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|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------|-------------------------|
| <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                | FOR AGENCY USE ONLY 100148                         |                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                | Date Received<br><b>MAY 23 2011</b><br>13-APR-2011 |                         |
| <b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                | Repository <input type="checkbox"/>                |                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                | Reference No.<br>10395710                          |                         |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      |                                |                                                    |                         |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                | Daytime Telephone Number                           |                         |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      |                                | E-mail Address                                     |                         |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | State                                                                                | Zip Code                       | Evening Telephone Number                           |                         |
| MIWAUKEE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | WI                                                                                   |                                |                                                    |                         |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                |                                                    |                         |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                |                                                    |                         |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      | Make                           | Model                                              | Model Year              |
| <b>1G15JC34U04E</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      | <b>CHEVROLET</b>               | <b>C3500</b>                                       | <b>2004</b>             |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Dealer's Name and Telephone Number                                                   |                                | Engine:                                            | Fuel Type:              |
| <b>9-28-04</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>LYNCH TRUCK CENTER</b>                                                            |                                | No. Cylinders                                      |                         |
| Original Owner <input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Dealer's City                                                                        | State                          | Zip Code                                           |                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Watertown</b>                                                                     | <b>WI</b>                      | <b>53185</b>                                       | <b>GAS</b>              |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <input checked="" type="checkbox"/> Antilock Brakes                                  | Powertrain                     | Multiple Failure:                                  | Incident Date(s)        |
| <b>AUTO</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <input type="checkbox"/> Cruise Control                                              |                                |                                                    | <b>18-MAR-2011</b>      |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      |                                |                                                    |                         |
| Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING, EXHAUST SYSTEM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      |                                | Failure Mileage                                    | Failure Speed           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                | <b>130000</b>                                      | <b>ANY SPEED</b>        |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                |                                                    |                         |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Tire Model (Name or Number)                                                          |                                | Tire Size (Example P215/65R15)                     |                         |
| DOT No. (Example: DOTM9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                | Failure Location:                                  |                         |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                | Tire Failure Type:                                 |                         |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                      |                                |                                                    |                         |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Date Manufactured:                                                                   | Model No./Name:                |                                                    |                         |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Installation System:                                                                 |                                |                                                    |                         |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Failed Part:                                                                         |                                |                                                    |                         |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                |                                                    |                         |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                |                                                    |                         |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No          | Number of Persons Injured<br>0 | Number of Deaths<br>0                              | Reported to Police<br>N |
| Narrative Description of Incident(s), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                |                                                    |                         |
| TL*THE CONTACT OWNS A 2004 CHEVROLET C3500 TRUCK. THE CONTACT STATED THAT THE EXHAUST SYSTEM IS LEAKING. THE FUMES COULD BE EMITTED THROUGHOUT THE CABIN WHEN THE ENGINE WAS IN OPERATION. THE CONTACT WAS IN THE PROCESS OF PERFORMING A DIAGNOSTIC TEST TO DETERMINE THE CAUSE OF FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 130,000. THE VIN IS 1G15JC34U04E. I AM ABOUT 90% SURE THIS VEHICLE HAS A CRACKED EXHAUST MANIFOLD TOO LIKE OUR 2007 W4500 TRUCK HAD YOUR CASE # 10395709 & IT IS ALSO LEAKING EXHAUST DUE TO IMPROPER HARDNESS BOLTS THAT HOLD THE EXHAUST MANIFOLD TO THE CYLINDER HEAD OF THE BOLTS HAVE BROKEN OFF & ARE NO LONGER HOLDING THE MANIFOLD TIGHT TO THE CYLINDER HEAD THUS A ADDITIONAL EXHAUST LEAK. |                                                                                      |                                |                                                    |                         |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                |                                                    |                         |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                                                                                                      |                                                                                      |                                |                                                    |                         |

IF YOU NEED TO CONTACT US  
 PLEASE CALL ME  
 NET

I WHITED OUT & CORRECTED SOME IMPROPER INFORMATION (MY CELL # IS [REDACTED])  
 I AM [REDACTED] I AM THE ONE WHO CAUSED IN THIS PROBLEM  
 TO THE NHTSA. I WORK AS THE MAINTENANCE MECHANIC AT BADGER ELE MOTOR