 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received MAY 24 2011 18-APR-2011	
OWNER INFORMATION (Type or Print)				Repository <input type="checkbox"/> Reference No. 10396614	
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address [REDACTED]	
City ST. ALBANS		State WV	Zip Code [REDACTED]		
Evening Telephone Number [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2WR12192F [REDACTED]			Make PONTIAC	Model GRAND PRIX	Model Year 2002
Date Purchased Nov. 2002	Dealer's Name and Telephone Number MOSES PONTIAC			Engine: No: Cylinders 6	Fuel Type: 93
Original Owner <input checked="" type="checkbox"/>	Dealer's City HUNTINGTON		State WV	Zip Code [REDACTED]	
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 3.8 SUPERCHARGED	Multiple Failure: LOST BRAKES & FUEL LINE SEALS		Incident Date(s) 01-APR-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC LINE RUSTING THRU & LEAKING. SEVERE			PLUS METAL FUEL RUSTING ON LINES (METAL)		Failure Mileage 68329
Failure Speed 35					
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2002 PONTIAC GRAND PRIX. THE CONTACT WAS DRIVING APPROXIMATELY 35 MPH, APPROACHING A STOP SIGN WHEN THE BRAKES WERE ENGAGED; HOWEVER, THE VEHICLE FAILED TO SLOW DOWN. AFTER NUMEROUS ATTEMPTS THE VEHICLE EVENTUALLY CAME TO A STOP. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION AND THEY STATED THAT THE FUEL LINE AND BRAKE LINES WERE COMPLETELY CORRODED AS A RESULT OF RUST. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 68,329.					
PS. AS OF APRIL 29 <sup>th</sup> MY VEHICLE IS NOW REPAIRED AT MY OWN EXPENSE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I SPENT APPROX 140<sup>00</sup> INCLUDING FLUID & PAINT FOR NEW LINES (FOR FUTURE RUST PROTECTION) PLUS 8 HOURS OF MY & 2 FRIENDS LABOR TO REPAIR THE CAR.

(NEW METAL COMPLETE LINES, PURCHASED FROM GM PARTS DEPT.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

CHARLESTON WV 253  
MAY 2011 3 1

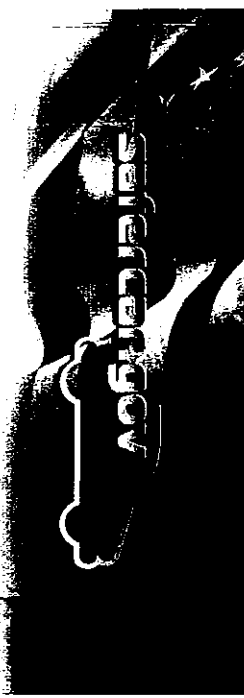


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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration