

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received MAY 24 2011 07-APR-2011 Repository <input type="checkbox"/> Reference No. 10395125	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City EASTON	State PA	Zip Code	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WP1AB29P44L		Make PORSCHE	Model CAYENNE S
Model Year 2004	Date Purchased OCT 2009	Dealer's Name and Telephone Number Halberts Porsche Audi	Engine: No: Cylinders 8
Original Owner <input type="checkbox"/>	Dealer's City Warrington PA	State PA	Zip Code 1
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Incident Date(s) 05-APR-2011
<input checked="" type="checkbox"/> Cruise Control	Multiple Failure:		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 020000 SUSPENSION, 100000 POWER TRAIN		Failure Mileage 50800	Failure Speed 50
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 PORSCHE CAYENNE S. WHILE DRIVING APPROXIMATELY 50 MPH, A SEVERE VIBRATION OCCURRED ALONG WITH A SIMULTANEOUS BANGING SOUND OUTSIDE OF THE VEHICLE. THE FAILURE OCCURRED WHENEVER THE VEHICLE WAS IN MOTION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THEY INFORMED THE CONTACT THAT THE CENTER DRIVE SHAFT BEARING WAS FAULTY AND WOULD NEED TO BE REPLACED. THE CONTACT SCHEDULED AN APPOINTMENT WITH THE DEALER FOR THE REPAIR. THE FAILURE MILEAGE WAS 50,800.			
Include, if available: Police/Fire Department Report, Photos; and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Call Porsche America - Said TOO BAD - You know that these caps are expensive Repair was 1200.00 for part and labor at Porsche Dealer - part fails alot on 2004 Cayennes -

*NOT Original Owner -

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

LEHIGH VALLEY PA 180

03 MAY 2011 PM 11

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration