

**Subject:** FW: Ref. your report ODI 10398027  
**Date:** Tuesday, September 06, 2011 7:12:10 AM  
**Attachments:** [mini power steering pump replace.pdf](#)

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**Report Vehicle Safety Defects!**



[www.safercar.gov](http://www.safercar.gov)

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**From:** Yon, Scott (NHTSA)  
**Sent:** Saturday, September 03, 2011 10:07 PM  
**To:** Reid, Randy (NHTSA)  
**Subject:** FW: Ref. your report ODI 10398027

Randy,

Can you have your staff add this email and attachment to ODI 10398027.

Scott

Scott Yon  
Direct: 202-366-0139  
Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139  
Fax: 202-366-1767

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**From:** [REDACTED]  
**Sent:** Saturday, September 03, 2011 2:14 PM  
**To:** Yon, Scott (NHTSA)  
**Subject:** RE: Ref. your report ODI 10398027

Hi

Here is the invoice you asked for, thank you for contacting me. [REDACTED]

--- On Sat, 8/27/11, [Scott.Yon@dot.gov](mailto:Scott.Yon@dot.gov) <[Scott.Yon@dot.gov](mailto:Scott.Yon@dot.gov)> wrote:

From: [Scott.Yon@dot.gov](mailto:Scott.Yon@dot.gov) <[Scott.Yon@dot.gov](mailto:Scott.Yon@dot.gov)>  
Subject: RE: Ref. your report ODI 10398027  
To: [REDACTED]  
Cc: [Cynthia.Glass@dot.gov](mailto:Cynthia.Glass@dot.gov)  
Date: Saturday, August 27, 2011, 9:02 AM

Hi again [REDACTED],

I never heard from back from you, or received a copy of your repair invoice, so I thought I would resend this email incase it did not get through the first time. Thank you for your time on this.

Drive safely,

Scott

Scott Yon

Direct: 202-366-0139

Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139

Fax: 202-366-1767

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**From:** Yon, Scott (NHTSA)  
**Sent:** Wednesday, August 03, 2011 6:30 PM  
**To:** [REDACTED]  
**Cc:** Glass, Cynthia (NHTSA)  
**Subject:** Ref. your report ODI 10398027

[REDACTED],

Thank you for speaking with me Monday, I apologize for being slow to get back to you. Can you confirm you've received this email please?

Here is the link to the website I mentioned: <http://www-odi.nhtsa.dot.gov/defects/> You can search for action number EA11005 to find more information about our investigation. Also you mentioned you had an invoice, can you provide me a copy of it please? My fax is below, or if you can scan and email, that's best.

Drive carefully,

Scott

Scott Yon

US DOT, NHTSA, Office of Defects Investigation (ODI)

Room W48-314

1200 New Jersey Ave, SE

Washington, DC

20590

Direct: 202-366-0139

Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139

Fax: 202-366-1767

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