



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100237

Date Received

JUN 1 5 2011

06-APR-2011

Repository ☐

Reference No.
10395089

OWNER INFORMATION (Type or Print)

Name
Address
City CLEVELAND State OH Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HGEJ6678VH

Make HONDA Model CIVIC Model Year 1997

Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders 4 Fuel Type: Gas

Original Owner ☐ Dealer's City State Zip Code

Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain FRONT WHEEL DRIVE Multiple Failure: 1 Incident Date(s) 17-FEB-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

1997 HONDA CIVIC, UNIT 1 WAS DRIVING UP TO LANE 5 EXIT 151 ON THE OHIO TURNPIKE. UNIT 1 WAS APPROACHING THE TOLL BOOTH WHEN THE BRAKES ON THE CAR FAILED. UNIT 1 STEERED INTO AND STRUCK THE CRASH BARRIER BETWEEN THE LANES. THIS ACTION WAS DONE TO PREVENT STRIKING ANOTHER VEHICLE. BF
ACCORDING TO THE POLICE REPORT, THE BRAKE PEDAL WENT DOWN TO THE FLOOR. ALSO, THERE WAS FLUID LEAKING FROM UNDER THE VEHICLE. (OHIO TRAFFIC CRASH REPORT # 10-0098-90)*JB UPDATED 04/22/11 *BF

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS VEHICLE DID NOT BELONG TO ME - IT WAS A DEALER
CAR BEING TRANSPORTED TO AUCTION - I HAVE NO
KNOWLEDGE OF THIS VEHICLE-



5/19/11

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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WASHINGTON, DC

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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