

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-0005

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received MAY 13 2011 26-APR-2011		Repository ☐ Reference No. 10398160	
		Daytime Telephone Number Evening Telephone Number		E-mail Address			
OWNER INFORMATION (Type or Print)							
Name _____							
Address _____							
City RIVERVIEW		State FL		Zip Code _____			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C8GM66445R _____				Make CHRYSLER		Model PACIFICA	
Date Purchased APRIL 2008		Dealer's Name and Telephone Number _____				Model Year 2005	
Original Owner ☐		Dealer's City _____		State _____ Zip Code _____		Engine: No: Cylinders 6	
Fuel Type: REGULAR GAS							
Transmission Type AUTOMATIC		☒ Antilock Brakes		Powertrain YES		Multiple Failure: YES	
☒ Cruise Control						Incident Date(s) 15-JAN-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 103100 POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM)						Failure Mileage 60000	
						Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make _____		Tire Model (Name or Number) _____			Tire Size (Example P215/65R15) _____		
DOT No. (Example: DOTM19ABC036) _____		☐ Original Equipment Prior Repair		Failure Location: _____			
Tire Component Code _____					Tire Failure Type: _____		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make: _____		Date Manufactured: _____		Model No./Name: _____			
Seat Type: _____		Installation System: _____					
Child Seat Component Code: _____		Failed Part: _____					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL*THE CONTACT OWNS A 2005 CHRYSLER PACIFICA. THE CONTACT PLACED THE GEAR SHIFT IN DRIVE AND REVERSE AND THE VEHICLE STALLED. WHEN THE CONTACT SWITCHED GEARS TO DRIVE AND APPLIED PRESSURE TO THE ACCELERATOR PEDAL IT BECAME EXTREMELY STIFF. WHEN THE VEHICLE ACCELERATED IT LUNGED FORWARD AND THE CONTACT APPLIED PRESSURE TO THE BRAKE PEDAL IN ORDER FOR THE VEHICLE TO STOP. THE FAILURE OCCURRED INTERMITTENTLY APPROXIMATELY TWENTY TIMES. THE CONTACT STATED THERE WAS A RECALL UNDER NHTSA CAMPAIGN ID NUMBER: 06V432000 (POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM)). THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER STATED THE VIN WAS NOT COVERED UNDER THE RECALL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER INFORMED THE CONTACT THAT THERE WAS NO RECALL FOR THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							