

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUL - 8 2011 29-APR-2011		Repository <input type="checkbox"/> Reference No. 10398278
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
SARASOTA	FL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
2HGFG12686H		HONDA	CIVIC	2006
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
Approx 1/06	Honda Cars of Bradenton		No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
<input checked="" type="checkbox"/>	Bradenton	FL		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			01-JAN-2007
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 130000 VISIBILITY			Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code	Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2006 HONDA CIVIC. THE CONTACT STATED THAT THE DRIVER AND PASSENGER SIDE SUN VISORS WERE FRACTURED AND OBSTRUCTING HER VIEW OF THE ROADWAY. THE SUN VISOR WAS HANGING DOWN AND SHE WOULD HAVE TO HOLD IT UP AND DRIVE AT THE SAME TIME. THE DEALER MADE EIGHT ATTEMPTS TO DUPLICATE THE FAILURE BUT TO NO AVAIL. THE MANUFACTURER DID NOT OFFER ANY ASSISTANCE IN REPAIRING THE VEHICLE. THE CURRENT MILEAGE WAS 38,000 AND THE FAILURE MILEAGE WAS UNKNOWN.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

The wording in your report
is "questionable" -

I quote "The Dealer made
eight attempts to duplicate the
failure but to no avail."
is terribly misleading &
definitely incorrect.

If you meant to say
that Wilde Sun Honda (where
I've been taking the car)
attempted to repair the
visors by replacing the visors
6 to 8 times - but to no
avail. Would be a more
accurate statement.

And for the record - the
visors continued to crack.

However - since contacting
you "miraculously" -

Honda has issued a
continuation of the



→ ~~dealer~~
visor warranty - up to 8 yrs!