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|  DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| U.S. Department of Transportation National Highway Traffic Safety Administration | | Date Received JUN 01 2011 29-APR-2011 | Repository <input type="checkbox"/> Reference No. 10398214 |
| OWNER INFORMATION (Type or Print) | | | |
| Name <input type="text"/> | | Daytime Telephone Number <input type="text"/> | E-mail Address <input type="text"/> |
| Address <input type="text"/> | | Evening Telephone Number <input type="text"/> | |
| City FLUSHING | State NY | Zip Code <input type="text"/> | |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i> | | | |
| VEHICLE INFORMATION | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTHBA30GX45 <input type="text"/> | | Make LEXUS | Model ES 330 |
| | | Model Year 2004 | |
| Date Purchased 6/2004 | Dealer's Name and Telephone Number Lexus of Manhattan | | Engine: No: Cylinders 6 |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City New York | State NY | Fuel Type: Gas |
| Transmission Type Auto | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain <input type="checkbox"/> Multiple Failure: | Incident Date(s) 28-APR-2011 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Vehicle Component Code: 180000 VEHICLE SPEED CONTROL | | Failure Mileage 41000 40,000 | Failure Speed 3 |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | |
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTMAL9ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | |
| Tire Component Code | | Tire Failure Type: | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | |
| Make: | Date Manufactured: | Model No./Name: | |
| Seat Type: | | Installation System: | |
| Child Seat Component Code: | | Failed Part: | |
| APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i> | | | |
| Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured: 0 | Number of Deaths: 0 |
| | | Reported to Police: N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | |
| TL*THE CONTACT OWNS A 2004 LEXUS ES 330. THE CONTACT STATED AS HE STARTS THE ENGINE THE RPMS INCREASED EXCESSIVELY AND REMAINED THAT WAY AS HE MOVED THE GEAR SHIFT OUT OF PARK. THE VEHICLE WOULD JUMP FORWARD CAUSING THE ACCELERATOR PEDAL TO STICK AND THE VEHICLE WOULD NOT ACCELERATE. WHILE PARKING THE VEHICLE WITH THE BRAKE ENGAGED AND THE GEAR SHIFT WAS IN REVERSE, THE VEHICLE ACCELERATED FORWARD. THE FAILURE CAUSED THE CONTACT TO CRASH INTO THE GARAGE AND DAMAGE THE FRONT BUMPER. NO ONE WAS INJURED. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WILL BE CONTACTED AT A LATER DATE. THE FAILURE MILEAGE WAS 41,000. ~40,000. | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | ATTACH ADDITIONAL SHEETS IF NECESSARY | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | |