

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 05-APR-2011 MAY 2 2011	Repository ☐ Reference No. 10394288		
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City SAN FRANCISCO	State CA	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTYR14U04P [REDACTED]		Make FORD	Model RANGER	Model Year 2004	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-APR-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT			Failure Mileage 81000	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make B.F. GOODRICH	Tire Model (Name or Number) T/A		Tire Size (Example P215/65R15) 235/70R16		
DOT No. (Example: DOTM19ABC036) 0210193-65114AB	☒ Original Equipment ☐ Prior Repair	Failure Location: PASSENGER SIDE FRONT			
Tire Component Code 191000 TIRES:TREAD/BELT			Tire Failure Type: CRACK		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2004 FORD RANGER EQUIPPED WITH B.F. GOODRICH LONG TRAIL TA TIRES, LINE SIZE 235/70/R16. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THERE WAS AN ABNORMAL THUMPING FROM THE FRONT PASSENGER SIDE TIRE. THE CONTACT STOPPED TO CHECK THE TIRES AND FOUND AN ABNORMAL BULGING ON THE TREAD BELT. THE TIRE FAILURE WAS NOT IMPACTED BY A POTHOLE OR ANY OTHER ROAD HAZARD TO CAUSE THE FAILURE. THE REMAINING TREAD DEPTH WAS 1/4 INCHES. NEITHER THE DEALER NOR MANUFACTURER WAS CONTACTED TO REPORT THE FAILURE. THE FAILURE MILEAGE WAS 81,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DOT APO8 L 951 1104

Manufacturer - REBROADCAST NOTIFIED AND
Advised Me to Deliver Tire to Local Dealer,
"Daly City Tire Pros" - 6888 Mission St, Daly City, CA
94014 - Manager Inspected Tire & Found Tread Separation

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAN FRANCISCO CA 941

15 APR 2011 PM 3:1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

