

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received MAY 24 2011 27-APR-2011		Repository ☐ Reference No. 10397993	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address							
City		State		Zip Code			
FRANKLINVILLE		NJ					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
2D8HN44H58R				DODGE		CARAVAN	
Date Purchased		Dealer's Name and Telephone Number				Engine:	
3-14-2011		HOLMAN FORD LINCOLN				No: Cylinders	
Original Owner		Dealer's City		State		Zip Code	
☐		TURNERSVILLE		NJ		08012	
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure: RIGHT REAR SLIDING DOOR	
AUTO		☒ Cruise Control				Incident Date(s) 01-MAR-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 170000 LATCHES/LOCKS/LINKAGES						Failure Mileage	
DOES NOT CLOSE ALL THE IT STOPS LOPED AGAIN WHEN IT IS ALMOST CLOSED IT HAPPENS 4 OR 5 TIMES BEFORE I HAVE TO CLOSE IT BY HAND						61000	
						Failure Speed	
						0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2008 DODGE CARAVAN. THE VEHICLE WAS PARKED WHEN THE CONTACT ENGAGED THE KEY FOB TO CLOSE THE REAR DRIVER SIDE SLIDING DOOR. THE DOOR BEGAN TO CLOSE BUT THEN STOPPED AND BEGAN TO OPEN INVOLUNTARILY. THE CONTACT STATED IT TOOK NUMEROUS ATTEMPTS BEFORE THE DOOR FULLY CLOSED AND THE FAILURE WOULD RECUR INTERMITTENTLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER BUT THE CONTACT DID NOT HAVE THE FAILURE DIAGNOSED AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 61,000. THE DEALER TOLD ME THAT THE WARRANTY HAS EXPIRED. I PURCHASED THE VAN AS A USED CAR AND I DON'T THINK THAT I SHOULD HAVE TO PAY SOMETHING THAT IS A DEFECT OF THE SLIDING DOOR I THINK THAT IT SHOULD BE A RECALL TO FIND OUT THE CAUSE OF THIS DOOR NOT CLOSING. NO MATTER WHAT I PRESS IT STILL REOPEN ABOUT 6" FROM CLOSING THEN I HAVE TO SLAM IT CLOSE BY HAND.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							