



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAY - 4 2011
14-APR-2011

Repository ☐

Reference No.
10395854

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SHADYSIDE State OH Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJA723615 [REDACTED] Make KIA Model SPORTAGE Model Year 2001
Date Purchased 2004 Dealer's Name and Telephone Number Joes Auto
Original Owner ☐ Dealer's City MOUNTAIN STATE Zip Code WV
Transmission Type Auto ☐ Antilock Brakes ☐ Cruise Control Powertrain 4x4 Multiple Failure: Eng. SHUT DOWN Incident Date(s) 09-FEB-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING Failure Mileage 60000 Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

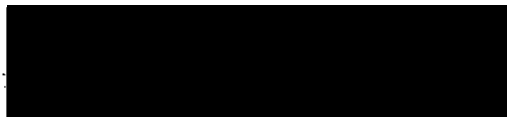
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured NONE Number of Deaths NONE Reported to Police N N/A

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 KIA SPORTAGE. THE CONTACT WAS DRIVING APPROXIMATELY BETWEEN 30-70 MPH WHEN THE ENGINE STALLED WITHOUT WARNING. THE VEHICLE WAS RESTARTED AND RESUMED NORMALLY YET THE FAILURE RECURRED AT VARIOUS SPEEDS. THERE WAS A SEPARATE OCCASION WHEN THE ENGINE FAILED TO RESTART. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER EIGHT TIMES WHERE THEY WERE UNABLE TO LOCATE THE FAILURE. THE PASSENGER SIDE WIRING HARNESS WAS CLEANED BUT TO NO AVAIL. THE FAILURE PERSISTED IN WHICH THERE WAS NO RESOLUTION. THE FAILURE MILEAGE WAS 60,000.



4/25/11

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.