

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				LY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 02-MAY-2011	
				Repository ☐ Reference No. 10398519	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City FAIRHOPE		State AL	Zip Code		
				Evening Telephone Number SAME	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMPU13595L			Make FORD	Model EXPEDITION	Model Year 2005
Date Purchased DEC 2005	Dealer's Name and Telephone Number BAYVIEW FORD 251-626-7777			Engine: No: Cylinders 8	Fuel Type: GAS
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: ENGINE POWER		Incident Date(s) 08-AUG-2006 & OTHERS
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage 51000	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2005 FORD EXPEDITION. THE CONTACT STATED WHILE DRIVING 70 MPH THE VEHICLE SUDDENLY SHUT OFF. THE VEHICLE WAS IN LIMP MODE WHEN THE FAILURE OCCURRED. HE DROVE ONTO THE EMERGENCY LANE AND SHUT THE VEHICLE OFF AND THEN RESTARTED IT. THE VEHICLE WORKED FINE AFTER IT WAS RESTARTED. THE CONTACT CALLED THE MANUFACTURER REGARDING THE ENGINE AND THE MANUFACTURER ADVISED HER TO TAKE THE VEHICLE TO A DEALER FOR DIAGNOSTIC TESTING. THE CONTACT DID NOT TAKE THE VEHICLE TO THE DEALER FOR DIAGNOSTIC TESTING BECAUSE OF THE COST. THE CONTACT STATED THAT THIS WAS A MAJOR SAFETY ISSUE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 51,000.					
SHEETS ATTACHED					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

May 23, 2011

TO: NTSB

JUN 01 2011

Subject: Safety Issue: Sudden Loss of Engine Power

Reference: 2005 Ford Expedition VIN: 1FMPU13595L [REDACTED]

Electronic Throttle Control. The throttle control unit may be my safety problem, causing the sudden lost of engine power to my vehicle. The "limp-home" mode is at idle speed. However, with engine shut down, I still have power breaks and steering. This enables me to caost to the shoulder of the highway, IF there is access.

The engine shut down can occur at any time and at any speed. This engine shut down has occurred 4-5 times. But when this last occurred, I was on the interstate traveling 70 MPH. This is a hazard to the vehicles following me and to and me and my passengers.

I have taken the vehicle to a dealership for a diagnostic inspection. The dealeship did not do the inspection and now I will have to pay for this diagnostic and the cost of replacement parts and labor. Not cheap!

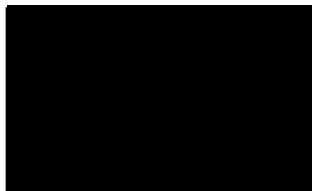
I believe this a "Ford" problem. I have called Ford three times, and the last call the reply was, "do not call us again with this issue". Why does Ford deny me the courtesy to address this throttle issue. I await your reply.

The vehicle was purchase new from:

Coastal Ford, Mobile, AL Dec 2005

My current service dealer is:

Bayview Fort, Daphne, AL 251-626-7777





Under engine misfire conditions, excessive exhaust temperatures could damage the catalytic converter, the fuel system, interior floor coverings or other vehicle components, possibly causing a fire.

Electronic throttle control (if equipped): Illuminates when the engine has defaulted to a 'limp-home' operation. Report the fault to a dealer at the earliest opportunity.



On vehicles equipped with a message center, "ENGINE FAILSAFE MODE" will be displayed, refer to *Message Center* in the *Driver Controls* chapter.

Brake system warning light: To confirm the brake system warning light is functional, it will momentarily illuminate when the ignition is turned to the ON position



BRAKE

when the engine is not running, or in a position between ON and START, or by applying the parking brake when the ignition is turned to the ON position. If the brake system warning light does not illuminate at this time, seek service immediately from your dealership. Illumination after releasing the parking brake indicates low brake fluid level and the brake system should be inspected immediately by your servicing dealership.



Driving a vehicle with the brake system warning light on is dangerous. A significant decrease in braking performance may occur. It will take you longer to stop the vehicle. Have the vehicle checked by your dealer immediately.

Anti-lock brake system: If the ABS light stays illuminated or continues to flash, a malfunction has been detected, have the system serviced immediately. Normal braking is still functional unless the brake warning light also is illuminated.

