

JUN 01 2011

[REDACTED]
[REDACTED] Corona, CA [REDACTED]
[REDACTED]

May 11, 2011

9

**US Department of Transportation
National Highway Safety Administration
Office of Defect Investigation, NVS-210
1200 New Jersey Ave SE.
Washington, D.C. 20077-9382**

Re: Toyota Sudden Unintended Acceleration Problem

Attn. Mr. Randy Reid

Dear Mr. Reid,

I am enclosing herewith the following documents pertaining to my accident caused by my Toyota Avalon Sudden Unintended Acceleration.

- Vehicle Owner Questionnaire form.
- Detailed report of the accident.
- Traffic Collision Report.
- The Vehicle Inspection letter from Toyota.
- Service statement of The Vehicle Recall work performed by Quality Toyota.
- Copy of the Vehicle sticker when purchased.
- Photographs of the car after the accident.

Please note the following defects that are apparent of this accident.

- Sudden Unintended Acceleration.
- Breaks did not engage.
- None of the airbags deployed.
- Engine did not turn off after coming to rest.

We are fortunate enough to be alive to let you and others know of this extremely serious problem. And because of the SUA problem we lost our

car, got injured, subjected to medical expenses, suffering with mental and physical pain, and monetary loss.

I understand that Toyota has convinced NHTSA that there is no SUA problem with Toyota cars but PLEASE, believe me, believe all those who have gone through the similar experience, that Toyota SUA problem IS real. Unfortunately you will not believe us until you or your loved ones experiences this problem them selves. You must not ignore hundred of victims of SUA accidents, otherwise there will still be more such accidents, and many more people will be injured or may be killed. Please, we urge you to investigate this problem further aggressively and save US citizens from such terrible potential accidents.

We are counting on you to take steps to hold Toyota responsible for their vehicle defects and looking forward to a positive response from you.

Thank you.



CC: Toyota Motor Corp.

U.S. Consumer Product Safety Commission

Toyota Avalon Unintended Sudden Acceleration Accident – 3/27/2011

Driver: [REDACTED]

Passenger: [REDACTED]

Vehicle: 2005 Toyota Avalon 4 door sedan, VIN: 4T1BK36B75U [REDACTED]

LP: [REDACTED] Purchased new from Longo Toyota 4/30/2005

On Sunday morning around 2:30 am We, Myself and my wife [REDACTED] left home of my sister [REDACTED] at [REDACTED] Corona, Ca [REDACTED] to come home at [REDACTED] corona, Ca [REDACTED] I was driving and after a short street driving took freeway 91 East bound, to Freeway 15 North bound at a speed between 60 and 65 MPH. As we were approaching the exit of Limonite Ave to go to our house I took my foot off the gas paddle to let the car slow down. As we reached the exit I applied break to slow down even more and turn right into the exit ramp and as soon as pressed the break paddle the car suddenly accelerated. I pushed the break paddle all the way to the floor but the car kept accelerating as if there is no break. I pumped break paddle two more times but there was no response so I pressed parking break paddle all the way down to the floor but there was no response. At this point my both feet are pressing both break paddles down to the floor and car kept accelerating.

At this point the car speed was estimated to be over 90 mph and I realized that this is the Toyota SUA (Sudden Unintended Acceleration) problem that I have been reading and hearing, and I will not be able to stop the car. So I had to make a decision to save ourselves and avoid any disastrous accident. Since the car kept accelerating and we are now at approximately mid point of the length of the ramp I saw some car standing at the intersection of the ramp and Limonite Ave. (The ramp is running uphill and Limonite Ave. runs over the freeway) It was clear to me that I have to avoid going through the intersection. So the only option I had was to get off the ramp. On the right hand side of the ramp is an open field so I immediately steer the car to the right. There is a sloping inclined embankment along side of the ramp so the car went over it, became airborne, landed in the field rolling several times before coming to rest right side up approx 340 feet away from the ramp.

I was felt all right soon as the car came to rest. I heard the car engine was still running at high idle so I tried to turn the key to turn off the engine but it

didn't turn off. I disregarded that problem and wanted to see how my wife was doing. Her head was resting on her left shoulder and appear to be unconscious. I tried to see if she was all right by slowly lifting her head and calling her but she didn't respond. So I called 911 with my cell phone and gave all the information and location to them. Then I noticed that none of car's airbags were deployed. Now I wanted to know if I can move around so I opened the door and stepped out of the car and stood up. My left side lower ribs were hurting but my legs, arms and head appear to have no pain. So I set down and tried again to see if my wife will respond. Again I slowly lifted her head and called her and she mumbled something so I was relieved that at least she was alive. Then I heard someone saying "Are you all right?" I saw a man standing by the car. I told him that "Yes I am OK but my wife appears to be in bad shape". So he walked around and came on passenger side of the car. By then paramedics came and got me out of the car and started preparing me to transport to the hospital. I noticed that the paramedics were trying to open the passenger side of door but were having hard time opening it as that side was damaged very badly. At this point I remember they put me on the stretcher but after that I don't remember anything. The next thing I remember is that I was being taken inside of the hospital from the Ambulance.

Our car was recalled for gas paddle modification which was completed in April 2010. This is a deliberate diversion to the problem of SUA by Toyota.

Prior to the accident we never experienced any type of acceleration problem with our car and were kept up with the maintenance.

It appears obvious from NHTSA website that Toyota has convinced NHTSA that there is no SUA problem with Toyota cars. But from our experience and hundreds of others who have gone through the experience of SUA accidents it is obvious that the SUA problem with Toyota cars is real.

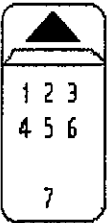
FILE

SPECIAL CONDITIONS		NUMBER INJURED 2	HIT & RUN FELONY <input type="checkbox"/>	CITY UNINCORPORATED			JUDICIAL DISTRICT RIVERSIDE SUPERIOR			LOCAL REPORT NUMBER 2011030421		
		NUMBER KILLED 0	HIT & RUN MISDEMEANOR <input type="checkbox"/>	COUNTY RIVERSIDE			REPORTING DISTRICT 011			DAY OF WEEK SUNDAY	TOW AWAY <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
LOCATION	COLLISION OCCURRED ON: I-15 NORTHBOUND TO LIMONITE AVG						MO 03	DAY 27	YEAR 2011	TIME (2400) 0233	NCIC # 9840	OFFICER I.D. 019004
	MILEPOST INFORMATION:			GPS COORDINATES LATITUDE 33.9751°			LONGITUDE -117.54659°			PHOTOGRAPHS BY: <input checked="" type="checkbox"/> NONE		
	AT INTERSECTION WITH: <input checked="" type="checkbox"/> OR: 250 FEET SOUTH OF LIMONITE AVENUE						STATE HWY REL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO					
PARTY 1	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG L	SAFETY EQUIP. G	VEH. YEAR 2005	MAKE / MODEL / COLOR TOYT AVALON WHI			LICENSE NUMBER	STATE CA	
DRIVER	NAME(FIRST, MIDDLE, LAST) [REDACTED]						OWNER'S NAME <input checked="" type="checkbox"/> SAME AS DRIVER					
PEDESTRIAN	STREET ADDRESS [REDACTED]						OWNER'S ADDRESS <input checked="" type="checkbox"/> SAME AS DRIVER					
PARKED VEHICLE	CITY / STATE / ZIP CORONA CA [REDACTED]						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input type="checkbox"/> DRIVER <input checked="" type="checkbox"/> OTHER					
BICYCLIST	SEX M	HAIR BRN	EYES BRN	HEIGHT 5-08	WEIGHT 135	MO [REDACTED]	BIRTHDATE DAY [REDACTED]	YEAR	RACE O	PRIOR MECH. DEFECTS <input checked="" type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE		
OTHER	HOME PHONE [REDACTED]			BUSINESS PHONE			VEHICLE IDENTIFICATION NUMBER:					
INSURANCE CARRIER AAA						POLICY NUMBER [REDACTED]						
DIR OF TRAVEL ON STREET OR HIGHWAY N I-15						SPEED LIMIT 65						
PARTY 2	DRIVER'S LICENSE NUMBER	STATE	CLASS	AIR BAG	SAFETY EQUIP.	VEH. YEAR	MAKE / MODEL / COLOR			LICENSE NUMBER	STATE	
DRIVER	NAME(FIRST, MIDDLE, LAST)						OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER					
PEDESTRIAN	STREET ADDRESS						OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER					
PARKED VEHICLE	CITY / STATE / ZIP						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input type="checkbox"/> DRIVER <input type="checkbox"/> OTHER					
BICYCLIST	SEX	HAIR	EYES	HEIGHT	WEIGHT	MO	BIRTHDATE DAY	YEAR	RACE	PRIOR MECHANICAL DEFECTS <input type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE		
OTHER	HOME PHONE			BUSINESS PHONE			VEHICLE IDENTIFICATION NUMBER:					
INSURANCE CARRIER						POLICY NUMBER						
DIR OF TRAVEL ON STREET OR HIGHWAY						SPEED LIMIT						
PARTY 3	DRIVER'S LICENSE NUMBER	STATE	CLASS	AIR BAG	SAFETY EQUIP.	VEH. YEAR	MAKE / MODEL / COLOR			LICENSE NUMBER	STATE	
DRIVER	NAME(FIRST, MIDDLE, LAST)						OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER					
PEDESTRIAN	STREET ADDRESS						OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER					
PARKED VEHICLE	CITY / STATE / ZIP						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input type="checkbox"/> DRIVER <input type="checkbox"/> OTHER					
BICYCLIST	SEX	HAIR	EYES	HEIGHT	WEIGHT	MO	BIRTHDATE DAY	YEAR	RACE	PRIOR MECHANICAL DEFECTS <input type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE		
OTHER	HOME PHONE			BUSINESS PHONE			VEHICLE IDENTIFICATION NUMBER:					
INSURANCE CARRIER						POLICY NUMBER						
DIR OF TRAVEL ON STREET OR HIGHWAY						SPEED LIMIT						
PREPARER'S NAME J. GRAHAM 019004						DISPATCH NOTIFIED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A			REVIEWER'S NAME <i>[Signature]</i>			DATE REVIEWED 4-18-11

STATE OF CALIFORNIA
TRAFFIC COLLISION CODING
 CHP 555 CARS PAGE2 (REV. 11-06) OPI 065

DATE OF COLLISION (MO. DAY YEAR) 03/27/2011	TIME(2400) 0233	NCIC # 9840	OFFICER I.D. 019004	NUMBER 2011030421
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PROPERTY DAMAGE	OWNER	OWNER ADDRESS	NOTIFIED <input type="checkbox"/> YES <input type="checkbox"/> NO
	DESCRIPTION OF DAMAGE		

SEATING POSITION  <p>1 - DRIVER 2 TO 6 - PASSENGERS 7 - STA. WGN REAR 8 - RR. OCC TRK. OR VAN 9 - POSITION UNKNOWN 0 - OTHER</p>	SAFETY EQUIPMENT OCCUPANTS A - NONE IN VEHICLE B - UNKNOWN C - LAP BELT USED D - LAP BELT NOT USED E - SHOULDER HARNESS USED F - SHOULDER HARNESS NOT USED G - LAP/SHOULDER HARNESS USED H - LAP/SHOULDER HARNESS NOT USED J - PASSIVE RESTRAINT USED K - PASSIVE RESTRAINT NOT USED CHILD RESTRAINT Q - IN VEHICLE USED R - IN VEHICLE NOT USED S - IN VEHICLE USE UNKNOWN T - IN VEHICLE IMPROPER USE U - NONE IN VEHICLE L - AIR BAG DEPLOYED M - AIR BAG NOT DEPLOYED N - OTHER P - NOT REQUIRED M/C BICYCLE - HELMET DRIVER PASSENGER V - NO X - NO W - YES Y - YES EJECTED FROM VEHICLE 0 - NOT EJECTED 1 - FULLY EJECTED 2 - PARTIALLY EJECTED 3 - UNKNOWN	INATTENTION CODES A - CELL PHONE HANDHELD B - CELL PHONE HANDSFREE C - ELECTRONIC EQUIPMENT D - RADIO / CD E - SMOKING F - EATING G - CHILDREN H - ANIMALS I - PERSONAL HYGIENE J - READING K - OTHER
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ITEMS MARKED BELOW FOLLOWED BY AN ASTERISK (*) SHOULD BE EXPLAINED IN THE NARRATIVE.

PRIMARY COLLISION FACTOR LIST NUMBER (#) OF PARTY AT FAULT	TRAFFIC CONTROL DEVICES	1	2	3	SPECIAL INFORMATION	1	2	3	MOVEMENT PRECEDING COLLISION		
1 A VC SECTION VIOLATED: CITED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO 22107	A CONTROLS FUNCTIONING				A HAZARDOUS MATERIAL				A STOPPED		
	B CONTROLS NOT FUNCTIONING*				B CELL PHONE HANDHELD IN USE				B PROCEEDING STRAIGHT		
B OTHER IMPROPER DRIVING*	C CONTROLS OBSCURED				C CELL PHONE HANDSFREE IN USE				C RAN OFF ROAD		
	X D NO CONTROLS PRESENT / FACTOR*			X	D CELL PHONE NOT IN USE				D MAKING RIGHT TURN		
C OTHER THAN DRIVER*	TYPE OF COLLISION				E SCHOOL BUS RELATED				E MAKING LEFT TURN		
D UNKNOWN*	A HEAD - ON				F 76 FT MOTORTRUCK COMBO				F MAKING U TURN		
	B SIDE SWIPE				G 32 FT TRAILER COMBO				G BACKING		
	C REAR END				H				H SLOWING / STOPPING		
WEATHER (MARK 1 TO 2 ITEMS)		D BROADSIDE			I				I PASSING OTHER VEHICLE		
A CLEAR	E HIT OBJECT				J				J CHANGING LANES		
X B CLOUDY	X F OVERTURNED				K				K PARKING MANEUVER		
C RAINING	G VEHICLE / PEDESTRIAN				L				L ENTERING TRAFFIC		
D SNOWING	H OTHER*:				M				M OTHER UNSAFE TURNING		
E FOG / VISIBILITY FT.					N				N XING INTO OPPOSING LANE		
F OTHER*:	MOTOR VEHICLE INVOLVED WITH				O				O PARKED		
G WIND	X A NON - COLLISION				P				P MERGING		
	B PEDESTRIAN				Q				Q TRAVELING WRONG WAY		
LIGHTING		C OTHER MOTOR VEHICLE			OTHER ASSOCIATED FACTORS (MARK 1 TO 2 ITEMS)				X	R OTHER* UNSAFE TURN	
A DAYLIGHT	D MOTOR VEHICLE ON OTHER ROADWAY		1	2					3		
B DUSK - DAWN	E PARKED MOTOR VEHICLE				A VC SECTION VIOLATED: CITED <input type="checkbox"/> YES <input type="checkbox"/> NO						
C DARK - STREET LIGHTS	F TRAIN				B VC SECTION VIOLATED: CITED <input type="checkbox"/> YES <input type="checkbox"/> NO						
X D DARK - NO STREET LIGHTS	G BICYCLE				C VC SECTION VIOLATED: CITED <input type="checkbox"/> YES <input type="checkbox"/> NO						
E DARK - STREET LIGHTS NOT FUNCTIONING*	H ANIMAL:				SOBRIETY - DRUG PHYSICAL (MARK 1 TO 2 ITEMS)				1	2	3
ROADWAY SURFACE		I FIXED OBJECT:									
X A DRY	J OTHER OBJECT:				D			X	A HAD NOT BEEN DRINKING		
B WET					E VISION OBSCUREMENT:				B HBD - UNDER INFLUENCE		
C SNOWY - ICY					F INATTENTION*:				C HBD - NOT UNDER INFLUENCE*		
D SLIPPERY (MUDDY, OILY, ETC.)					G STOP & GO TRAFFIC				D HBD - IMPAIRMENT UNKNOWN*		
ROADWAY CONDITION(S) (MARK 1 TO 2 ITEMS)		PEDESTRIAN'S ACTIONS			H ENTERING / LEAVING RAMP				E UNDER DRUG INFLUENCE*		
A HOLES, DEEP RUT*	X A NO PEDESTRIANS INVOLVED				I PREVIOUS COLLISION				F IMPAIRMENT - PHYSICAL*		
B LOOSE MATERIAL ON ROADWAY*	B CROSSING IN CROSSWALK AT INTERSECTION				J UNFAMILIAR WITH ROAD				G IMPAIRMENT NOT KNOWN		
C OBSTRUCTION ON ROADWAY*	C CROSSING IN CROSSWALK - NOT AT INTERSECTION				K DEFECTIVE VEH. EQUIP.: CITED <input type="checkbox"/> YES <input type="checkbox"/> NO				H NOT APPLICABLE		
D CONSTRUCTION - REPAIR ZONE	D CROSSING - NOT IN CROSSWALK				L UNINVOLVED VEHICLE				I SLEEPY / FATIGUED		
E REDUCED ROADWAY WIDTH	E IN ROAD - INCLUDES SHOULDER				M OTHER*:						
F FLOODED*	F NOT IN ROAD			X	N NONE APPARENT						
G OTHER*:	G APPROACHING / LEAVING SCHOOL BUS				O RUNAWAY VEHICLE						

SKETCH

SEE PAGE 4 FOR SKETCH

INDICATE NORTH

MISCELLANEOUS

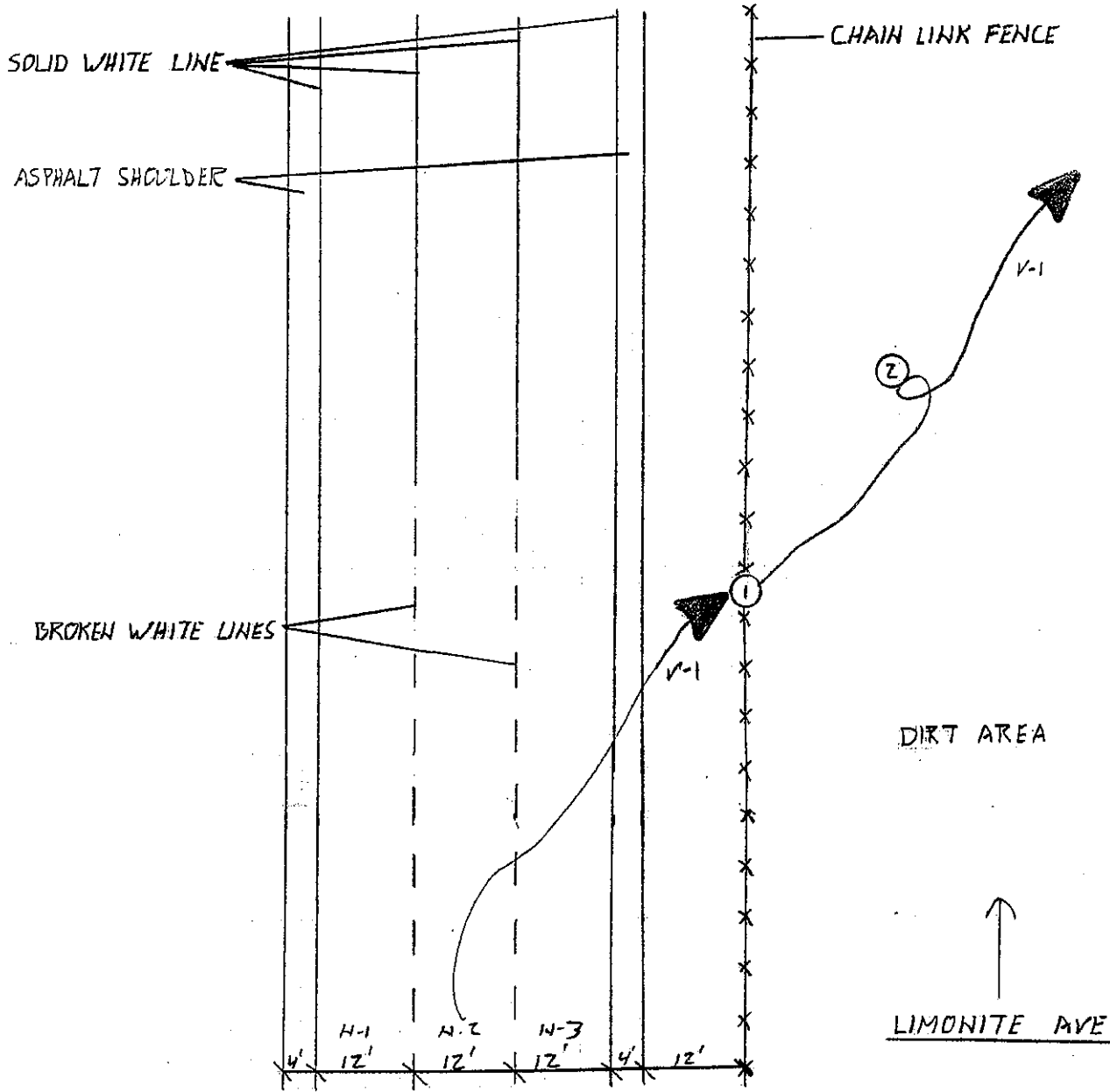
DATE OF COLLISION (MO. DAY YEAR) 03/27/2011				TIME(2400) 0233		NCIC # 9840		OFFICER I.D. 019004				NUMBER 2011030421							
WITNESS ONLY	PASSENGER ONLY	AGE	SEX	EXTENT OF INJURY ('X' ONE)				INJURED WAS ('X' ONE)					PARTY NUMBER	SEAT POS.	AIR BAG	SAFETY EQUIP.	EJECTED		
				FATAL INJURY	SEVERE INJURY	OTHER VISIBLE INJURY	COMPLAINT OF PAIN	DRIVER	PASS.	PED.	BICYCLIST	OTHER							
<input type="checkbox"/> #	<input type="checkbox"/>	74	M	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	I	L	G	0	
NAME / D.O.B. / ADDRESS														TELEPHONE					
[REDACTED] CORONA CA [REDACTED]														[REDACTED]					
(INJURED ONLY) TRANSPORTED BY: AMR								TAKEN TO: RIVERSIDE COMMUNITY HOSPITAL											
DESCRIBE INJURIES: COMPLAINT OF PAIN TO NECK AND BACK																			
																<input type="checkbox"/>		VICTIM OF VIOLENT CRIME NOTIFIED	
<input type="checkbox"/> #	<input type="checkbox"/>	62	F	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	3	L	G	0	
NAME / D.O.B. / ADDRESS														TELEPHONE					
[REDACTED] CORONA CA [REDACTED]														[REDACTED]					
(INJURED ONLY) TRANSPORTED BY: AMR								TAKEN TO: RIVERSIDE COMMUNITY HOSPITAL											
DESCRIBE INJURIES: COMPLAINT OF PAIN TO NECK AND BACK																			
																<input type="checkbox"/>		VICTIM OF VIOLENT CRIME NOTIFIED	
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																<input type="checkbox"/>		VICTIM OF VIOLENT CRIME NOTIFIED	
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																<input type="checkbox"/>		VICTIM OF VIOLENT CRIME NOTIFIED	
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[REDACTED]														[REDACTED]					
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DESCRIBE INJURIES:																			
																<input type="checkbox"/>		VICTIM OF VIOLENT CRIME NOTIFIED	
PREPARER'S NAME J. GRAHAM				I.D. NUMBER 019004		MO. DAY YEAR 03/27/2011		REVIEWER'S NAME						MO. DAY YEAR					

DATE OF COLLISION (MO. DAY YEAR) 03-27-2011	TIME (2400) 0733	NCIC # 9840	OFFICER I.D. 19004	NUMBER 2011030421
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ALL MEASUREMENTS ARE APPROXIMATE AND NOT TO SCALE UNLESS STATED (SCALE =)

SKETCH

I-15 NB TO LIMONITE AVENUE



PREPARED BY J. GRAHAM	I.D. NUMBER 19004	MO. DAY YEAR 03-27-2011	REVIEWER'S NAME	MO. DAY YEAR
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NARRATIVE/SUPPLEMENTAL

DATE 03/27/2011	TIME 0233	NCIC NUMBER 9840	OFFICER I.D. 19004	FILE NUMBER 2011030421	
CITY/COUNTY/JUDICIAL DISTRICT Unincorporated-Riverside County / Riverside Superior				AREA/BEAT 011	CITATION NUMBER n/a
SUBJECT/LOCATION I-15 northbound, to Limonite Avenue				STATE HIGHWAY RELATED? (YES OR NO) Yes	

LEGEND:

VEHICLE POINTS OF REST:

Vehicle #1 (V-1, Toyota)

Left-front tire was located 70 feet east of the east roadway edge of I-15 northbound to Limonite Avenue, and 150 feet south of the south roadway edge of the Limonite Avenue over-crossing.

Left-rear tire was located 62 feet east of the east roadway edge of I-15 northbound to Limonite Avenue, and 150 feet south of the south roadway edge of the Limonite Avenue over-crossing.

PHYSICAL EVIDENCE DESCRIPTION:

Item A - 25 feet of damage to chain link fence

PHYSICAL EVIDENCE LOCATION:

Item A - center of 25 feet of damaged to the chain link fence was approximately 15 feet east of the east roadway edge of I-15 northbound to Limonite Avenue, and 250 feet south of the south roadway edge of the Limonite Avenue over-crossing.

PREPARER'S NAME AND I.D. NUMBER J. GRAHAM 19004	DATE 03/27/2011	REVIEWER'S NAME	DATE
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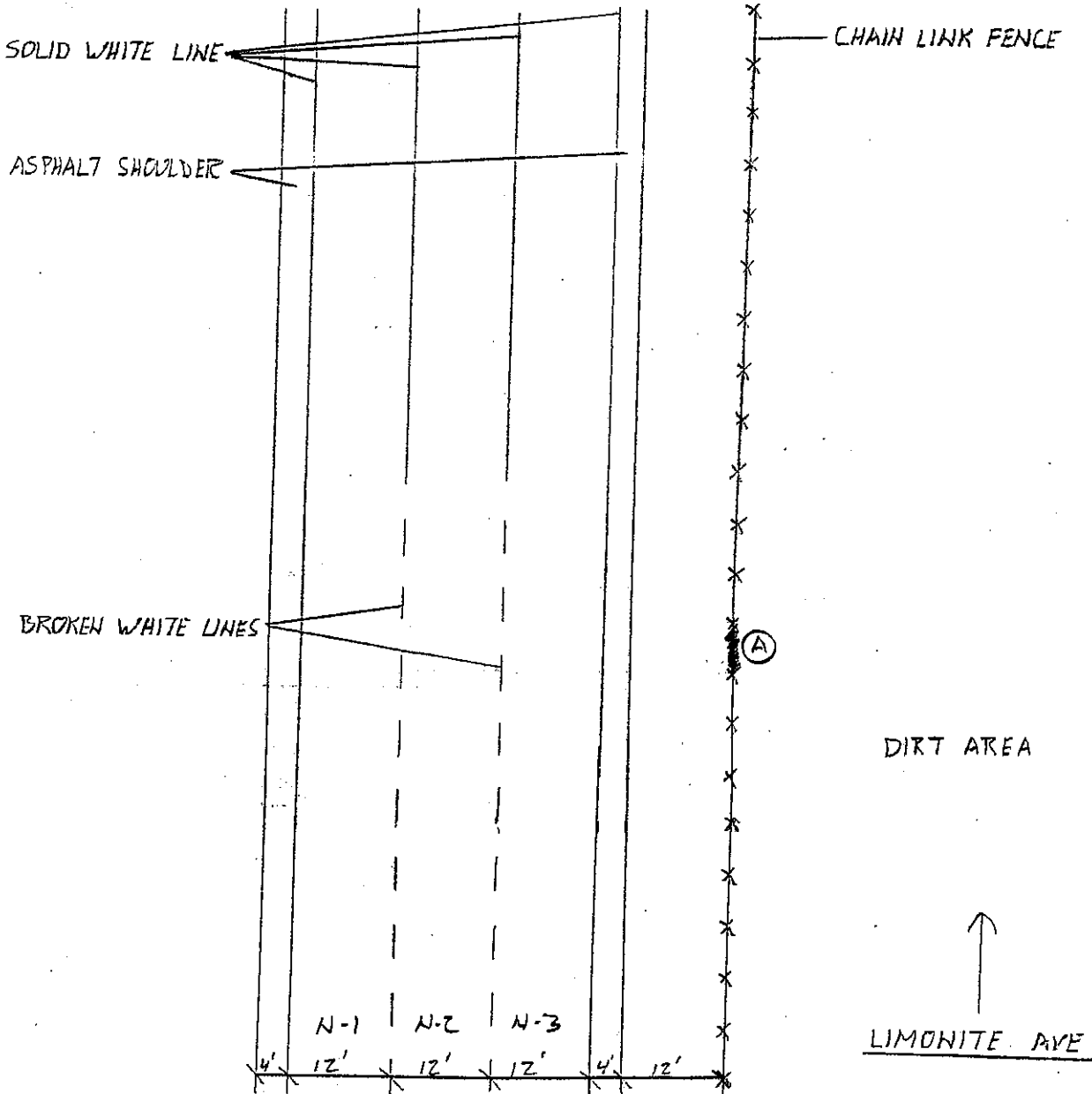
DATE OF COLLISION (MO. DAY YEAR) 03-27-2011	TIME (2400) 0733	NCIC # 9840	OFFICER I.D. 19004	NUMBER 2011030421
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ALL MEASUREMENTS ARE APPROXIMATE AND NOT TO SCALE UNLESS STATED. (SCALE =)

1-15 HIB TO LIMONITE AVENUE



INDICATE NORTH



PREPARED BY J. GRAHAM	I.D. NUMBER 19004	MO. DAY YEAR 03-27-2011	REVIEWER'S NAME	MO. DAY YEAR
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NARRATIVE/SUPPLEMENTAL

DATE 03/27/2011	TIME 0233	NCIC NUMBER 9840	OFFICER I.D. 19004	FILE NUMBER 2011030421
CITY/COUNTY/JUDICIAL DISTRICT Unincorporated Riverside County / Riverside Superior			AREA/BEAT 011	CITATION NUMBER n/a
SUBJECT/LOCATION I-15 northbound, to Limonite Avenue			STATE HIGHWAY RELATED? (YES OR NO) Yes	

STATEMENTS:

Party #1 (P-1, [REDACTED]) was interviewed at the scene, and related the following information. P-1 stated he was driving Vehicle #1 (V-1, Toyota) on I-15 northbound and was exiting at Limonite Avenue. P-1 stated he attempted to brake in order to slow V-1, but V-1 did not slow down. P-1 stated V-1 began to speed up and P-1 lost control of V-1, struck the fence and overturned.

OPINIONS AND CONCLUSIONS:

SUMMARY:

Party #1 (P-1, [REDACTED]) was driving Vehicle #1 (V-1, Toyota) on I-15 northbound to Limonite Avenue at 65 miles per hour in the number 1 lane. Due to V-1's unsafe turning movement, V-1 left the roadway, struck the chain-link fence on the right shoulder. After V-1 struck the chain-link fence, V-1 overturned multiple times and came to rest on its wheels.

The summary was based on the statement of P-1, the damage sustained by the involved vehicle, and the physical evidence.

AREAS OF IMPACT:

Area of impact #1 where Vehicle #1 (V-1, Toyota) struck the chain-link fence was on the right shoulder of I-15 northbound to Limonite Avenue, approximately 16 feet east of the east roadway edge of I-15 northbound, and 250 feet south of the south roadway edge of the Limonite Avenue over-crossing.

Area of impact #2 where Vehicle #1 (V-1, Toyota) overturned was in the grass area to the east of I-15 northbound, approximately 40 feet east of the east roadway edge of I-15 northbound, and 200 feet south of the south roadway edge of the Limonite Avenue over-crossing.

PREPARER'S NAME AND I.D. NUMBER J. GRAHAM 19004	DATE 03/27/2011	REVIEWER'S NAME	DATE
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NARRATIVE/SUPPLEMENTAL

DATE 03/27/2011	TIME 0233	NCIC NUMBER 9840	OFFICER I.D. 19004	FILE NUMBER 2011030421
CITY/COUNTY/JUDICIAL DISTRICT Unincorporated-Riverside County / Riverside Superior			AREA/BEAT 011	CITATION NUMBER n/a
SUBJECT/LOCATION I-15 northbound, to Limonite Avenue			STATE HIGHWAY RELATED? (YES OR NO) Yes	

FACTS

NOTIFICATION:

I received a call of a traffic collision with an ambulance responding at 0235 hours. I responded from Limonite Avenue and Clay Avenue and arrived on scene at 0247 hours.

All speeds, times, and measurements are approximations. Measurements were obtained by visual estimation.

SCENE:

This collision occurred on I-15 northbound to Limonite Avenue. At this location I-15 northbound to Limonite Avenue is a straight, asphalt surface roadway with 3 lanes of travel. Traffic on I-15 northbound to Limonite Avenue is controlled by a 65 mile per hour speed limit. There were no unusual conditions at the time of the collision.

This collision occurred in an unincorporated area of Riverside County. For further details refer to factual diagram.

PARTIES:

Party #1 (P-1, [REDACTED]) was contacted at the scene sitting in the driver seat of Vehicle #1 (V-1, Toyota). P-1 was identified by his valid California driver's license. P-1 was established as the driver of V-1 at the time of the collision by his statements, my observation of P-1 sitting in the driver seat behind the steering wheel of V-1, and P-1 is the registered owner of V-1.

Vehicle #1 (V-1, Toyota) was located at the scene on its wheels facing in a south-easterly direction. V-1 sustained major damage due to it rolling over. The damage consisted of the roof collapsed inward, and both left and right sides of the vehicle pushed inward.

PREPARER'S NAME AND I.D. NUMBER J. GRAHAM 19004	DATE 03/27/2011	REVIEWER'S NAME	DATE
--	--------------------	-----------------	------

NARRATIVE/SUPPLEMENTAL

DATE 03/27/2011	TIME 0233	NCIC NUMBER 9840	OFFICER I.D. 19004	FILE NUMBER 2011030421
CITY/COUNTY/JUDICIAL DISTRICT Unincorporated Riverside County / Riverside Superior			AREA/BEAT 011	CITATION NUMBER n/a
SUBJECT/LOCATION I-15 northbound, to Limonite Avenue			STATE HIGHWAY RELATED? (YES OR NO) Yes	

CAUSE:

Party #1 (P-1, [REDACTED]) caused this collision by driving Vehicle #1 (V-1, Toyota) in violation of section 22107 VC (unsafe turning movement).

The cause was established by the statement of P-1, the damage to the chain-link fence, and damage to the involved vehicle.

RECOMMENDATION:

None

PREPARER'S NAME AND I.D. NUMBER J. GRAHAM 19004	DATE 03/27/2011	REVIEWER'S NAME	DATE
--	--------------------	-----------------	------

TOYOTA

Writers Direct Telephone (310) 468-5638
Writers Direct Fax (310) 381-5017

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000

April 20, 2011

[REDACTED]
CORONA CA [REDACTED]

Re: Date of Loss: March 27, 2011
Vehicle: 2005 Toyota Avalon
VIN: 4T1BK36B758 [REDACTED]

Dear [REDACTED]


This letter will confirm that Toyota Motor Sales, USA, Inc. ("TMS") assigned EAA to conduct an inspection of your vehicle with respect to the above-referenced incident.

However, when the EAA inspector attempted to set up the inspection, you refused to have the vehicle moved to a Toyota dealer, insisting that TMS pay for the towing fees. Be advised that any inspection that is conducted by or on behalf of TMS is a courtesy inspection to look into the allegations that you are making against us. While we are happy to conduct such an inspection we are unable to do so unless it is a Toyota dealer where a proper inspection can be undertaken. It is the vehicle owner's responsibility to have the vehicle taken to a dealer and removed following the inspection.

Please notify me if you still wish to have the inspection completed so that we can have EAA contact you to schedule it

Thank you for your attention.

Very truly yours,



Troy H. Higa
Claims Administrator



NOTICE TO CONSUMER:
PLEASE READ IMPORTANT
WARRANTY INFORMATION
ON BACK

TOYOTA

1700 W. SIXTH ST. • CORONA, CA 92882-2954
TELEPHONE • CORONA (951) 734-6020 • FAX (951) 734-0147

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	M.O./M	TOTAL	OPERATION	OPERATION DESCRIPTION	M.O./M	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/29/09	479148	45331	582	179	C	16TOZLOF	LUBE, OIL, & FILTER
05/12/09	466620	40329	70129	69629	C	16TOZLOF	LUBE, OIL, & FILTER
10/30/08	449087	35628	358	353	C	16TOZLOF	LUBE, OIL, & FILTER
12/27/07	414165	25689	358	70138	W	10TOZ	ELECTRICAL
12/24/07	413879	25685	358	353	C	16TOZLOF	LUBE, OIL, & FILTER
12/10/07	412471	24303	358	353	W	01TOZINSP	OIL LEAK INSPECTION

SALESPERSON NO.

S E R V I C E

STATE REG# AG184476

TERMS CASH <input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> (prior approval) OTHER <input type="checkbox"/>	VEHICLE I.D. NO. 4T1BK36B75U	YEAR/MAKE/MODEL 05/TOYOTA/AVALON/4 DOOR SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO. 494239
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	CORONA, CA	CUSTOMER NO. 24989	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 03/11/10
RESIDENCE PHONE	BUSINESS PHONE	COLOR WHITE/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 205N
TIME RECEIVED 03:05pm	DATE/TIME PROMISED 03/11/10 07:00pm	TURBO	MMIC	AIR COND.	P.S.	TRANS
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	LABOR RATE	MILEAGE 50,587	ADVISOR NO. 358	ADVISOR RTCHARD M. GLUCK	IF THE VEHICLE DESCRIBED HEREIN IS NOT CALLED FOR WITHIN THREE (3) DAYS AFTER SUCH NOTICE IS GIVEN, A STORAGE CHARGE OF \$10.00 PER DAY WILL BE MADE FOR EACH DAY THEREAFTER. I hereby authorize the repair work herein set forth to be done along with the necessary material. You are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT.	
CUSTOMER SIGNATURE X		CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF				

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL
X		0.00	29.95	29.95
1	W 09TOZLABEL			
	90L RECALL			
	CAMPAIGN			
2	W 15TOZ			
	AOA RECALL			
	SPECIAL OPER CODES			
3	W 01TOZINSP			
	90K RECALL			
	OIL LEAK INSPECTION			
4	C 16TOZLOF			
	LUBE, OIL, & FILTER			
	DRAIN AND REFILL OIL, REPLACE OIL FILTER WITH GENUINE TOYOTA OIL FILTER, LUBE AS NECESSARY. CHECK ALL FLUID LEVELS.			

ORIGINAL ESTIMATE \$	HAZARDOUS WASTE EST. \$		
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.			
AUTH BY:	DATE	TIME	PHONE #
REVISED EST. \$	REASON		
ADL COST \$	AUTH BY:	DATE	TIME
<input type="checkbox"/> IN PERSON	<input type="checkbox"/> BY PHONE / PHONE #		
<p>FOR YOUR CONVENIENCE: PARTS AND SERVICE DEPARTMENT HOURS MONDAY - FRIDAY 7:00AM TO 7:00PM SATURDAY 8:00AM TO 5:00PM NO CARS RELEASED AFTER SERVICE DEPT. HOURS UNLESS PREVIOUS ARRANGEMENTS ARE MADE</p>			
<p>TERMS: CASH, CHECK OR WE ACCEPT AMERICAN EXPRESS MASTERCARD VISA DISCOVER</p>			
<p>IMPORTANT: REMOVE ALL IMPORTANT PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.</p>			
THANK YOU			
PRIOR BODY DAMAGE			

© 2006 The Reynolds and Reynolds Company. All Rights Reserved. EFRANTW02E 02365506 Q (06/09)

CAR STICKER



DESCRIPTION: **AVALON**
4-DR XLS SEDAN

YEAR/MODEL: 2005/3544A

COLOR: BLIZZARD PEARL/LA17

VIN: **4T1BK36B75U** (0070/17)

PORT/PLANT: Georgetown, KY/TMMK

The New Vehicle Limited Warranty provides 36-month/50,000-mile comprehensive coverage, 5-year/80,000-mile powertrain coverage, plus 5-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for the vehicle. Ask dealer for details. Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline, license and title fees, applicable federal, state and local taxes and dealer and distributor installed options and accessories are not included in the manufacturer's suggested retail price.

MANUFACTURER'S

FE 50 State Emission
 EJ JBL Synthesis
 6-disc In-Dash
 12 Speakers (5
 PC Special Color
 CF Carpet Floor Mat

STANDARD EQUIPMENT

MECHANICAL AND PERFORMANCE

3.5L 280HP DOHC 24V w/ Dual VVT-i Engine
 5-Speed ECT-I A/T w/ Sequential Shift
 17" Alloy Wheels w/ P215/55 R17 Tires

SAFETY

Driver and front passenger dual stage airbags
 Dr & Fr Pass Seat-Mounted Side Airbags
 Front and Rear Side Curtain Airbags
 Driver's Knee Airbag
 4 Wheel ABS w/ Electronic Brakeforce Distribution (EBD)
 Multi-Reflector Headlamps w/ Auto On/Off
 Daytime Running Lights & Fog Lamps
 Internal Trunk Release Handle
 Full Size Alloy Spare Tire
 Anti-Theft System w/Remote Keyless Entry

EXTERIOR

Power Moonroof w/ Sliding Sunshade
 Dual Rear Exhaust
 Dual Heated Outside Mirrors w/Driver's-Side Auto-Dimming Feature

COMFORT AND CONVENIENCE

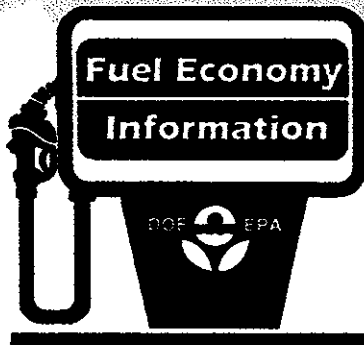
- Leather-Trimmed Seats, w/ Power Driver's Seat and Lumbar
- Power Passenger Seat
- Rear Reclining Seats
- AM/FM/Cassette/6-disc In-dash CD Changer w/ 9 Spkrs & In-Glass Diversity Antenna
- Tilt/Telescopic Steering Wheel w/ Audio and Climate Controls
- Multi-Function Info Display w/ Audio, Message, Interior Climate, Outside Temp & Trip Computer Information
- Dual Zone Auto Climate Control w/ Air Filtration
- Power Door Locks w/ Anti-Lockout Feature
- Pwr Windows w/ Dr & Fr Pass Auto Up/Down
- Cruise Control
- Leather Wrapped Steer Wheel & Shift Knob
- Auto-Dimming Rearview Mirror w/ Compass
- Homelink Universal Transceiver
- Wood-Grain Style Interior Trim
- ***Full Tank of Gas***

CITY MPG

22

HIGHWAY MPG

31



Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

18 and 26 mpg in the city and between
 26 and 36 mpg on the highway.

2005 AVALON
 3.5 LITER DISP., V-6 CYL.,
 24V DOHC, VVT-i, SFI ENG.
 5-SPEED ECT-I AUTOMATIC
 TRANSMISSION.

Estimated Annual Fuel Cost:

\$1,080

For Comparison Shopping, all vehicles classified as

LARGE
 have been issued mileage ratings ranging from

10 to 22 mpg city and
 14 to 32 mpg highway.

DELIVERY, PROCESS

TOTAL

Dealer Name / Address:
 LONGO TOYOTA
 3534 NORTH PEC
 EL MONTE



The New Vehicle Limited Warranty provides 36-month/36,000-mile comprehensive coverage, 5-year/60,000-mile powertrain coverage, plus 5-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for the vehicle. Ask dealer for details.
 Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline, license and title fees, applicable federal, state and local taxes and dealer and distributor installed options and accessories are not included in the manufacturer's suggested retail price.

MANUFACTURER'S SUGGESTED RETAIL PRICE \$30,800.00
OPTIONAL EQUIPMENT

FE	50 State Emissions	
EJ	JBL Synthesis AM/FM Cassette/ 6-disc In-Dash Changer w/ 12 Speakers (360 Watts)	640.00
PC	Special Color	220.00
CF	Carpet Floor Mats/Trunk Mat	199.00

D EQUIPMENT

COMFORT AND CONVENIENCE

- Leather-Trimmed Seats, w/ Power Driver's Seat and Lumbar
 - Power Passenger Seat
 - Rear Reclining Seats
 - AM/FM/Cassette/6-disc In-dash CD Changer w/ 9 Spkrs & In-Glass Diversity Antenna
 - Tilt/Telescopic Steering Wheel w/ Audio and Climate Controls
 - Multi-Function Info Display w/ Audio, Message, Interior Climate, Outside Temp & Trip Computer Information
 - Dual Zone Auto Climate Control w/ Air Filtration
 - Power Door Locks w/ Anti-Lockout Feature
 - Pwr Windows w/ Dr & Fr Pass Auto Up/Down
 - Cruise Control
 - Leather Wrapped Steer Wheel & Shift Knob
 - Auto-Dimming Rearview Mirror w/ Compass
 - Homelink Universal Transceiver
 - Wood-Grain Style Interior Trim
- ***Full Tank of Gas***



HIGHWAY MPG

31

For Comparison Shopping,
all vehicles classified as

LARGE

have been issued
mileage ratings
ranging from

10 to 22 mpg city
and
14 to 32 mpg
highway.

2, V-6 CYL.,
T-I, SFI ENG.
AUTOMATIC
IN.

Annual Fuel Cost:

080

DELIVERY, PROCESSING AND HANDLING FEE 540.00

TOTAL \$32,399.00

Dealer Name / Address: 04136
 LONGO TOYOTA
 3534 NORTH PECK ROAD
 EL MONTE CA91731

Ship to:



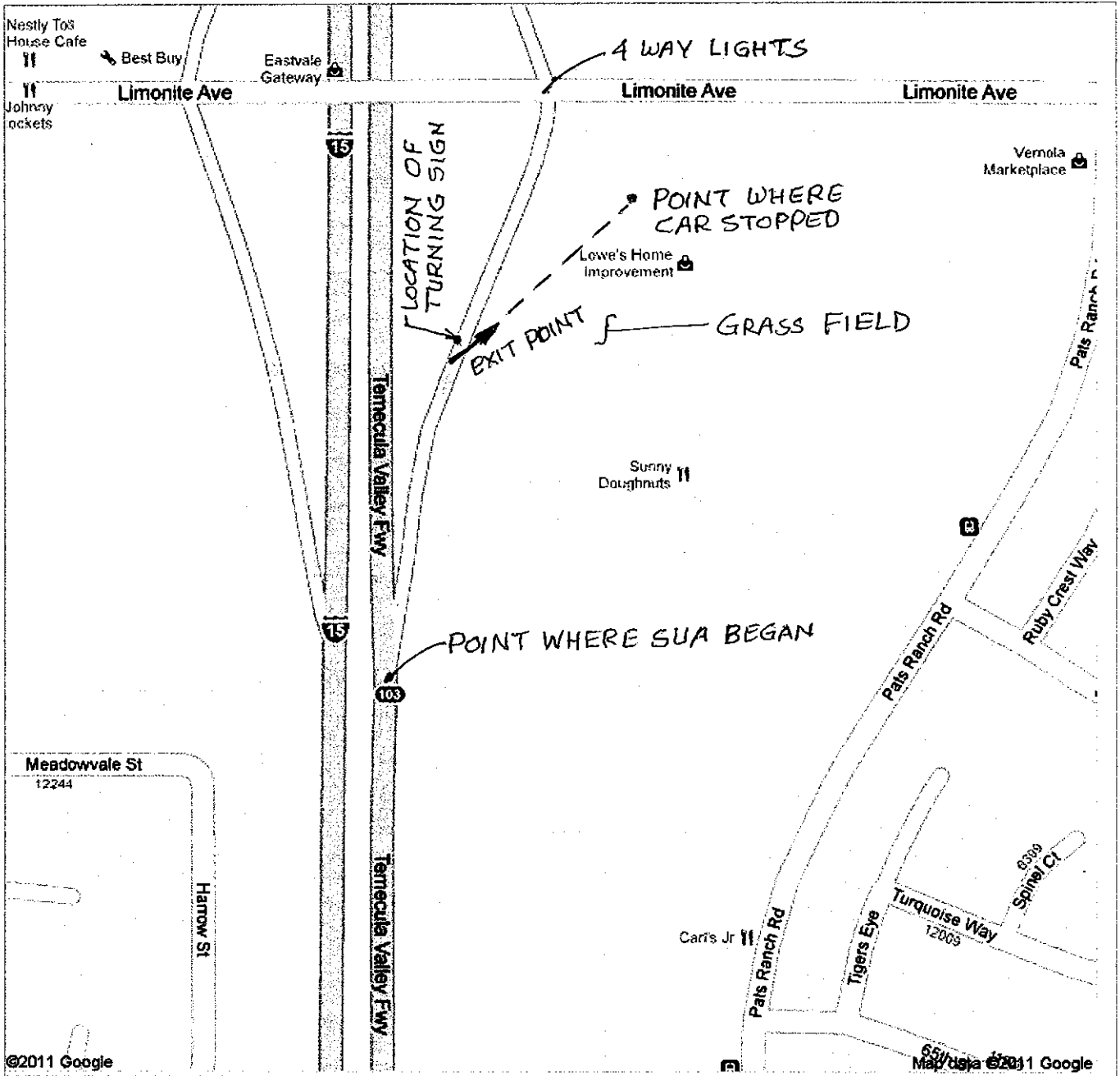
Google maps

Address

Corona, CA

Get Google Maps on your phone

Text the word "GMAPS" to 466453



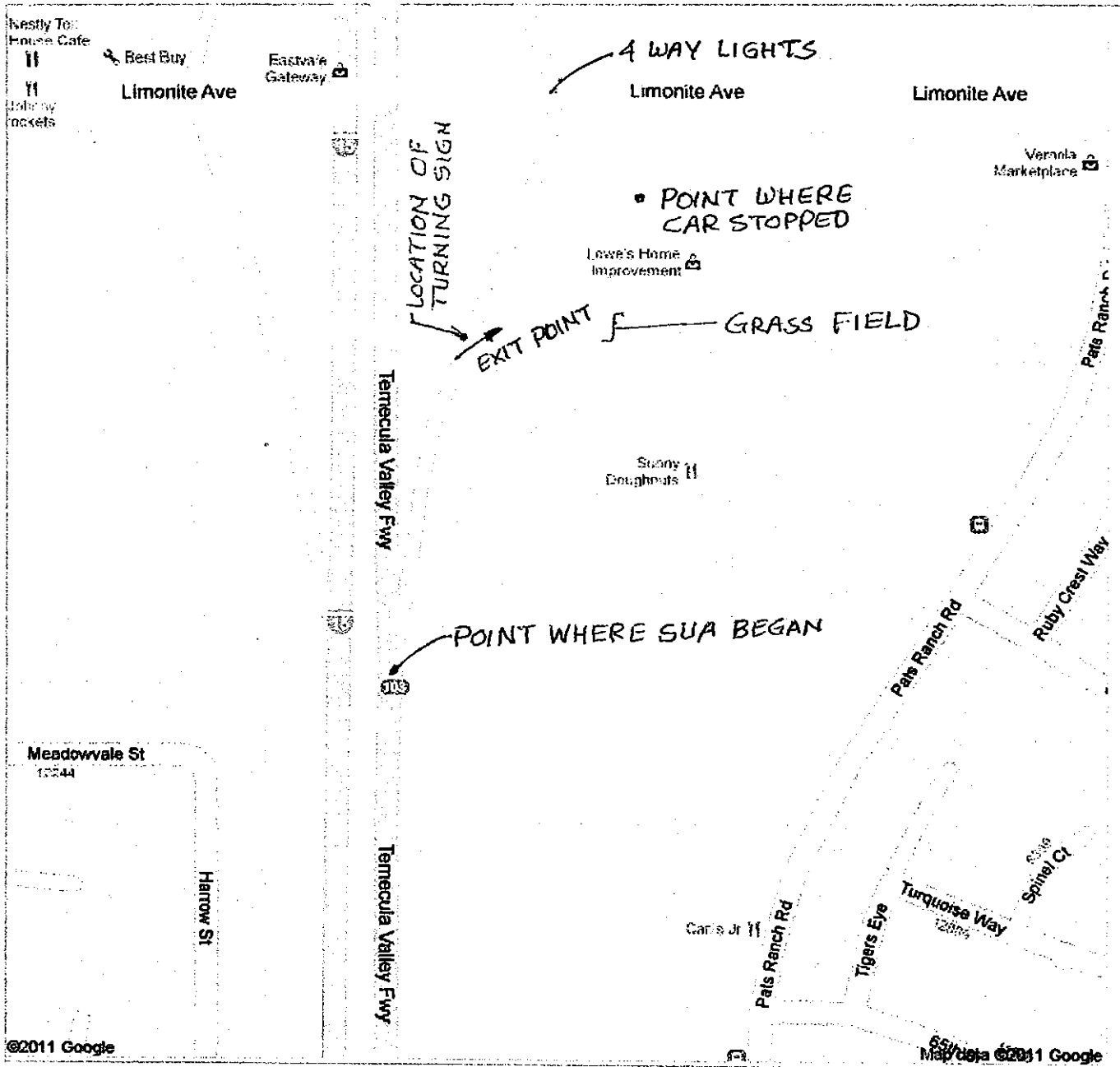
Google maps

Address

Corona, CA

Get Google Maps on your phone

Text the word "GMAPS" to 466453



TOYOTA

Writers Direct Telephone (310) 468-5638
Writers Direct Fax (310) 381-5017

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000

April 20, 2011

[REDACTED]
CORONA CA [REDACTED]

Re: Date of Loss: March 27, 2011
Vehicle: 2005 Toyota Avalon
VIN: 4T1BK36B758 [REDACTED]

Dear [REDACTED]

This letter will confirm that Toyota Motor Sales, USA, Inc. ("TMS") assigned EAA to conduct an inspection of your vehicle with respect to the above-referenced incident.

However, when the EAA inspector attempted to set up the inspection, you refused to have the vehicle moved to a Toyota dealer, insisting that TMS pay for the towing fees. Be advised that any inspection that is conducted by or on behalf of TMS is a courtesy inspection to look into the allegations that you are making against us. While we are happy to conduct such an inspection we are unable to do so unless it is a Toyota dealer where a proper inspection can be undertaken. It is the vehicle owner's responsibility to have the vehicle taken to a dealer and removed following the inspection.

Pease notify me if you still with to have the inspection completed so that we can have EAA contact you to schedule it

Thank you for your attention.

Very truly yours,


Troy H. Higa
Claims Administrator



NOTICE TO CONSUMER:
PLEASE READ IMPORTANT
WARRANTY INFORMATION
ON BACK

TOYOTA

1700 W. SIXTH ST. • CORONA, CA 92882-2954
TELEPHONE • CORONA (951) 734-6020 • FAX (951) 734-0147

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	NO. MI	TOTAL	OPERATION	OPERATION DESCRIPTION	NO. MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/29/09	479148	45331	582	179	C	16TOZLOF	LUBE, OIL, & FILTER
05/12/09	466620	40329	70129	69629	C	16TOZLOF	LUBE, OIL, & FILTER
10/30/08	449087	35628	358	353	C	16TOZLOF	LUBE, OIL, & FILTER
12/27/07	414165	25689	358	70138	W	10TOZ	ELECTRICAL
12/24/07	413879	25685	358	353	C	16TOZLOF	LUBE, OIL, & FILTER
12/10/07	412471	24303	358	353	W	01TOZINSP	OIL LEAK INSPECTION

SALESPERSON NO.

S E R V I C E

STATE REG# AG184476

TERMS CASH <input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> OTHER <input type="checkbox"/>	VEHICLE I.D. NO. 4T1BK36B75U	YEAR/MAKE/MODEL 05/TOYOTA/AVALON/4 DOOR SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.C. NO. 494239
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	CORONA, CA	CUSTOMER NO. 24989	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.C. DATE 03/11/10
		COLOR WHITE/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	YAG NO. 205N
		TURBO <input type="checkbox"/> M/MG <input type="checkbox"/> AIR COND. <input type="checkbox"/> P.S. <input type="checkbox"/> TRANS <input type="checkbox"/> MILEAGE 50,587	ADVISOR NO. 358	ADVISOR RICHARD M. GLUCK		
		RESIDENCE PHONE	BUSINESS PHONE	IF THE VEHICLE DESCRIBED HEREIN IS NOT CALLED FOR WITHIN THREE (3) DAYS AFTER SUCH NOTICE IS GIVEN, A STORAGE CHARGE OF \$10.00 PER DAY WILL BE MADE FOR EACH DAY THEREAFTER. I hereby authorize the repair work herein set forth to be done along with the necessary material. You are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT.		
		TIME RECEIVED 03:05pm	DATE TIME PROMISED 03/11/10 07:00pm	PRIORITY	CUSTOMER SIGNATURE X _____	
		APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	LABOR RATE	CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF		

	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL
X		0.00	29.95	29.95
1	W 09TOZLABEL			
	90L RECALL			
	CAMPAIGN			
2	W 15TOZ			
	AOA RECALL			
	SPECIAL OPER CODES			
3	W 01TOZINSP			
	90K RECALL			
	OIL LEAK INSPECTION			
4	C 16TOZLOF			
	LUBE OIL & FILTER			
	DRAIN AND REFILL OIL REPLAGE OIL FILTER WITH GENUINE TOYOTA OIL FILTER. LUBE AS NECESSARY. CHECK ALL FLUID LEVELS.			

ORIGINAL ESTIMATE \$	HAZARDOUS WASTE EST. \$
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.	
AUTH BY:	DATE TIME PHONE #
REVISED EST. \$	REASON
ADL COST \$	AUTH BY: DATE TIME
<input type="checkbox"/> IN PERSON	<input type="checkbox"/> BY PHONE / PHONE #

FOR YOUR CONVENIENCE:
PARTS AND SERVICE DEPARTMENT HOURS
MONDAY - FRIDAY 7:00AM TO 7:00PM
SATURDAY 8:00AM TO 5:00PM
NO CARS RELEASED AFTER SERVICE DEPT. HOURS UNLESS PREVIOUS ARRANGEMENTS ARE MADE

TERMS:
CASH, CHECK OR WE ACCEPT
AMERICAN EXPRESS MASTERCARD
VISA DISCOVER

IMPORTANT: REMOVE ALL IMPORTANT PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

THANK YOU

PRIOR BODY DAMAGE

QUALITY TOYOTA SCION

©2009 Toyota Motor Sales, U.S.A., Inc. All rights reserved. Toyota, the Toyota logo, and Scion are registered trademarks of Toyota Motor Sales, U.S.A., Inc.

DESCRIPTION: **AVALON
4-DR XLS SEDAN**

YEAR/MODEL: 2005/3544A

COLOR: BLIZZARD PEARL/LA17

VIN: **4T1BK36B75U** (0070/17)

PORT/PLANT: Georgetown, KY/TMMK

The New Vehicle Limited Warranty provides 36-month/50,000-mile comprehensive coverage, 5-year/50,000-mile powertrain coverage, plus 5-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for the vehicle. Ask dealer for details.

Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline, license and title fees, applicable federal, state and local taxes and dealer and distributor installed options and accessories are not included in the manufacturer's suggested retail price.

MANUFACTURER'S

FE 50 State Emission

EJ JBL Synthesis

6-disc In-Dash

12 Speakers (2

PC Special Color

CF Carpet Floor Mats

STANDARD EQUIPMENT

MECHANICAL AND PERFORMANCE

3.5L 280HP DOHC 24V w/ Dual VVT-I Engine

5-Speed ECT-I A/T w/ Sequential Shift

17" Alloy Wheels w/ P215/55 R17 Tires

SAFETY

Driver and front passenger dual stage airbags

Dr & Fr Pass Seat-Mounted Side Airbags

Front and Rear Side Curtain Airbags

Driver's Knee Airbag

4 Wheel ABS w/ Electronic Brakeforce Distribution (EBD)

Multi-Reflector Headlamps w/ Auto On/Off

Daytime Running Lights & Fog Lamps

Internal Trunk Release Handle

Full Size Alloy Spare Tire

Anti-Theft System w/Remote Keyless Entry

INTERIOR

Power Moonroof w/ Sliding Sunshade

Dual Rear Exhaust

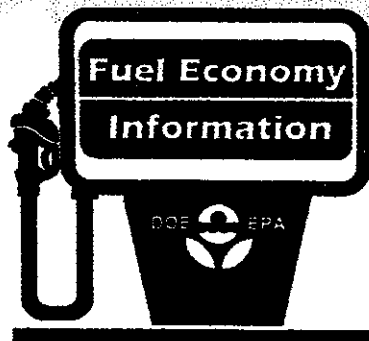
Dual Heated Outside Mirrors w/Driver's Side Auto-Dimming Feature

COMFORT AND CONVENIENCE

- Leather-Trimmed Seats, w/ Power Driver's Seat and Lumbar
- Power Passenger Seat
- Rear Reclining Seats
- AM/FM/Cassette/6-disc In-dash CD Changer w/ 9 Spkrs & In-Glass Diversity Antenna
- Tilt/Telescopic Steering Wheel w/ Audio and Climate Controls
- Multi-Function Info Display w/ Audio, Message, Interior Climate, Outside Temp & Trip Computer Information
- Dual Zone Auto Climate Control w/ Air Filtration
- Power Door Locks w/ Anti-Lockout Feature
- Pwr Windows w/ Dr & Fr Pass Auto Up/Down
- Cruise Control
- Leather Wrapped Steer Wheel & Shift Knob
- Auto-Dimming Rearview Mirror w/ Compass
- Homelink Universal Transceiver
- Wood-Grain Style Interior Trim
- ***Full Tank of Gas***

CITY MPG

22



HIGHWAY MPG

31

Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

18 and 26 mpg in the city and between

26 and 36 mpg on the highway.

2005 AVALON
3.5 LITER DISP., V-6 CYL,
24V DOHC, VVT-I, SFI ENG.
5-SPEED ECT-I AUTOMATIC
TRANSMISSION.

Estimated Annual Fuel Cost:

\$1,080

For Comparison Shopping, all vehicles classified as

LARGE
have been issued
mileage ratings
ranging from

10 to 22 mpg city
and
14 to 32 mpg
highway.

DELIVERY, PROCESS

TOTAL

Dealer Name / Address
LONGO TOYOTA
3534 NORTH PEC
EL MONTE



The New Vehicle Limited Warranty provides 36-month/36,000-mile comprehensive coverage, 5-year/60,000-mile powertrain coverage, plus 6-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for the vehicle. Ask dealer for details. Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline, license and title fees, applicable federal, state and local taxes and dealer and distributor installed options and accessories are not included in the manufacturer's suggested retail price.

MANUFACTURER'S SUGGESTED RETAIL PRICE \$30,800.00
OPTIONAL EQUIPMENT

FE	50 State Emissions	
EJ	JBL Synthesis AM/FM Cassette/ 6-disc In-Dash Changer w/ 12 Speakers (360 Watts)	640.00
PC	Special Color	220.00
CF	Carpet Floor Mats/Trunk Mat	199.00

D EQUIPMENT

COMFORT AND CONVENIENCE

- Leather-Trimmed Seats, w/ Power Driver's Seat and Lumbar
- Power Passenger Seat
- Rear Reclining Seats
- AM/FM/Cassette/6-disc In-dash CD Changer w/ 9 Spkrs & In-Glass Diversity Antenna
- Tilt/Telescopic Steering Wheel w/ Audio and Climate Controls
- Multi-Function Info Display w/ Audio, Message, Interior Climate, Outside Temp & Trip Computer Information
- Dual Zone Auto Climate Control w/ Air Filtration
- Power Door Locks w/ Anti-Lockout Feature
- Pwr Windows w/ Dr & Fr Pass Auto Up/Down
- Cruise Control
- Leather Wrapped Steer Wheel & Shift Knob
- Auto-Dimming Rearview Mirror w/ Compass
- Homelink Universal Transceiver
- Wood-Grain Style Interior Trim
- ***Full Tank of Gas***



HIGHWAY MPG

31

For Comparison Shopping,
all vehicles classified as

LARGE

have been issued
mileage ratings
ranging from

10 to 22 mpg city
and
14 to 32 mpg
highway.

V-6 CYL.
T-I, SFI ENG.
AUTOMATIC
IN.

Annual Fuel Cost:

,080

DELIVERY, PROCESSING AND HANDLING FEE 540.00

TOTAL \$32,399.00

Dealer Name / Address: 04136
LONGO TOYOTA
3534 NORTH PECK ROAD
EL MONTE CA91731

Ship to:





EXIT INTO THE FIELD

03.29.2011 13:56



EXIT INTO THE FIELD

03.29.2011 14:09



PATH OF ROLLOVER FROM RAMP EXIT
TO WHERE CAR CAME TO REST APPROX. 340 FT

03.29.2011 14:09



NO AIRBAG DEPLOYED

04.07.2011 10:22



05.05.2011 09:49



05.05.2011 09:46



05.05.2011 09:47

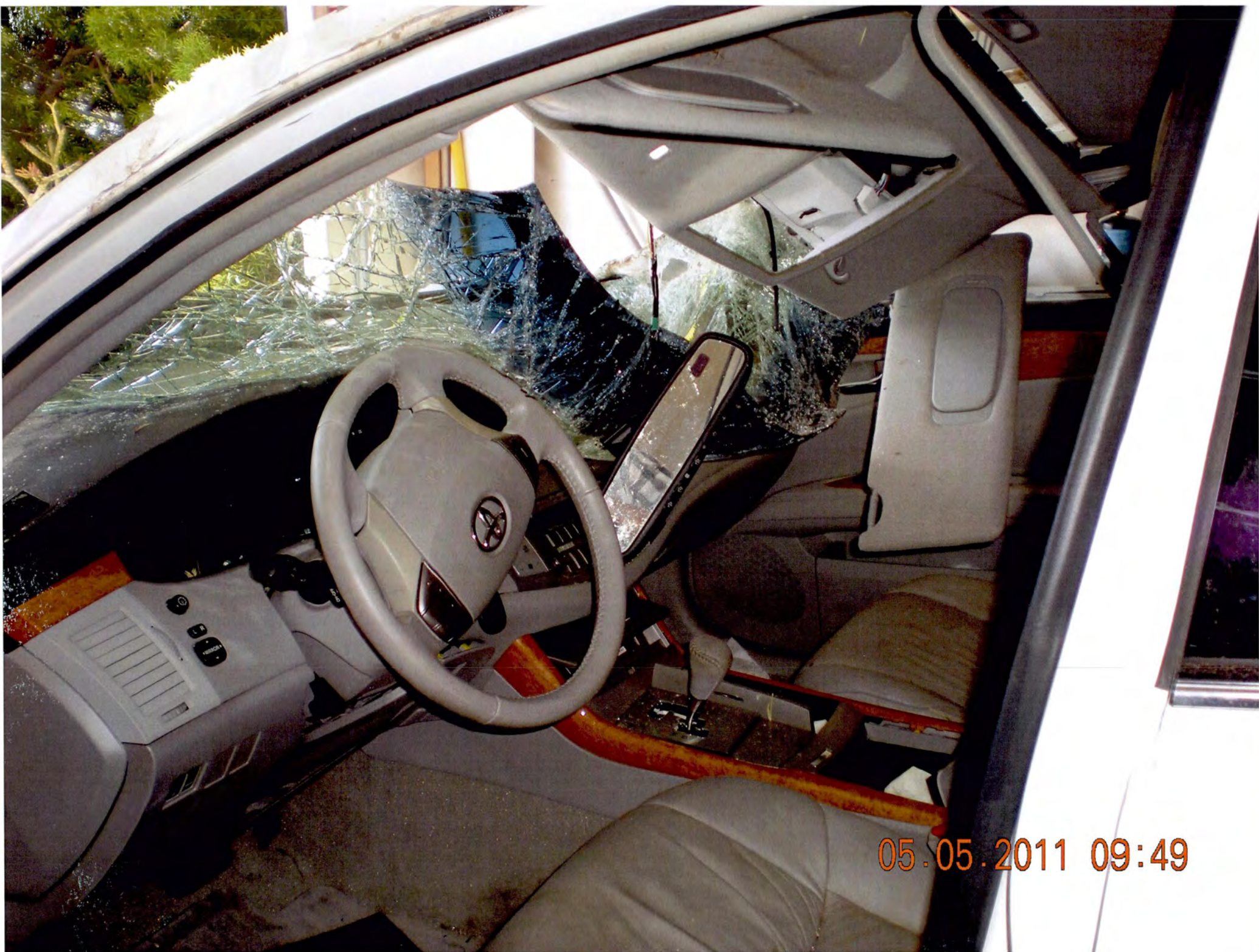




05.05.2011 09:47



05.05.2011 09:48



05.05.2011 09:49



05.05.2011 09:49



05.05.2011 09:50



05.05.2011 09:50



04.07.2011 10:19



04.07.2011 10:20



04.07.2011 10:20



04.07.2011 10:21



04.07.2011 10:22



U.S. Department
of Transportation

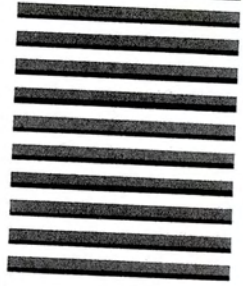
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