

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
	<p>Date Received JUN 15 2011 18-APR-2011</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10396627</p>	
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
EUFAULA	AL			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1N4BA41E05C		NISSAN	MAXIMA	2005
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>				
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			01-JAN-2010
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage	Failure Speed
			60000	0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>				
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).				
<p>TL*THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT ATTEMPTED TO ACCELERATE FROM A STOP BUT THE VEHICLE MOMENTARILY HESITATED BEFORE SHIFTING IN GEAR. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE TRANSMISSION WAS FLUSHED. THE FAILURE CONTINUED TO RECUR WHENEVER THE CONTACT ATTEMPTED TO ACCELERATE FROM A STOP. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 114,332.</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>				
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				

NISSAN

BONDY'S NISSAN, INC.

3693 WEST MAIN STREET
DOTHAN, ALABAMA 36305
334-794-6736 334-793-1250

NISSAN

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)
I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

Table with columns for DATE AND MILEAGE AT TIME OF VEHICLE RECEIPT and DATE AND MILEAGE AT TIME OF VEHICLE RELEASE. Includes sub-columns for DATE (MO, DAY, YR) and MILEAGE (NO TENTHS).

X

DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along with necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

SIGNED

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: C09786

FOR OFFICE USE

VEHICLE INFORMATION

TRG: 0047 ADV: 294 SNLBER, INVOICED: 03/30/2011 11:21:57 PM 05 MAXIMO SV LICENSE NUMBER: [REDACTED]

TYPE: C

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

CONCERN 27 CUSTOMER STATES PERFORM WYING TRANSMISSION FLUSH SERVICE
CORRECTION PERFORMED TRANSMISSION FLUID SERVICE/W DEXRON III
PART NUMBER DAT 999MP-MTK00P
FACTORY TECH: 841 - JACB, JOEY

Table with columns: OPERATION, TECH, HOURS, AMOUNT. Rows include WTF (841, 1.0, 82.00) and MATIC R A (5, 12.77, 63.85).

SUBTOTAL
PARTS 63.85
EPA COMPLIANCE CHG 2.00
LABOR 82.00
TOTAL CHARGE FOR CONCERN 148.85

TYPE: C LINE FLAGS: EPA

CONCERN 51 CUSTOMER STATES REPLAC BOTH REAR HUB BEARINGS.....
CORRECTION REPLACED BOTH REAR HUB BEARINGS
PART NUMBER DAT 43202-7Y000
FACTORY TECH: 841 - JACB, JOEY

Table with columns: OPERATION, TECH, HOURS, AMOUNT. Rows include 51 (841, 3.0, 257.88) and HUB ASSY (2, 191.38, 382.76).

SUBTOTAL
PARTS 382.76
LABOR 257.88
TOTAL CHARGE FOR CONCERN 640.64

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C09786
PARTS 533.94
SHOP SUPPLIES 20.00
EPA COMPLIANCE CHG 4.00
LABOR 305.68
SUB-TOTAL 1063.62
SALES TAX 48.85
TOTAL CHARGE 1111.67

PAYMENT DISTRIBUTION FOR INVOICE C09786
TOTAL CHARGE 1111.67
CASH DUE 1111.67

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ON LINE SERVICE INVOICING BY [DSS] DEALER COMPUTER SERVICES, INC.

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