



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAY 24 2011
11-APR-2011

Repository

Reference No.
10395462

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ARANSAS PASS State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SAJEA51C02W [REDACTED]
Make JAGUAR Model X-TYPE Model Year 2002
Date Purchased 6/12/2005 Dealer's Name and Telephone Number Henderson Dodge Jeep
Original Owner [REDACTED] Dealer's City Aransas Pass Auto play State TX Zip Code 78336
Transmission Type [REDACTED] Antilock Brakes [REDACTED] Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 01-APR-2011
Cruise Control [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL Failure Mileage 96000 Failure Speed 6

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM9ABC036) Original Equipment [REDACTED] Prior Repair [REDACTED] Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 JAGUAR X-TYPE. THE CONTACT WAS DRIVING 6 MPH WHEN ANOTHER VEHICLE CRASHED INTO THE SIDE OF HER VEHICLE. THE VEHICLE WAS DESTROYED AND THE DRIVER SIDE AIR BAG DID NOT DEPLOY. THE CONTACT SUSTAINED BACK INJURIES AND A POLICE REPORT WAS FILED. THE INSURANCE COMPANY DEEMED THE VEHICLE WAS DESTROYED. NEITHER THE DEALER NOR THE MANUFACTURER WAS CONTACTED IN REGARDS TO THE FAILURE. THE FAILURE MILEAGE WAS 96,000.

The side door air bag did not deploy either

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ODOMETER DISCLOSURE STATEMENT Rf 10395462

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

Henderson Chrysler Dodge Jeep, Inc.

I, 41,367 TRANSFEROR'S NAME - PRINT) state that the odometer now

reads _____ (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- (2) I hereby certify that the odometer reading is **NOT** the actual mileage.
WARNING — ODOMETER DISCREPANCY.

JAGUAR

MAKE _____
X TYPE _____ 4 DR

MODEL _____ BODY TYPE _____
SAJEA51C02W [REDACTED]

VEHICLE IDENTIFICATION NUMBER _____
2002

YEAR _____
Henderson Chrysler Dodge Jeep, Inc.

TRANSFEROR'S NAME _____
2190 West Wheeler (PRINTED NAME)

TRANSFEROR'S ADDRESS (STREET) _____
ARIZONA PASS, TX 78336
(CITY) (STATE) (ZIP CODE)

TRANSFEROR'S NAME X _____
08/12/2005 (SIGNATURE)

DATE OF STATEMENT _____

TRANSFeree'S NAME _____

TRANSFeree'S ADDRESS (STREET) _____
ARIZONA PASS, TX [REDACTED]
(CITY) (STATE) (ZIP CODE)

TRANSFeree'S NAME X _____
(SIGNATURE) _____
(PRINTED NAME) _____

MOTOR VEHICLE BUYER'S ORDER

Ref 103 954 62

Seller Henderson Chrysler Dodge Jeep, Inc. Salesperson _____ Date 08/12/05
 Buyer _____ Residence Phone _____ Bus. Phone _____ E-mail _____
 Address _____ City ARANSAS PASS State TX Zip _____

Expected date of delivery is 08/12/2005 or as soon thereafter as possible. It is agreed that neither the Seller nor the Manufacturer/Distributor is liable for failure to effect delivery.

Buyer offers to purchase from Seller under the terms and conditions specified, the following described motor vehicle:

DESCRIPTION OF SALE UNIT: <input type="checkbox"/> New Make: <u>JAGUAR</u> Color: <u>SILVER</u> <input type="checkbox"/> Demo Model: <u>X TYPE</u> Stock No.: <u>C46673</u> <input type="checkbox"/> Executive/Official Cyl.: <u>6</u> Upholstery: _____ <input type="checkbox"/> Used Body Style: <u>4 DR</u> License No.: _____ <input type="checkbox"/> Certified Used (CPO) Odometer Reading: <u>41,367</u> Year: <u>2002</u> VIN: <u>SAJEA51C02W</u> Key Nos.: _____		PRICE OF UNIT \$ <u>18,150.00</u> \$ _____ \$ _____ \$ _____ Sub-Total..... \$ <u>18,150.00</u> Rebate \$ <u>N/A</u> Trade - In..... \$ <u>N/A</u> Sub-Total..... \$ <u>18,150.00</u> **Dealer's Inventory Tax \$ <u>45.19</u> State Motor Vehicle Sales Tax \$ <u>1,134.38</u> Other Taxes \$ <u>N/A</u> Government License and/or Registration Fee.. \$ <u>2.50</u> Government Certificate of Title Fee \$ <u>33.00</u> Government Vehicle Inspection Fee..... \$ <u>N/A</u> Government Emission Inspection Fee \$ <u>N/A</u> Deputy Service Fee Paid to Dealer..... \$ <u>N/A</u> *Documentary Fee (see below) \$ <u>50.00</u> Sub-Total..... \$ <u>19,415.07</u> Less Cash With Order..... \$ <u>1,265.08</u> Add Balance Owed on Trade-In \$ <u>N/A</u> Unpaid Balance..... \$ <u>18,149.99</u>
USED CAR TRADE-IN: Year: <u>N/A</u> Make: <u>N/A</u> Model: <u>N/A</u> Cylinders: _____ Body Style: <u>N/A</u> License No.: _____ VIN: <u>N/A</u> Lienholder: <u>N/A</u> Lienholder Address: _____ Payoff Amount: <u>N/A</u> Date: <u>N/A</u> Child support Lien: <input type="checkbox"/> Yes <input type="checkbox"/> No Amount: \$ <u>N/A</u> Payable to: _____ Restitution Lien: <input type="checkbox"/> Yes <input type="checkbox"/> No Amount: \$ <u>N/A</u> Payable to: _____ Trade-In Allowance: \$ <u>N/A</u> Title: Reconditioned: <input type="checkbox"/> Yes <input type="checkbox"/> No Balance Owed on Trade-In: \$ <u>N/A</u> Flood Damaged: <input type="checkbox"/> Yes <input type="checkbox"/> No Net Allowance on Trade-In: \$ <u>N/A</u> Rebuilt Salvage: <input type="checkbox"/> Yes <input type="checkbox"/> No Odometer Reading: _____ Nonrepairable: <input type="checkbox"/> Yes <input type="checkbox"/> No		

***A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED \$50 FOR A MOTOR VEHICLE CONTRACT OR A REASONABLE AMOUNT AGREED TO BY THE PARTIES FOR A HEAVY COMMERCIAL VEHICLE CONTRACT. THIS NOTICE IS REQUIRED BY LAW. UN HONORARIO DE DOCUMENTACION NO ES UN HONORARIO OFICIAL. UN HONORARIO DE DOCUMENTACION NO ES REQUERIDO POR LA LEY, PERO PUEDE SER CARGADO AL COMPRADOR COMO GASTOS DE MANEJO DE DOCUMENTOS Y PARA REALIZAR SERVICIOS RELACIONADOS CON EL-CIERRE DE UNA VENTA. UN HONORARIO DE DOCUMENTACION NO PUEDE EXCEDER \$50 PARA UN CONTRATO DEL VEHICULO DE MOTOR O UNA CANTIDAD RAZONABLE DETERMINADA POR LOS PARTIDOS PARA UN CONTRATO DEL VEHICULO COMERCIAL DE 19,000 LIBRAS O MAS. ESTE NOTIFICACION ES REQUERIDA POR LA LEY.**

DISCLAIMER OF WARRANTIES

The above-described vehicle sold by Seller is sold as is, without either express or implied warranties of any kind by Seller, including warranties of merchantability or fitness, and Buyer will bear the entire expense of repairing or correcting any defects that presently exist or that may occur in the vehicle, unless a written warranty by, or service contract with Seller covering the described vehicle is delivered to Buyer in conjunction with or within 90 days following the time of the sale, but such vehicle or any of its component parts may be subject to warranty by the manufacturer thereof.

****The Dealer's Inventory Tax charge is intended to reimburse the dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the dealer to the consumer.**

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions on the contract of sale. La informacion que aparece en la ventanilla de este vehiculo forma parte de este contrato. La informacion contenida en el formulario de la ventanilla anula cualquier prevision que establezca lo contrario y quy aparezca en el contrato de venta.

If a credit purchase, this is an offer to purchase only. Buyer offers to purchase vehicle on credit on terms described herein and no contractual relationship is created. This order does not constitute an agreement for the extension of credit.

Manufacturer/Distributor reserves the right to change the price of new vehicles to Seller without notice. In the event that the price to Seller of the new vehicle ordered hereunder is changed prior to delivery to Buyer, Buyer agrees and accepts that the cash delivered price will be changed accordingly.

If the Buyer's used car trade-in is not delivered to the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees that such reappraised value shall determine the allowance, if any, made for the trade-in.

Buyer agrees to deliver the original bill of sale and the title to any trade-in along with Seller's Signature _____ Buyer's Signature _____ Date 08/12/05

the delivery of the trade-in and further agrees to execute any and all documents necessary or required to transfer legal title and ownership to Seller or its assigns. Buyer warrants the trade-in to be his property and free and clear of all liens and encumbrances except as otherwise noted herein. Buyer further warrants that the trade-in has not been declared rebuilt salvage, reconditioned, nonrepairable, or flood damaged and that the emission systems have not been tampered with and are in the condition as originally manufactured, except for ordinary wear, unless so disclosed.

Seller makes no representations concerning fuel economy of the sale unit and any information posted on the sale unit or contained in literature relating to the same reflect the results of tests performed, required or prescribed by government agency, upon which Seller has relied.

It is expressly agreed to and understood by Buyer and Seller that in the event of a non-credit transaction, Seller retains a security interest in the purchased vehicle until such time as Buyer has paid the Seller for the vehicle.

Buyer agrees to all the above listed cha _____ Date 08/12/05

Obtaining Copies of Reports

Ref 103-95462

If the Officer advises you that he/she will be submitting a crash report (CR-3), you may obtain a copy** of the report in person at the following locations. The cost for a crash report is \$6.00 (each) and \$8.00 (each) for a certified copy.

** NOTE: (Contact the Records Office at (210) 207-7087 to ensure that a copy of the final report is available for pick up).

951 E. Petters

San Antonio Police Department Records Office
 214 West Nueva Street
 San Antonio, Texas 78207-4514
 8:00 A.M. - 4:00 P.M. (Mon. - Fri.)

Las Palmas Community Link 803 Castroville Rd. San Antonio, Texas 78237 8:00 A.M. - 6:00 P.M. (Mon. - Fri.) 10:00 A.M. - 6:00 PM (Saturday) (210) 207-6545	Valley View Community Link 8523 Blanco Rd. San Antonio, Texas 78216 8:00 A.M. - 6:00 P.M. (Mon. - Fri.) 10:00 A.M. - 6:00 P.M. (Saturday) (210) 207-6150	South Park Community Link 2310 SW Military Dr, Suite 530 San Antonio, Texas 78224 10:00 A.M. - 7:00 P.M. (Mon. - Sat.) (210) 207-6141
City Base 3154 S.E. Military Drive, Suite 102 San Antonio, Texas 78223 8:00 A.M. - 6:00 P.M. (Mon. - Fri.) 10:00 A.M. - 6:00 P.M. (Saturday) (210) 207-6570	Oak Ridge Community Link Center 11220 Perrin Beitel, Suite 112 San Antonio, Texas 78217 8:00 A.M. - 6:00 P.M. (Mon. - Fri.) 10:00 A.M. - 6:00 P.M. (Saturday) (210) 207-5165	

You may also obtain a copy of the CR-3 crash report by mail. Please fill out the form at the bottom of this page to order a copy of the crash report by mail.

If the Officer advises you that he/she will not be submitting a crash report (CR-3), you may obtain an official record of the CR-2 "Blue Form" report from the Texas Department of Transportation. Please visit the TxDot website at http://www.txdot.gov/txdot/library/drivers_vehicles/forms/crash_records.htm or call 512-486-5780 to obtain the request form.

ORDER CRASH REPORT (CR-3) BY MAIL

Fill out and mail the form below to order a copy of the police Crash report.

Please be advised that this form is ONLY for obtaining a CR-3 report completed by a San Antonio Police Officer. It is not used to get copies of the CR-2 "Blue Form" filled out by the drivers involved in the crash!

CUT ALONG THIS LINE

S

SAPD Case # _____ Date of Crash _____ Time _____
 Location of Crash _____
 Driver _____
 Other Driver's Name _____

Send \$6.00 per Crash Report and \$8.00 per certified copy (cash or money order only) and a self-addressed stamped business envelope to:
 San Antonio Police Department
 General Records Office
 P. O. Box 839948
 San Antonio, Texas 78283

S.A.P.D. Case # SAPD11079893

Officer's Badge # 0395

Date 04-01-11 Time 6:15PM Location US HWY 281 N / EVANS RD

A Texas Peace Officer's Crash Report (Form CR-3) will / will not (circle one) be completed by the Officer.

NORTHSIDE

(The above portion is to be filled in by the Officer)

Ref 10395462

COLLISION 210-496-7443

IMPORTANT

If "will not" is circled above, the San Antonio Police Department will not be completing a crash report and it will be up to the drivers to fill out the Texas Department of Transportation Driver's Crash Report Form CR-2 (Blue Form) and submit it to the Texas Department of Transportation. The CR-2 form filled out by the drivers will become the official report for insurance or other needs. There will not be a San Antonio Police Department crash report produced.

The officer will provide you with the CR-2 form, or you may obtain one from any SAPD Substation. You may also download one from the TxDot web site at: http://www.txdot.gov/txdot_library/drivers_vehicles/forms/crash_records.htm. Please read the Instructions Sheet carefully before completing and submitting the form. (Please note: the form does not need to be printed on blue paper.)

You are required by state law (Texas Transportation Code 550.023) to remain at the scene of a Crash until you give your name, address, registration number, and liability insurer to the other party involved in the Crash. In addition, if requested, show your driver's license and/or evidence of financial responsibility.

PLEASE PROVIDE YOUR INFORMATION & NAMES OF WITNESSES TO THE OTHER DRIVER

Full Name: [REDACTED]
(Last Name - First Name - Middle Initial)

Driver License #: [REDACTED] Driver License State Issued: TX

Address: [REDACTED]

City: SA State: TX Zip: [REDACTED]

Work Phone: [REDACTED] Home Phone: [REDACTED] Cell Phone: [REDACTED]

Veh. Lic. Plate #: [REDACTED] Veh. Lic. State Issued: TX

Year of Vehicle: 1999 Make of Vehicle: Volkswagon Model of Vehicle: Beetle

Liability Insurer: USAA Insurer Contact #: [REDACTED]

Policy #: [REDACTED]

Witness 1: _____ Phone #: _____
Address: _____

Witness 2: _____ Phone #: _____
Address: _____

Please see reverse side of form for information on obtaining copies of reports.

name [REDACTED]
Driver lic [REDACTED]
work ph [REDACTED] cell: [REDACTED]
lic plate [REDACTED] Lic state: TX
year of vehicle 2007 Ford Focus
liability insurer GEICO Insurer contact 1800 641 2000
policy # [REDACTED]

Tag # [REDACTED]
Hartford
800-423-6789
Arkansas Pass, TX
[REDACTED]
55-DTX380000279080
Jag X-Type 3.0 2002

Spouse [REDACTED]

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.