 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received <b>JUL - APR 3 2011</b>	Repository <input type="checkbox"/>
Reference No. 10395616		E-mail Address	
<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	Evening Telephone Number
HOLLY	MI	[REDACTED]	[REDACTED]
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number 1G1ZU548X4F [REDACTED]	Make CHEVROLET	Model MALIBU	Model Year 2004
Date Purchased 2005	Dealer's Name and Telephone Number RIGHTWAY 248-338-9841		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City WATERFORD	State MI	Zip Code 48328
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain V6	Multiple Failure: Incident Date(s) 11-APR-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 220000 SEATS		Failure Mileage 131000	Failure Speed 75
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b>          Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2004 CHEVROLET MALIBU. WHILE DRIVING 75 MPH THE RIGHT DRIVERS SEAT DETACHED FROM THE METAL BASE. THE VEHICLE WILL BE TAKEN TO THE DEALER TO BE DIAGNOSED. THE MANUFACTURER FILED REPORT 71937106775 BUT WOULD NOT ASSIST WITH THE REPAIR COST, BECAUSE OF THE AGE OF THE VEHICLE AND SINCE THE WARRANTY EXPIRED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 131,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WELD BROKE IN FRONT UNDERSIDE OF DRIVERS SEAT WHILE HIGHWAY DRIVING. SEAT TILTED BACK TO RIGHT REAR WHILE DRIVING TO MPH. CONTACTED MANUFACTURE TO REPORT / CHECK RECALLS. NONE FOUND. WAS TOLD THERE WOULD BE SMALL PROBABILITY THAT MANUFACTURE WOULD HELP IN SOLVING PROBLEM. RESEARCHED AND FOUND FIRST AUTOMOTIVE FORUM I CAME TO HAD 16 DIFFERENT ENTRIES STATING THE SAME EXACT PROBLEM.

WWW.AUTOMOTIVEFORUMS.COM / SEARCH 2004 MALIBU BROKEN SEAT / ATTACH ADDITIONAL SHEETS IF NECESSARY

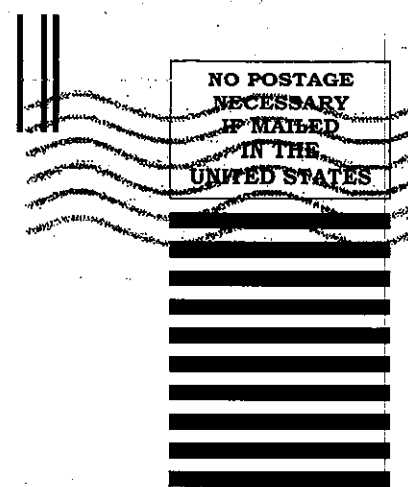
U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration