

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received JUL - 3 2011 03-MAY-2011	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]
Address [REDACTED]			Evening Telephone Number [REDACTED]		
City PAULSBORO	State NJ	Zip Code [REDACTED]	Same		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D4HB58D64F [REDACTED]			Make DODGE	Model DURANGO	Model Year 2004
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 19-APR-2011
	☐ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage 78600	Failure Speed 60
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 DODGE DURANGO. WHILE DRIVING APPROXIMATELY 60 MPH, THERE WAS A LOUD BANG HEARD FROM THE OUTSIDE OF THE VEHICLE. THE CONTACT MANEUVERED TO THE SIDE OF THE ROAD AND NOTICED A SUBSTANTIAL AMOUNT OF OIL LEAKING FROM THE ENGINE. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE THEY DETECTED A BLOWN TIE ROD. THE TECHNICIAN STATED THAT THE ENGINE WOULD NEED TO BE REPLACED. THE VEHICLE COULD NOT BE REPAIRED BECAUSE THE MANUFACTURER DISCONTINUED THE PRODUCTION OF THE SPECIFIC MODEL ENGINE NEEDED FOR THE VEHICLE. THE CONTACT PLANNED TO TAKE THE VEHICLE TO A SALVAGE FACILITY. THE FAILURE MILEAGE WAS 78,600.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



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CELL:

CUSTOMER NO.	110804	ADDRESS	MICHAEL T BARKER	1801	TAG NO.	5919	INVOICE DATE	05/03/11	INVOICE NO.	DOCS466537
PAULSBORO, NJ		LABOR RATE		MILEAGE	78,720	COLOR	LIGHT KHAKI	STOCK NO.		
		YEAR / MAKE / MODEL					DELIVERY DATE	DELIVERY MILES		
		04 / DODGE / DURANGO / 4DR 4WD LIMITED					08/09/04			
		VEHICLE I.D. NO.	1 D 4 H B 5 8 D 6 4 F			SELLING DEALER NO.	SCOTT	PRODUCTION DATE	06/08/04	
		F.T.E. NO.				P.O. NO.	04/15/11			
RE		BUSINESS PHONE	COMMENTS				DATE COMPLETED	MILEAGE OUT		
								MO: 78720		

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