

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 30-MAR-2011 MAY 09 2011	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
FRENCHVILLE		IN			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
5Y2SL668052			PONTIAC	VIBE	2005
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders	
Original Owner	Dealer's City	State	Zip Code		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	☐ Cruise Control				24-MAR-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 060000 ENGINE AND ENGINE COOLING				Failure Mileage	Failure Speed
				150000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment	Failure Location:		
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 PONTIAC VIBE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 10V387000 (ENGINE AND ENGINE COOLING) AND THE VEHICLE WAS TAKEN TO THE DEALER FOR REPAIRS. THE CONTACT STATED THAT THE DEALER REPLACED THE POWER TRAIN CONTROL MODULE INSTEAD OF THE ECM AS STATED IN THE RECALL. AFTER REPAIRS, THE VEHICLE WOULD SHUTTER AND SHAKE ABNORMALLY AND OFTEN TIMES, WOULD STALL WHEN SHIFTING FROM REVERSE TO DRIVE WITH THE ILLUMINATION OF THE ENTIRE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE CONTACT WAS ADVISED THAT THE TRANSMISSION WOULD NEED REPLACING. THE CONTACT SPOKE WITH THE MANUFACTURER AND WAS INFORMED THAT THEY COULD MAKE ONE REPAIR UNDER THE RECALL AND ANY FURTHER REPAIRS WOULD BE AT HIS EXPENSE. THE CONTACT STATED THAT HE BELIEVED THAT THE INITIAL REPAIR PERFORMED ON THE VEHICLE WAS NOT THE REPAIR THAT SHOULD HAVE BEEN COMPLETED UNDER THE RECALL. THE FAILURE AND CURRENT MILEAGE WAS 150,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					