



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAY - 5 2011
06-APR-2011

Repository
Reference No.
10394397

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ~~WARWICK~~ **WARWICK** State **RI** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number **SAME**
E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **5NPEU46F46H** [REDACTED]
Make: **HYUNDAI** Model: **SONATA** Model Year: **2006**
Date Purchased: **06/08/2006** Dealer's Name and Telephone Number: **TARBOX HYUNDAI** Engine: No: Cylinders: [REDACTED] Fuel Type: [REDACTED]
Original Owner: Dealer's City: **WARWICK** State: **RI** Zip Code: **02886**
Transmission Type: [REDACTED] Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): **03-APR-2011**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: **130000 VISIBILITY** Failure Mileage: **72000** Failure Speed: **65**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM9ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HYUNDAI SONATA. WHILE DRIVING APPROXIMATELY 65 MPH, THE DRIVER SIDE SUN VISOR FELL OPEN AND WOULD NOT REMAIN SHUT. THE VEHICLE WAS TAKEN TO THE DEALER FOR THE FAILURE WHERE THE DEALER ADVISED THAT THE SUN VISOR WOULD NEED TO BE REPLACED. THE PART NEEDED FOR REPAIRS WAS NOT READILY AVAILABLE AND THE DEALER ADVISED THAT THE REPAIR COSTS WOULD BE APPROXIMATELY \$100, INCLUDING LABOR. THE CONTACT DECLINED AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 72,000 AND THE CURRENT MILEAGE WAS 72,466.

AFTER ONLINE RESEARCH, CONTACT FOUND OUT SEVERAL WESTERN AND SOUTHERN STATES HAVE SERVICE CAMPAIGN TO REPORT, SO HYUNDAI IS AWARE THIS PROBLEM EXISTS. IT IS TRULY A SAFETY ISSUE AND SHOULD BE ADDRESSED WITH A RECALL IMMEDIATELY!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while driving 65 mph on highway, visor fell down and would not stay up. Definitely in line of vision, so had to hold up visor with hand leaving only one hand on steering wheel. Need to be able to see through window to drive auto. A true safety hazard especially at night. Visor obstructs window because it will not stay up, or all the way down, just hangs blocking view.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

PROVIDENCE RI 02909



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

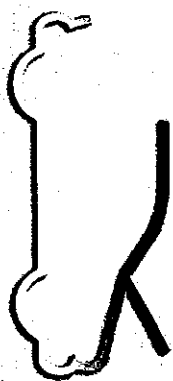
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

