



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received  
**MAY 18 2011**  
28-APR-2011

Repository ☐  
  
Reference No.  
10398160

**OWNER INFORMATION (Type or Print)**

Name **[REDACTED]**  
Address **[REDACTED]**  
City **RIVERVIEW** State **FL** Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]** E-mail Address **[REDACTED]**  
Evening Telephone Number **[REDACTED]**

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
**2C8GM68445R [REDACTED]** Make **CHRYSLER** Model **PACIFICA** Model Year **2005**  
Date Purchased **APRIL 2008** Dealer's Name and Telephone Number **[REDACTED]** Engine: No: Cylinders **6** Fuel Type: **REGULAR GAS**  
Original Owner ☐ Dealer's City **[REDACTED]** State **[REDACTED]** Zip Code **[REDACTED]**  
Transmission Type **AUTOMATIC** ☒ Antilock Brakes Powertrain **YES** Multiple Failure: **YES** Incident Date(s) **15-JAN-2010**  
☒ Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 103100 POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM) Failure Mileage **60000** Failure Speed **0**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make **[REDACTED]** Tire Model (Name or Number) **[REDACTED]** Tire Size (Example P215/65R15) **[REDACTED]**  
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: **[REDACTED]**  
Tire Component Code **[REDACTED]** Tire Failure Type: **[REDACTED]**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: **[REDACTED]** Date Manufactured: **[REDACTED]** Model No./Name: **[REDACTED]**  
Seat Type: **[REDACTED]** Installation System: **[REDACTED]**  
Child Seat Component Code: **[REDACTED]** Failed Part: **[REDACTED]**

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

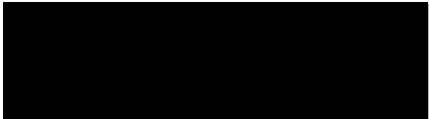
Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 CHRYSLER PACIFICA. THE CONTACT PLACED THE GEAR SHIFT IN DRIVE AND REVERSE AND THE VEHICLE STALLED. WHEN THE CONTACT SWITCHED GEARS TO DRIVE AND APPLIED PRESSURE TO THE ACCELERATOR PEDAL IT BECAME EXTREMELY STIFF. WHEN THE VEHICLE ACCELERATED IT LUNGED FORWARD AND THE CONTACT APPLIED PRESSURE TO THE BRAKE PEDAL IN ORDER FOR THE VEHICLE TO STOP. THE FAILURE OCCURRED INTERMITTENTLY APPROXIMATELY TWENTY TIMES. THE CONTACT STATED THERE WAS A RECALL UNDER NHTSA CAMPAIGN ID NUMBER: 06V432000 (POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM)). THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER STATED THE VIN WAS NOT COVERED UNDER THE RECALL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER INFORMED THE CONTACT THAT THERE WAS NO RECALL FOR THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.

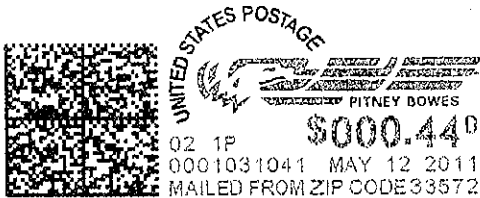
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



RIVERVIEW, FL 



NATIONAL HWY TRAFFIC SAFETY ADM.

1200 New Jersey Ave. SE

Washington, DC 20590

