



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

08-APR-2011

Reference No.

MAY 09 2011

10395282

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST MONROE

State

LA

Zip Code

Daytime Telephone Number

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4VZAU1C91BC

Make
FLEETWOOD

Model
AMERICAN EAGLE

Model Year
2011

Date Purchased

10-15-10

Dealer's Name and Telephone Number

Dixie RV

Engine:

No: Cylinders

Fuel Type:

Diesel

Original Owner

Dealer's City

Hammond

State

LA

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Multiple Failure:

Incident Date(s)

15-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 080000 FUEL SYSTEM; DIESEL

Failure Mileage

5

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2011 FLEETWOOD AMERICAN EAGLE RV. THE CONTACT STATED THAT WHENEVER THE ENGINE OR GENERATOR WERE IN OPERATION AN EXTREMELY STRONG DIESEL ODOR WOULD EMIT INSIDE AND OUTSIDE OF THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER SIX TIMES. THE TECHNICIAN WAS ABLE TO LOCATE A DIESEL FUEL LEAK, AND REPAIRED THE VEHICLE. THE FAILURE CONTINUED TO PERSIST; HOWEVER, THERE WERE NO RESOLUTIONS. THE FUMES CONTRIBUTED TO MIGRAINE HEADACHES AND BREATHING DIFFICULTIES. THE CONTACT HAD POTENTIAL HEALTH CONCERNS DUE TO THE HAZARDOUS FUMES; THE FAILURE INITIATED ON THE SAME DAY THE VEHICLE WAS PURCHASED. THE MANUFACTURE WAS NOTIFIED. THE FAILURE MILEAGE WAS 5.

We have had Air Quality Report and the crash tested positive for Hydrocarbons

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.