

MAR 18 2011

3-11-11

To: Administrator:
N.H.T.S.A.

EXECUTIVE SECRETARIAT

2011 MAR 17 P 1:53

Dear Sir

RECEIVED - NHSTA

I own a 2003/02 Damon Intruder R.V. with 14,000 miles on it. I recently had the calipers replaced due to a recall. While having them replaced, I also had to have the Rt. front Rotor, seals pads + hoses replaced. Which came to over \$1,000.00 dollars. I believe the damage came from the defected caliper. The damage was on only the right front wheel which the caliper was sticking.

I really think I should not be responsible for replacing these parts for this wheel when my brakes only have 14,000 on them.

I have enclosed service invoices + receipts for which I think I should be reimbursed from Workhorse.

Thank You

Copy To Workhorse

FF
0324
PW

Miller Automotive

Service Invoice: 21706

Name	
Addr.	CROWNSVILLE, MD
Phone	
B- Name	
B-Addr.	
B-Phone	
ENG./TRANS	
V.I.N. #	5B4MP67G923

Inv. Date	03/01/11	Year	2002
S.O. Date	02/25/11	Make	DAMON
QC'd by	UWESU	Model	INTRUDER
Salesman	VIVIAN	PDATE	
Division	AR	Miles	14157
		Lic.#	

Service Description	Hrs.	Lab\$
CUSTOMER PAY INVOICE		
REPLACE LFT AND RIGHT FRT ROTORS/SEALS & PADS		220.00
REPLACE REAR PADS		
REPLACE LFT FRT & RIGHT REAR BRAKE HOSE		
Crack in Rt frt Rotor outer Face		

Qty	Item Number	Part Description	Price
1	22979	HOSE ASM - JOUNCE RHS	48.73
1	23307	TUBE ASM-JOUNCE LHS FRT	84.96
2	16000	PAD KIT-BRK, D786A (4/KI	300.00
2	17892	ROTOR, BRAKE ABS RING	246.00
2	17893	SEAL ASM, FRT WHL HUB	100.00

Additional Items	Sublet or Add'l Services
Fuel	
0	
0	
0	
0	
Total Items	Total Sublets 0.00

RECOMMENDATIONS	Totals
	Labor 220.00
	Parts 779.69
	Supplies 0.00
	Sublets 0.00
	Addl. Items 0.00
	Subtotal 999.69
	Tax 46.78
Next service due on: ???	Total 1046.47

I agree that I have authorized the repair work described above. I agree that you are not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond the shop's control. I agree that the shop is or was not responsible for delays caused by parts availability. I acknowledge that any additional work that was required was performed at my expense with my permission in person or over the phone unless I have agreed to grant the shop such latitude. I granted you and your employees permission to operate the vehicle for testing and inspection. An express mechanic's lien was acknowledged on the above vehicle to secure the amount of repairs from the outset. Any telephone authorizations listed on this invoice are according to my authorization and I accept them as described herein.

Thanks for giving us the opportunity to service your vehicle. Unless otherwise specified, our warranty is 90 days or 4000 miles on all repairs and services. If you have any problems, please give us a call.

Thanks for your business.
We appreciate your patronage.

Service Invoice: 21599

Name	[REDACTED]
Addr.	CROWNSVILLE, MD [REDACTED]
Phone	[REDACTED]
B- Name	[REDACTED]
B-Addr.	[REDACTED]
B-Phone	[REDACTED]
ENG./TRANS	[REDACTED]
V.I.N. #	5B4MP67G923 [REDACTED]

Inv. Date	02/25/11	Year	2002
S.O. Date	02/07/11	Make	DAMON
QC'd by	UWESU	Model	INTRUDER
Salesman	VIVIAN	PDATE	
Division	AR	Miles	14157
		Lic.#	

[illegible][illegible]

Additional Items		Sublet or Add'l Services		
	Fuel			
	0			
	0			
	0			
	0			
Total Items			Total Sublets	0.00

RECOMMENDATIONS		Totals	
		Labor	0.00
		Parts	0.00
		Supplies	0.00
		Sublets	0.00
		Addl. Items	0.00
		Subtotal	0.00
		Tax	0.00
Next service due on: ???		Total	0.00

I agree that I have authorized the repair work described above. I agree that you are not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond the shop's control. I agree that the shop is or was not responsible for delays caused by parts availability. I acknowledge that any additional work that was required was performed at my expense with my permission in person or over the phone unless I have agreed to grant the shop such latitude. I granted you and your employees permission to operate the vehicle for testing and inspection. An express mechanic's lien was acknowledged on the above vehicle to secure the amount of repairs from the outset. Any telephone authorizations listed on this invoice are according to my authorization and I accept them as described herein.

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We appreciate your patronage.

Invoice Acceptance Signature

MILLER AUTOMATIC BRUSH
12300 OLD BALTIMORE PIKE
BELTSVILLE, MD 20814
(301) 557-6101
THANK YOU
FOR VISITING

XXXXXX45174 M129
DATE 03-08-11
TIME 01:21 PM

ITEM: 005 U/A SALE
UP: 05
ACCT: XXXXXXXXXXXXXXXX
EXP: XXXX 9
RESP: AUTH/INT VIS/BE
INV: 01704

CHV2 RESP:

TOTAL: 7 1045.47

I AGREE TO PAY THE
TOTAL AMOUNT SHOWN HERE
TO CARD ISSUER ACCORDING
TO MERCHANT AGREEMENT

TOP COPY - MERCHANT
BOT/ON COPY - GUEST/PAK

Crownsville, MD

BALTIMORE MD 212

12 MAR 2011 PM 7 T



Administrator N.H.T.S.A.
1200 New Jersey Ave. SE.
Washington, DC.
20590

