

JUN 01 2011


Arlington TX
May 22, 2011

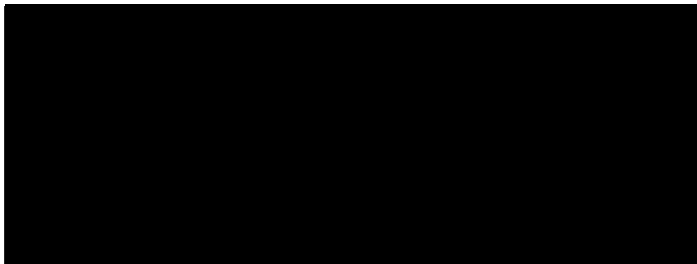
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

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Re: IOD 10393534 ISSUE=342357 PROJ=12

Dear NHTSA.dot.gov Response Team,

I wish to rescind this complaint. After careful consideration, I've decided this problem is more about personal comfort rather than a genuine safety issue. The Honda dealership has been working with me to resolve my dissatisfaction with the seating design.





Complaints - Search Results

1 Record(s) Displayed.

Report Date : May 22, 2011 at 02:56 PM
ODI Numbers Searched : 10393534

Make : HONDA **Model :** ACCORD **Year :** 2011
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10393534 **Number of Deaths:** 0
Date of Failure: March 28, 2011
VIN : 1HGCP3F81BA...
Component: SEATS

Summary:

2011 HONDA ACCORD DRIVER SEAT IS EXTREMELY UNCOMFORTABLE. I AM CONSTANTLY ADJUSTING THE SEAT, BUT UNABLE TO OBTAIN AN ACCEPTABLE SEATING POSITION. LUMBAR SUPPORT IS VERY HARD AND CANNOT BE ADJUSTED TO MY SATISFACTION. I FIND THE DISCOMFORT WITH THE SEATING VERY DISTRACTING.

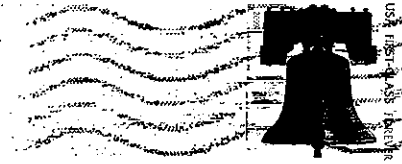
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Arlington, TX

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