



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received
MAY - 3 2011

11-APR-2011

Repository

Reference No.
10395540

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City **COLQUITT** State **GA** Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTEDS43A782 [Redacted] Make **TOYOTA** Model **HIGHLANDER** Model Year **2008**

Date Purchased **October 07** Dealer's Name and Telephone Number **Toyota of Dothan** Engine: No: Cylinders **6** Fuel Type: **Unleaded**

Original Owner Dealer's City **Dothan AL** State **AL** Zip Code

Transmission Type **Automatic** Antilock Brakes Powertrain Cruise Control Multiple Failure: Incident Date(s) **07-APR-2011**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: **030000 SERVICE BRAKES, HYDRAULIC** Failure Mileage **53000** Failure Speed **25**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police **N**

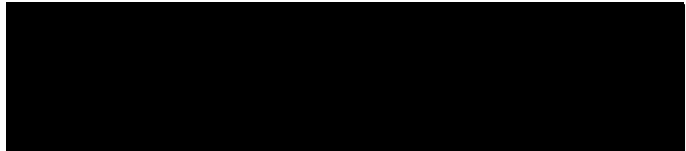
Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

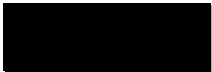
TL* THE CONTACT OWNS A 2008 TOYOTA HIGHLANDER. WHILE DRIVING APPROXIMATELY 25 MPH AND APPLYING PRESSURE TO THE BRAKES, THE CONTACT NOTICED THAT THE VEHICLE CONTINUED TO ACCELERATE. THE VEHICLE WAS TOWED TO THE DEALER WHERE THEY PERFORMED A DIAGNOSTIC TEST WHICH CONCLUDED THAT THE BRAKE BOOSTER HAD BURST AND WOULD NEED REPLACING. THE DEALER PERFORMED THE REPAIRS AND THE MANUFACTURER PAID FIFTY PERCENT OF THE REPAIR COSTS. THE APPROXIMATE FAILURE MILEAGE WAS 53,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

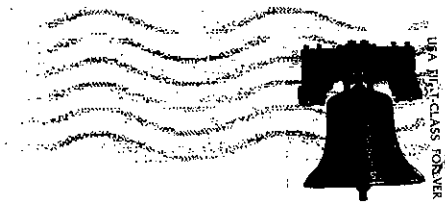


Colquhoun DA



ALBANY GA 317

POSTAGE WILL BE PAID BY ADDRESSEE



US Dept of Transportation
National Highway Traffic Safety Adm.
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE
Washington DC 20077-9382

20077+9382

