

MAR 17 2011

U-10393214-507

HONDA OF NANUET

10 ROUTE 304
 NANUET, NY 10954
 (845) 623-1200 • FAX (845) 624-3588
 PARTS (845) 624-8707
 N.Y.S. M.V. R/S REG. NO. 7089910

| | | | | |
|-----------------|--|------------------------------|----------------------------------|----------------------------------|
| CUSTOMER NO. | ADVISOR DENNIS CLIFFORD | TAG NO. 37523 6952 | INVOICE DATE 03/05/11 | INVOICE NO. HOCS236659 |
| PEARL RIVER, NY | LABOR RATE | LICENSE NO. | COLOR GOLD/ | STOCK NO. |
| | | MILEAGE 68,419 | DELIVERY DATE 12/10/03 | DELIVERY MILES |
| | YEAR / MAKE / MODEL 04/HONDA/CIVLX4D/CIVLX4D | | SELLING DEALER NO. | PRODUCTION DATE |
| | VEHICLE I.D. NO. 2 H G E S 1 6 5 5 4 H | | R. O. DATE 03/05/11 | |
| | F. T. E. NO. | P. O. NO. | | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS E# 4CYL | | MO: 68421 |

STICKER NO-02717177
 INSPECTION DONE.

JOB# 2 TOTALS-----
 LABOR 37.00
 JOB# 3 CHARGES-----
 JOB# 2 JOURNAL PREFIX HOCS JOB# 2 TOTAL 37.00

LABOR
 J# 3 52H0Z TRIM ELECTRICAL TECH(S): 22458 0.00

LEFT TURN SIGNAL NOT CLICK BACK IN SUB ZERO TEMPERATURES -20 DEGREES AND BELOW-PLEASE CHECK AND REPORT-
 INTERNAL FAILURE OF COMBINATION SWITCH-ESTIMATED COST OF > CAN YOUR OFFICE PERSUADE AMERICAN HONDA CUSTOMER SERVICE TO PAY FOR THIS REPAIR? THEY CUSTOMER DECLINED REPAIR AT THIS TIME- SERVICE TO PAY FOR THIS REPAIR? THEY
 JOB# 3 TOTALS-----
 DECLINED TO PAY. CITING AGE OF CAR. EXTENDED WARRANTY EXPIRED, I DISPUTE THIS. BELIEVE IT IS THE FACTORY'S FAULT.
 JOB# 3 JOURNAL PREFIX HOCS JOB# 3 TOTAL 0.00

COMMENTS
 NTD(=) CUST FOR D.C.

RECOMMENDATIONS
 FRONT COMPLIANCE BUSHINGS CRACKED-560.00- ANMC ALSO DECLINED TO PAY FOR THIS CLAIMING IT IS BGI-THROTTLE BODY SERVICE-139.95 MAINTENANCE NOT COVERED BY WARRANTY

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 TOTAL LABOR.... 245.67
 TOTAL PARTS.... 101.33
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 46.50
 TOTAL TAX..... 22.07

TOTAL INVOICE \$ 322.57

THANK YOU FOR YOUR BUSINESS!! (MY AUTO MECHANIC CO-WORKER WOULD DISPUTE BOTH)

CUSTOMER SIGNATURE

CAN YOUR OFFICE SANCTION OR PENALIZE ANMC FOR DECLINING TO PAY FOR ABOVE HIGHLIGHTED REPAIRS? THANK YOU FOR YOUR HELP & REPLY

HOURS OF OPERATION:

MONDAY - FRIDAY
 7:00 A.M. TO 6:00 P.M.

SATURDAY
 8:00 A.M. TO 4:00 P.M.

SHUTTLE SERVICE
 AVAILABLE
 WITHIN
 ROCKLAND COUNTY
 MONDAY - FRIDAY



24 HR
 DROP OFF
 SERVICE
 AVAILABLE

VISIT OUR
 WEBSITE

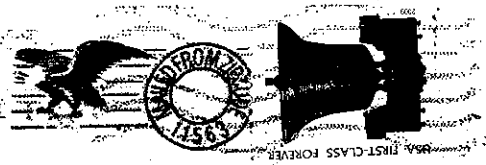
www.hondaofnanuet.com

ANMC
 1800 999 2009



WESTCHESTER, PA 19380

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WEST BLDG
WASHINGTON DC 20590

