

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration			Date Received 28-APR-2011	Repository <input type="checkbox"/> Reference No. 10398096	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number	E-mail Address	
Address			Evening Telephone Number		
City SAINT LOUIS		State MO	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HGEJ6579WH			Make HONDA	Model CIVIC	Model Year 1998
Date Purchased 12/1997	Dealer's Name and Telephone Number Bill Page Honda (806) 271-7454		Engine: No: Cylinders 4	Fuel Type: Reg	
Original Owner <input checked="" type="checkbox"/>	Dealer's City Fairfax VA	State VA	Zip Code 22042		
Transmission Type M	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: No Yes	Incident Date(s) 13-MAR-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 060000 ENGINE AND ENGINE COOLING, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH				Failure Mileage 154000	Failure Speed 40
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1998 HONDA CIVIC. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 40 MPH, THE VEHICLE SUDDENLY STALLED. THERE WERE NO WARNINGS PRIOR TO THE FAILURE. THE CONTACT WAS ABLE TO IMMEDIATELY RESTART THE VEHICLE. THE FAILURE SEEMED TO OCCUR EVERY OTHER DAY. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED. THE VEHICLE WAS PREVIOUSLY REPAIRED ACCORDING TO RECALL 02V120000 (ELECTRICAL SYSTEM:IGNITION:SWITCH) BUT THE FAILURE OCCURRED AGAIN IN 2011. THE CURRENT MILEAGE WAS APPROXIMATELY 155,000. THE FAILURE MILEAGE WAS APPROXIMATELY 154,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Thank you for your order!

From: **customerservice@autopartsgiant.com**

Sent: Sat 4/30/11 4:03 PM

To: [REDACTED]

Dear [REDACTED]

Your order is currently processing and has NOT been billed as of yet.

Your order might be divided into multiple shipments. You will be billed when each of your shipments has been packed and is ready to leave our warehouse. A separate email will be sent once you are billed for each shipment.

Order Number: 10504594

Shipping Address:

[REDACTED]

[REDACTED]

Saint Louis, MO [REDACTED]

Phone Number:

On Your Order:

Part #: W0133-1622021

1998 Honda Civic LX 4 Cyl 1.6L OES Genuine Ignition Switch Ignition Switch Civic
OES Genuine

Qty: 1.00 **Price:** \$ 28.93

Sub Total: \$28.93

Shipping: \$5.50

Handling: \$0.00

Tax: \$0.00

Core: \$0.00

Discount: \$0.00

Total: \$34.43

Tracking Number:

Your order might be divided into multiple shipments. It may take up to 48 business hours (1-2 business days) before you receive the tracking number for each shipment.

Our Terms and Conditions : www.autopartsgiant.com

Currently, we do not offer Saturday, Sunday, or Holiday delivery. Orders are shipped from our warehouses on business days only.

Once payment has been confirmed, we cannot add/remove parts from the order or change your selected shipping option.

Upon receiving your order, inspect all packages thoroughly for missing, damaged, or wrong parts before you install them. You MUST return any parts that are incorrect, not needed, or damaged in less than 30 calendar days from the date you placed your order (some exceptions may apply). We also are not