



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-MAR-2011

APR 20 2011

Repository

Reference No.
10393130

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: DEL RAY BEACH State: FL Zip Code: [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5NPEU46C06H [REDACTED]
Make: HYUNDAI Model: SONATA Model Year: 2006
Date Purchased: 5/6/2006 Dealer's Name and Telephone Number: King Motors CO of S #1
Original Owner: [REDACTED] Dealer's City: Deerfield Beach State: FL Zip Code: [REDACTED]
Engine: No: Cylinders: 4 Fuel Type: [REDACTED]
Transmission Type: [REDACTED] Antilock Brakes: [REDACTED] Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 03-JUN-2009
Cruise Control: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: 30600 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM4L9ABC036): [REDACTED] Original Equipment: [REDACTED] Prior Repair: [REDACTED] Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT THE PASSENGER AIR BAG WARNING LIGHT CONTINUED TO ILLUMINATE SPORADICALLY. THE VEHICLE WAS TAKEN TO THE DEALER EIGHTEEN TIMES FOR THE FAILURE WHERE THE CODES WERE CLEARED AND REPLACED SEVERAL TIMES BUT TO NO AVAIL. THE MANUFACTURER ADVISED THE CONTACT THAT THE FAILURE WAS DUE TO THE PASSENGER HAVING BAD POSTURE WHEN SITTING IN THE PASSENGER SEAT. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 08V161000 (AIR BAGS) YET THE MANUFACTURER ADVISED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL. THE FAILURE MILEAGE WAS 30,600 AND THE CURRENT MILEAGE WAS 46,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car was taken to Napaletors at the suggestion of Hyundai customer service. On March 23, 2011 - They said it was fixed the same problems occurred on March 26, 2011 - we have been driving with the air bag lights on since then. We have an appointment for April 27th with someone from the emergency dept I will meet them at Delray Hyundai - ~~at~~ The car has been served at Delray Hyundai since it was purchased. Attached are all invoices & a copy of our purchase agreement. The car was purchased at King Hyundai in Danford FL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

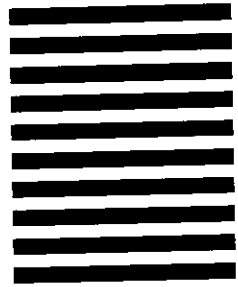
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



228

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

DEAL# 251422 **BUYERS ORDER**

3/03/04
KING MOTOR CO OF S. FL.

ORDER DATE
06 MAY 2006

DELIVERY DATE
06 MAY 2006

DRIVER'S LICENSE NO. [REDACTED]

DATE OF BIRTH

DRIVER'S LICENSE NO. [REDACTED]

DATE OF BIRTH

STATE
FL

ZIP [REDACTED]

DELRAY BEACH

SALESPERSON 1
HANLEY, JENNIFER

SALESPERSON 2

VEHICLE TO BE TITLED AS FOLLOWS IF DIFFERENT THAN ABOVE:

VEHICLE PURCHASED

MAKE
HYUNDAI

MODEL
SONATA

BODY STYLE

MILES
000007

MODEL# 25432

NEWX USED

YEAR
2006

STOCK NO. 6H [REDACTED]

SERIAL NO.
5NPEU46C06H [REDACTED]

COLOR
DPWTRBLUE

DELIVERY RECEIPT
By my signature below, I hereby acknowledge that I have inspected the condition of the Vehicle described above and I approve of the appearance and I accept delivery. In the event this is a new vehicle, the sales price below includes oil changes as specified in the guaranteed maintenance program and I acknowledge that I have received a warranty manual. All promises for goods and services or any other obligations must be in writing on a Customer Due Slip or Seller Stationary and signed by a manager for the Seller to be obligated. Protect yourself by requesting all promises be in writing. Oral statements will not be honored.

Executive Vehicle Delivery I realize that I am purchasing a vehicle which was used by a dealership employee for personal use and that I will receive the balance of the Manufacturer's warranty, both time and mileage. I also understand that the Limited Warranty offered by the Manufacturer expires at the date and mileage limitations described in its warranty agreement. In other words there is no additional mileage or time extension due to executive use.

Buyer's Signature

VEHICLE TRADED-IN

COLOR

SERIAL NO.
JM1BC1417W0 [REDACTED]

YEAR
1998

MAKE
MAZDA

MODEL
PROTEGE

BODY STYLE
SD

I hereby certify the following about the above described vehicle which is being traded in.
1) I am the owner of the trade-in or have permission from the owner to trade it in.
2) The title is free and clear of all liens and encumbrances except as noted below.
3) The serial number has not been altered and agrees with the title delivered.
4) I guarantee that the above vehicle has no frame damage and has never had any frame damage.
5) I will deliver to Seller a valid title to this trade-in within three days of delivery or pay a lost title fee of \$87.50.
6) I hereby give you authorization to payoff the trade-in of the same vehicle and secure title to same.

MILES
059064

- 7) I guarantee that the above trade has not been used as a lease, rental, taxi cab, or police vehicle and has not ever been titled as such. I also guarantee that it has never been rebuilt, salvaged, flood damaged, assembled from parts and has never been titled as such, is not a "kit car" or a "replica" car and has never been titled as such.
- 8) The mileage as presented on the odometer is true and correct to the best of my knowledge.
- 9) I guarantee the above provisions and hereby agree to be liable for any claims arising from deviation of same including reimbursement to Dealership for the full amount of any trade-in demand within ten (10) days of demand therefore.

PRICING

19995.00

VEHICLE SELLING PRICE

ACCESSORIES

N.A.

LESS TRADE-IN ALLOWANCE AND/OR DISCOUNT

5563.17

TRADE-IN PAYOFF INFORMATION

WHAT NAME IS TITLE IN

WHAT STATE TITLED

ACCOUNT NO.

ESTIMATED PAYOFF

N.A.

CITY	STATE	ZIP
LIENHOLDER PHONE	CONFIRMED PAYOFF	DATE GOOD UNTIL
QUOTED BY	OBTAINED BY	DATE OBTAINED

I agree to pay the difference if the Balance owed on my Trade-In exceeds the amount shown above and

Buyer's Signature

This Buyer's Order, along with all documents in the "Delivery Package," shall set forth the entire agreement between the parties and shall supersede all other agreements between the parties (collectively, the "Buyer's Order"). On a cash transaction this offer is not valid unless signed and accepted by an authorized representative of Seller such as a sales manager. Seller reserves the right to limit the use of credit cards to under \$500.00 per vehicle sold. I (we) certify that the above information is complete and accurate. I (we) authorize an investigation of my credit and employment history and the release of information about my credit experience. I (we) give the King Automotive Group its vendors, affiliates, and the manufacturer of your vehicle and its parts, permission to contact me (us) by telephone, fax or e-mail. I (we) certify that I am eighteen years of age and a bona fide resident of the State of Florida or am of legal age in the state I reside.

Buyer's Signature

REPOSSESSION AGREEMENT
I hereby agree that in the event that I fail to make any payment, including down payment or bad check replacement, or fail to provide proper insurance coverage or if I furnish inaccurate or false information either verbal or written, or the financing is not approved by the Finance or Lease Company, you are authorized by me and have the right to take said vehicle back from me, without the necessity of a court order or any judicial process. I further agree that if it becomes necessary for you to take said vehicle back, you are permitted to do so at any time of the day or night and may enter and remove said car from my property where I may leave said Vehicle.

I also give you permission to use any reasonable means to open or gain entry into said vehicle without causing any undo damage in the process of taking it back. In the event of a rescission of the Buyer's Order I agree to pay the Seller a fee of 30 cents a mile for each mile driven while in my possession plus repossession costs.

Buyer's Signature

I (we) hereby acknowledge by the signature(s) below that I (we) agree to purchase the above described vehicle. Also that I (we) have read this order's terms and conditions, including the reverse side. I (we) also acknowledge receipt of a copy of the Buyer's Order.

Buyer's Signature
 Co-Buyer's Signature

CASH DIFFERENCE	14431.83
PRE-DELIVERY SERVICE CHARGES - These charges represent cost and profit to the seller/dealer for items such as inspection, cleaning and adjusting new and used vehicles and preparing documents related to the sale.	498.50
OPTIONAL ELECTRONIC FILING	16.00
WASTE TIRE FEE (\$1 EACH F.S. 403.718)	5.00
LEAD ACID BATTERY FEE (\$1.50 F.S. 403.7185)	1.50
TOTAL VEHICLE TAXABLE	14952.83
VEHICLE SALES TAX	922.17
OTHER BENEFITS -	
Extended Mechanical Protection	N.A.
Maintenance	N.A.
GAP	N.A.
Etch	N.A.
Road Hazard	N.A.
Credit Life Ins.	N.A.
Credit Disability Ins.	N.A.
Other	N.A.
Total Other Benefits	N.A.
SALES TAX - OTHER BENEFITS	N.A.
BALANCE DUE ON TRADE-IN	N.A.
ESTIMATED TAG & TITLE FEES	125.00
OTHER NON-TAXABLE	N.A.
DOCUMENTARY STAMPS	N.A.
CUSTOMER REBATE	1000.00
DOWN PAYMENT	N.A.
ADDITIONAL DOWN PAYMENT	N.A.
BALANCE DUE	15000.00

Seller's Signature

CUSTOMER #: 5614999926

Alfredo Bravo
Service Advisor

12461

Went to shop
lights were broken
3/26/11



NAPLETON'S H
2707 OKEECHOBEE
WEST PALM BEACH
(561) 686-7
FAX (561) 686

INVOICE

DUPLICATE 1
PAGE 1

VF# 10018441 MV# 39662

BOYNTON BEACH, FL
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 147 ALFREDO BRAVO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAX	
BLUE	06	HYUNDAI SONATA	5NPEU46C06H [REDACTED]		46304/46305	T563	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN06 DD	01JAN2011	17:00	23MAR11			CASH	23MAR11
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES AIR BAG LIGHT IS ON
CAUSE: OLD HISTORIC CODE
00 CUSTOMER STATES AIR BAG LIGHT IS ON

125 CHL 49.50 49.50
 PARTS: 0.00 LABOR: 49.50 OTHER: 0.00 TOTAL LINE A: 49.50
 TECH CONFIRMED CUSTOMERS CONSERN FOUND AIR BAG LIGHT ON, SCANNED WITH GDS SCANNER FOUND OLD HISTORIC CODES CLEARED CODES , AFTER CLEARING CODES RE SCANNED A ND FOUN EVERYTHING WORKING TO FACTORY SPECS...

B CUSTOMER STATES EVEN WHEN HUSBAND IS SEATING ON PASSENGER SEAT AIR BAG DISPLAYS OFF
NPF SEATED ANOTHER TECH ON SIDE , WORKING TO SPECS

125 CH 0.00 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER DECLINES TO PERFORM MULTI POINT INSPECTION
MULTIDC CUSTOMER DECLINES TO PERFORM MULTI POINT INSPECTION

99 CH 0.00 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D CUSTOMER AGREES THAT ALL INFORMATION IS CORRECT INCLUDING ADDRESS
PHONE NUMBER AND EMAIL ADDRESS IF NOT CORRECT COULD EFFECT WARRANTY IN FUTURE X

CUSTINFO CUSTOMER AGREES THAT ALL INFORMATION IS CORRECT INCLUDING ADDRESS PHONE NUMBER AND EMAIL ADDRESS IF NOT CORRECT COULD EFFECT WARRANTY IN FUTURE X

MAR 23 2011
visa [Signature]

99 CH 0.00 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or services sold under the terms of this estimate. Parts and labor are guaranteed for 12 months or 12,000 miles, whichever comes first. Seller does not guarantee the work performed in accordance with this estimate will correct any problem specified on the description of the complaint.

A STANDARD CHARGE FOR SUPPLIES AND MATERIALS IS MADE ON EACH REPAIR ORDER. THE AMOUNT OF THIS CHARGE WILL BE 10% OF THE TOTAL LABOR. THIS WILL BE SHOWN IN THE LOWER RIGHT CORNER OF YOUR INVOICE IN THE SPACE PROVIDED. THE MAXIMUM AMOUNT CHARGED WILL BE \$35.00 OR CHARGES.
ARBITRATION AGREEMENT: Customer and the dealer agree that all claims, disputes, or controversies of every kind or nature that may arise between the customer and dealer related to the servicing of the vehicle shall be settled by binding arbitration in accordance with the "Supplementary Procedures For Consumer-Related Disputes" rules of the American Arbitration Association than in effect, such arbitration shall be held in Florida, and judgement upon reward rendered by the Arbitrator(s) may be entered by any court having jurisdiction thereof.

DESCRIPTION	TOTALS
LABOR AMOUNT	49.50
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	49.50
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	49.50

"This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." Is.559.904(4) The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state Is.403.718, and \$1.50 fee to be collected for each new or remanufactured battery sold in the state Is.403.7185]

ALL PARTS NEW OR FACTORY REBUILT UNLESS OTHERWISE INDICATED.
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER COPY

Went on again 3/26/11

Alfredo Bravo
Service Advisor

NAPLETON'S HYUNDAI

2707 OKEECHOBEE BLVD.
WEST PALM BEACH, FL 33409
(561) 686-7137
FAX (561) 686-2092



CUSTOMER #: 5614999926

1246-1
INVOICE

DUPLICATE 1
PAGE 1

VF# 10018441

MV# 39662

BOYNTON BEACH, FL

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 147 ALFREDO BRAVO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLUE	06	HYUNDAI SONATA	5NPEU46C06H [REDACTED]		46304/46305	T563
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
01JAN06 DD		01JAN2011	17:00 23MAR11			CASH
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter				23MAR11
12:35 23MAR11	14:03 23MAR11					
LINE OPCODE	TECH	TYPE	HOURS			

A CUSTOMER STATES AIR BAG LIGHT IS ON
CAUSE: OLD HISTORIC CODE

00 CUSTOMER STATES AIR BAG LIGHT IS ON
 125 CHL
 PARTS: 0.00 LABOR: 49.50 OTHER: 0.00 TOTAL LINE A: 49.50

TECH CONFIRMED CUSTOMERS CONSERN FOUND AIR BAG LIGHT ON, SCANNED WITH GDS SCANNER FOUND OLD HISTORIC CODES CLEARED CODES, AFTER CLEARING CODES RE SCANNED AND FOUN EVERYTHING WORKING TO FACTORY SPECS...

B CUSTOMER STATES EVEN WHEN HUSBAND IS SEATING ON PASSENGER SEAT AIR BAG DISPLAYS OFF NPF SEATED ANOTHER TECH ON SIDE, WORKING TO SPECS

125 CH
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER DECLINES TO PERFORM MULTI POINT INSPECTION MULTIDC CUSTOMER DECLINES TO PERFORM MULTI POINT INSPECTION

99 CH
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D CUSTOMER AGREES THAT ALL INFORMATION IS CORRECT INCLUDING ADDRESS PHONE NUMBER AND EMAIL ADDRESS IF NOT CORRECT COULD EFFECT WARRANTY IN FUTURE X

CUSTINFO CUSTOMER AGREES THAT ALL INFORMATION IS CORRECT INCLUDING ADDRESS PHONE NUMBER AND EMAIL ADDRESS IF NOT CORRECT COULD EFFECT WARRANTY IN FUTURE X

99 CH
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

MAR 23 2011

visa [Signature]

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or services sold under the terms of this estimate. Parts and labor are guaranteed for 12 months or 12,000 miles, whichever comes first. Seller does not guarantee the work performed in accordance with this estimate will correct any problem specified on the description of the complaint.

"This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." (s.559.904(4) The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718, and \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s.403.7185)

A STANDARD CHARGE FOR SUPPLIES AND MATERIALS IS MADE ON EACH REPAIR ORDER. THE AMOUNT OF THIS CHARGE WILL BE 10% OF THE TOTAL LABOR. THIS WILL BE SHOWN IN THE LOWER RIGHT CORNER OF YOUR INVOICE IN THE SPACE PROVIDED. THE MAXIMUM AMOUNT CHARGED WILL BE \$35.00 OR CHARGES.

ARBITRATION AGREEMENT: Customer and the dealer agree that all claims, disputes, or controversies of every kind or nature that may arise between the customer and dealer related to the servicing of the vehicle shall be settled by binding arbitration in accordance with the "Supplementary Procedures For Consumer-Related Disputes" rules of the American Arbitration Association then in effect; such arbitration shall be held in Florida, and judgement upon award rendered by the Arbitrator(s) may be entered by any court having jurisdiction thereof.

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	49.50
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	49.50
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	49.50

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

DELRAY



ACURA HYUNDAI

655 N.E. 6th Avenue
DELRAY BEACH, FLORIDA 33483
(561) 265-0000
Fax (561) 243-3632

WWW.DELRAYACURA.COM

WWW.DELRAYHYUNDAI.COM

CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 03/21/11	CELL # [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 5720	COLOR BLUE/	INVOICE NO. HYCS201727
DELRAY BEACH, FL	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	MILEAGE 46,257	DELIVERY DATE	STOCK NO.
	VEHICLE I.D. NO. 5NPEU46C06H		DELIVERY MILES	
	F.T.E. NO.		SELLING DEALER NO.	PRODUCTION DATE
	BUSINESS PHONE	COMMENTS	R.O. DATE 03/21/11	

LABOR & PARTS----- MO: 46258

J# 1 08HYZ BODY ELEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES THAT THE DRIVER SIDE AIRBAG HAS BEEN ON SINCE FRIDAY. HAS BEEN BROUGHT IN BEFORE FOR SAME PROBLEM. CUSTOMER ALSO STATES THAT THE PASSANGER SIDE LIGHT HAS STAYED ON AS WELL WHERE HER HUSBAND USUALLY SITS. CODE B1448 OC IMAT SENSOR DEFFECT. DRIVER SIDE AIRBAG LIGHT IS COMING ON DUE TO THE PASSENGER SIDE AIRBAG LIGHT COMING ON. P/S AIRBAG LIGHT IS COMING ON DUE TO INACCURATE WEIGHT OR WEIGHT DISTRIBUTION IN PASSENGER SIDE SEAT. THE SYSTEM IS OPERATING AS DESIGNED AT THIS TIME. ONCE CODE IS CLEARED AND RETESTED CODE DOES NOT COME BACK.

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHMPI MULTI-POINT INSP. UNITS: TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION. CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM. PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER AND ASM WITH RESULTS OF INSPECTION.

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 01HYZWASH WASH & VACUUM UNITS: TECH(S):2559 INTERNAL
 PERFORM EXTERIOR CAR WASH, INTERIOR VACUUM AND APPLY TIRE DRESSING \$9.95 + TAX.
 SERVICES REQUESTED BY CLIENT
 PERFORM EXTERIOR CAR WASH, INTERIOR VACUUM AND APPLY TIRE DRESSING \$9.95 + TAX.

JOB # 3 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----
WAITER

Thank You

ALL PARTS NEW UNLESS OTHERWISE INDICATED
PAGE 1 OF 2

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 02:59pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

DELRAY



ACURA



HYUNDAI

655 N.E. 6th Avenue
DELRAY BEACH, FLORIDA 33483

(561) 265-0000

Fax (561) 243-3632

WWW.DELRAYACURA.COM

WWW.DELRAYHYUNDAI.COM

CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 5720	INVOICE DATE 03/21/11	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 2567	COLOR BLUE/	HYCS201727 STOCK NO.
DELRAY BEACH, FL [REDACTED]	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	MILEAGE 46,257	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5NPEU46C06H [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/21/11	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO: 46258

TOTALS-----

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:

"This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED

MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

ALL PARTS NEW UNLESS OTHERWISE INDICATED
PAGE 2 OF 2

CUSTOMER COPY

[END OF INVOICE] 02:59pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

DELRAY



ACURA



HYUNDAI

655 N.E. 6th Avenue
 DELRAY BEACH, FLORIDA 33483
 (561) 265-0000
 Fax (561) 243-3632

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 03/16/11	INVOICE NO. HYCS201444
RESIDENCE PHONE [REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 46,110	COLOR BLUE/
BUSINESS PHONE [REDACTED]	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	DELIVERY MILES
COMMENTS	R. O. DATE 03/16/11	SELLING DEALER NO.	PRODUCTION DATE	

LABOR & PARTS-----
 JOB # 1 08HYZ2 BODY BLEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES AIR BAG LIGHT ON DRIVERS SIDE STAYS ON
 AND RIGHT SIDE LIGHT WONT GO OFF WITH HER HUSBAND IN SEAT
 CODE B1448 OC MAT SENSOR DEFFECT, SEE HISTORY
 NO REPAIRS RESET LIGHT
 JOB # 1 TOTAL LABOR & PARTS 0.00

 JOB # 2 01HYZHMP1 MULTI POINT INSP. UNITS: 0.00 TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.
 JOB # 2 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 COMMENTS-----
 WAITER

TOTALS-----

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor
 motor repair facility for miscellaneous shop supplies
 or waste disposal. [s. 559.904(4)]. The state of Florida
 requires a \$1.00 fee to be collected for each new tire sold
 in the state [s. 403.718], and a \$1.50 fee to be collected
 for each new or remanufactured battery sold in the state
 [s. 403.7185].

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 () CUSTOMER DUE
 () EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

Thank You

ALL PARTS NEW UNLESS OTHERWISE INDICATED

CUSTOMER COPY

[END OF INVOICE] 03:09pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567 5319	INVOICE DATE 03/07/11	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 45,881	STOCK NO. HYCS200883
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	COLOR BLUE /	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 03/07/11	

MO: 45882

LABOR & PARTS
J# 1 08HYZ BODY ELEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES DRIVERS SIDE AIR BAG LIGHT IS ON
 SEE HISTORY
 CODE B1448 MAT SENSOR DEFFECT
 DRIVER SIDE AIRBAG LIGHT IS COMING DUE TO PASSENGER SIDE
 AIRBAG READING. CLEARED LIGHT AND RETEST ENTIRE SYSTEM.
 LIGHT IS COMING ON DUE THE WAY THE PASSENGER IS PLACED IN
 SEAT.
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHMP1 MULTI-POINT INSP. UNITS: TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.
JOB # 2 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 WAITER

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE	TOTAL LABOR....	0.00
DISPOSAL FEES:	TOTAL PARTS....	0.00
"This charge represents costs and profits to the motor	TOTAL SUBLET...	0.00
motor repair facility for miscellaneous shop supplies	TOTAL G.O.G....	0.00
or waste disposal. [s. 559.904(4)]. The state of Florida	TOTAL MISC CHG.	0.00
requires a \$1.00 fee to be collected for each new tire sold	TOTAL MISC DISC	0.00
in the state [s. 403.718], and a \$1.50 fee to be collected	TOTAL TAX.....	0.00
for each new or remanufactured battery sold in the state		
[s. 403.7185].	TOTAL INVOICE \$	0.00

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

ALL PARTS NEW
 UNLESS OTHERWISE
 INDICATED
 PAGE 1 OF 1

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[END OF INVOICE] 02:58pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 03/03/11	INVOICE NO. HYCS200670
	LABOR RATE 112.00	LICENSE NO. 5873	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	MILEAGE 45,734	DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 03/03/11	

MO: 45735

LABOR & PARTS
J# 1 08HYZ BODY/ELEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES DRIVERS SIDE AIR BAG LIGHT STAYS ON
 CODE B448 OC MAT SENSOR DEFFECT, SEE EXPLANATION
 ON RO 192893

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHMP1 MULTI-POINT INSP UNITS: TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

JOB # 2 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
WAIT

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE	TOTAL LABOR....	0.00
DISPOSAL FEES:	TOTAL PARTS....	0.00
"This charge represents costs and profits to the motor	TOTAL SUBLET...	0.00
motor repair facility for miscellaneous shop supplies	TOTAL G.O.G....	0.00
or waste disposal. [s. 559.904(4)]. The state of Florida	TOTAL MISC CHG.	0.00
requires a \$1.00 fee to be collected for each new tire sold	TOTAL MISC DISC	0.00
in the state [s. 403.718], and a \$1.50 fee to be collected	TOTAL TAX.....	0.00
for each new or remanufactured battery sold in the state		
[s. 403.7185].	TOTAL INVOICE \$	0.00

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

Thank You

ALL PARTS NEW
UNLESS OTHERWISE
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[END OF INVOICE] 03:45pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2240	INVOICE DATE 02/18/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 28,430	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
BUSINESS PHONE	COMMENTS	R. O. DATE 02/18/09		

MO: 28430

LABOR & PARTS
J# 1 08HYZ2 BODY ELEC CONCERN UNITS: TECH(S):2592 WARRANTY
 DRIVERS SIDE AIR BAG
 INSTALL S.O.P
 PART NOT IN STOCK
 NO REPAIRS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 08HYZ5 BODY ELEC CONCERN UNITS: 0.30 TECH(S):2592 WARRANTY
 BATTERY FAILED LOAD TEST
 LAST INSPECTION HYUNDAI PAYS 25%
 BATTERY FAILED LOAD TEST
 REPLACED BATTERY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 2 1 00275-16001 INTERSTATE BATTER	JOB # 2 TOTAL PARTS 0.00
	JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 01HYZHMP1 MULTI-POINT INSP UNITS: 0.00 TECH(S):2592 INTERNAL
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 3 TOTAL PARTS 0.00
	JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+08HYZ1 BODY ELEC CONCERN UNITS: TECH(S):2592 0.00
 PRO RATE BATTERY
 BATTERY FAILED LOAD TEST
 REPLACED BATTERY
 CUSTOMER PAYS 75%

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 4 1 PRORATE75	72.90
	JOB # 4 TOTAL PARTS 72.90
	JOB # 4 TOTAL LABOR & PARTS 72.90

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$140.00 (+TAX)

COMMENTS
WAITER

Thank You

ALL PARTS NEW
UNLESS OTHERWISE
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[CONTINUED ON NEXT PAGE] 03:58pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2240	INVOICE DATE 02/18/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 2567	MILEAGE 28,430	STOCK NO. HYCS165003
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	COLOR BLUE/	DELIVERY MILES
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 02/18/09	
				MO: 28430

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE	TOTAL LABOR.....	0.00
DISPOSAL FEES:	TOTAL PARTS.....	72.90
"This charge represents costs and profits to the motor	TOTAL SUBLET...	0.00
motor repair facility for miscellaneous shop supplies	TOTAL G.O.G....	0.00
or waste disposal. [s. 559.904(4)]. The state of Florida	TOTAL MISC CHG.	0.00
requires a \$1.00 fee to be collected for each new tire sold	TOTAL MISC DISC	0.00
in the state [s. 403.718], and a \$1.50 fee to be collected	TOTAL TAX.....	4.75
for each new or remanufactured battery sold in the state		
[s. 403.7185].	TOTAL INVOICE \$	77.65
() CASH () #CHECK () MC/VISA () DISCOVER		
() AMER. EXPRESS		

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2240	INVOICE DATE 02/18/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 2567	COLOR BLUE	INVENTORY NO. HYCS165003
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 28,430	DELIVERY DATE 02/18/09	STOCK NO.
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/18/09	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 28430

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

TOTAL LABOR....	0.00
TOTAL PARTS....	72.90
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.75

TOTAL INVOICE \$ 77.65

CASH #CHECK MC/VISA DISCOVER
 AMER. EXPRESS CUSTOMER DUE
 EXTENDED WARRANTY DUE SUBMITTED
 PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2219	INVOICE DATE 02/14/09	INVOICE NO. HYCS164867
	LABOR RATE 112.00	LICENSE NO. 2567	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 28,309	DELIVERY DATE	DELIVERY MILES
DELRAY BEACH, FL	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/14/09	
RE	BUSINESS PHONE	COMMENTS	MO: 28310	

LABOR & PARTS-----**WARRANTY**
J# 1 08HYZ1 BODY ELEC CONCERN UNITS: TECH(S):2617
 AIRBAG LIGHT STAYS ON
 DEFECTIVE SEAT CUSHION
 SPECIAL ORDERED PART

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----	UNIT PRICE-
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHMPI MULTI-POINT INSP UNITS: 0.00 TECH(S):2617 **INTERNAL**
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSOMTER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----	UNIT PRICE-
	JOB # 2 TOTAL PARTS 0.00
	JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 90HYZ2 RECALL CONCERN UNITS: 0.20 TECH(S):2617 **WARRANTY**
 06-07 SONATA SUNVISOR REPLACE(08-01-029) 12/19/2008
 FACTORY RECALL
 REPLACED SUN VISORS PER RECALL

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----	UNIT PRICE-	WARRANTY
JOB # 3 1 85201-0A250-QDQOH SUNVISOR ASSY,LH		WARRANTY
JOB # 3 1 85202-0A250-QDQOH SUNVISOR ASSY,RH		0.00
	JOB # 3 TOTAL PARTS	0.00
	JOB # 3 TOTAL LABOR & PARTS	0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$105.00 (+TAX)

COMMENTS-----
 WAITER

Thank You

DELRAY



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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567 2219	INVOICE DATE 02/14/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	COLOR BLUE/	STOCK NO. HYCS164867
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 28,309	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/14/09	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 28310	

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].
 CASH #CHECK MC/VISA DISCOVER
 AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE SUBMITTED
 (\$) PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Thank You

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CELL: [REDACTED]

CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 5423	INVOICE DATE 02/09/11	INVOICE NO. HYCS199458
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 44,981	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R. O. DATE 02/09/11	

MO: 44983

LABOR & PARTS 14.95
J# 1 01HYZHL0F1 OIL & FILTER CHANGE UNITS: TECH(S):2736
 PERFORM OIL AND FILTER CHANGE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED OIL AND FILTER CHANGE. CHECK OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	PK3	HYUNDAI LOF	10.00	10.00
JOB # 1	1	21513-23000	GASKET-OIL PLUG	****	****
JOB # 1	1	26300-35503	FILTER ASSY-ENGIN	****	****
				JOB # 1 TOTAL PARTS	10.00
				JOB # 1 TOTAL LABOR & PARTS	24.95

J# 2 01HYZHMPI MULTI-POINT INSP. UNITS: 0.00 TECH(S):2736 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HYZHRACF REPLACE AC FILTER UNITS: TECH(S):2736 34.95
 REPLACE AC FILTER/CABIN FILTER
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 REPLACED AC FILTER. CHECK OPERATION. ALL OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 3	1	08790-3K000-A	FILTER-AIR	35.00	35.00
JOB # 3	1	PKACZAFSS	INDUCTION SER.	55.00	55.00
JOB # 3	1	10071	FUEL SYSTEM SER	****	****
				JOB # 3 TOTAL PARTS	90.00
				JOB # 3 TOTAL LABOR & PARTS	124.95

J# 4 01HYZHFFS FUEL SYSTEM SERVICE UNITS: TECH(S):2736 134.95
 PERFORM FUEL SYSTEM SERVICE (DETERGENT CLEAN THROTTLE BODY,
 FUEL INJECTORS, AND ADD FUEL SYSTEM CLEANER TO FUEL TANK)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED FUEL SYSTEM SERVICE. VISUALLY CHECK FOR LEAKS AND
 CHECK SYSTEM OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	134.95

J# 5 01HYZHBFF BRAKE FLUID FLUSH UNITS: TECH(S):2736 79.95
 PERFORM BRAKE SYSTEM FLUSH (DETERGENT CLEAN BRAKE SYSTEM AND
 EXCHANGE 100% OF FLUID)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE

ALL PARTS NEW
UNLESS OTHERWISE
INDICATED
PAGE 1 OF 2

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[CONTINUED ON NEXT PAGE]

03:45pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 5423	INVOICE DATE 02/09/11	INVOICE NO. HYCS199458
	LABOR RATE 112.00	LICENSE NO. 2567	MILEAGE 44,981	COLOR BLUE/
	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	DELIVERY DATE	STOCK NO.
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 02/09/11	

MO: 44983

PERFORMED BRAKE SYSTEM FLUSH. VISUALLY INSPECT FOR LEAKS AND TEST FOR PROPER OPERATION.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	PKACZABFF	BRAKE FLUSH	45.00	45.00
JOB # 5	1	16203	BRAKE FLUSH	****	****
				JOB # 5 TOTAL PARTS	45.00
				JOB # 5 TOTAL LABOR & PARTS	124.95

G.O.G. & SUPPLIES					
JOB # 1	1.0	HYUNDAI OIL 5W20	@	10.000 /UNIT	10.00
				TOTAL - GDG	10.00

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	ISS	SHOP SUPPLIES/WASTE DISPOSAL		26.48	
				TOTAL - MISC	26.48

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$490.00 (+TAX)

COMMENTS
DROPOFF

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR....	264.80
"This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]."	TOTAL PARTS....	145.00
() CASH () #CHECK () MC/VISA () DISCOVER	TOTAL SUBLET...	0.00
() AMER. EXPRESS	TOTAL G.O.G....	10.00
(\$) CUSTOMER DUE	TOTAL MISC CHG.	26.48
(\$) EXTENDED WARRANTY DUE () SUBMITTED	TOTAL MISC DISC	0.00
() PAYMENT ACCEPTED	TOTAL TAX.....	26.78
MOTOR VEHICLE REPAIR # MV-11830	TOTAL INVOICE \$	473.06

CUSTOMER SIGNATURE

DUPLICATE INVOICE

ALL PARTS NEW
UNLESS OTHERWISE
INDICATED
PAGE 2 OF 2

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[END OF INVOICE] 03:45pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

DELRAY



ACURA HYUNDAI

655 N.E. 6th Avenue
DELRAY BEACH, FLORIDA 33483
(561) 265-0000
Fax (561) 243-3632

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 10/07/10	INVOICE NO. HYCS192893
	LABOR RATE 112.00	LICENSE NO.	MILEAGE 42,500	COLOR BLUE/
DELRAY BEACH, FL	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5NPEU46C06H	DELIVERY DATE	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
			R.O. DATE 10/07/10	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 42501	

LABOR & PARTS
J# 1 08HYZ BODY ELEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES PASSENGERS SIDE AIR BAG OFF LIGHT STAYS ON WITH PASSENGER IN SEAT. DRIVERS AIRBAG LIGHT IS OFF AND THERE ARE NO CODES STORED CHECK REAL TIME SEAT DATA WITH CUSTOMER SITTING IN SEAT SHOWING LARGE OCCUPANT DPSM REVIEWED HOW SYSTEM WORKS AND PROPER WAY TO SIT IN THE SEAT

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZMP1 MULTI-POINT INSP. UNITS: 0.00 TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION. CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM. PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER AND ASM WITH RESULTS OF INSPECTION.

JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS
 SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 "This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]."
 () CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

Thank You

ALL PARTS NEW UNLESS OTHERWISE INDICATED

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[END OF INVOICE] 03:47pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 08/13/10	INVOICE NO. HYCS189398
	LABOR RATE 112.00	LICENSE NO.	MILEAGE 41,299	COLOR BLUE/
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	DELIVERY DATE	DELIVERY MILES
COMMENTS		VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.	R.O. DATE 07/29/10	

MO: 41300

LABOR & PARTS
J# 1 08HYZ2 BODY/ELEC CONCERN UNITS: 0.60 TECH(S):2559 WARRANTY
 CUSTOMER STATES AIRBAG LIGHT STAYS ON
 CODE B1448 QC MAT SENSOR DEFFECT
 REMOVE RF SEAT CUSHION AND SEND TO CALIFORNIA FOR
 RE-CALIBRATION
 RE-INSTALL CUSHION AND SEAT, CLEAR CODE. CLEAR CODE
 AND RETEST, OK
 AS PER MIKE PORTER WANTED SEAT CUSHION TO BE SENT TO CALIFOR
 NIA TO BE RECALIBRATED.
 RELATED RO 'S' 185090 180966 176098 SEVERAL CONCERNS
 WITH SEAT CUSHION AND LIGHT

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHMP1 MULTI-POINT INSP UNITS: 0.00 TECH(S):2559 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 01HYZHLNR HYUNDAI LOANER UNITS: 0.00 TECH(S):2559 WARRANTY
 PROVIDED CUSTOMER WITH HYUNDAI LOANER VEHICLE
 QUALIFIED REPAIRS BEING PERFORMED ON CUSTOMER'S VEHICLE
 PROVIDED HYUNDAI LOANER CAR. SUBMITTED TO HYUNDAI.

JOB # 3 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
WAITER

Thank You

DELRAY



ACURA



HYUNDAI

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 08/13/10	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 41,299	INVOICE NO. HYCS189398
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	COLOR BLUE /	STOCK NO.
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	DELIVERY DATE	DELIVERY MILES
			SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 07/29/10	

MO: 41300

TOTALS-----

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

CASH #CHECK MC/VISA DISCOVER
 AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

ALL PARTS NEW
UNLESS OTHERWISE
PAGE 2 OF 2

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[END OF INVOICE] 03:48pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 07/22/10	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 3470	COLOR BLUE/	STOCK NO. HYCS189061
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 41,165	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R. O. DATE 07/22/10	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 41166

LABOR & PARTS

J# 1 01HYZHL0F1 OIL & FILTER CHANGE UNITS: TECH(S):2661 14.95
 PERFORM OIL AND FILTER CHANGE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED OIL AND FILTER CHANGE. CHECK OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK3	HYUNDAI LOF	10.00	10.00
JOB # 1	1	21513-23000	GASKET-OIL PLUG	****	****
JOB # 1	1	26300-35503	FILTER ASSY-ENGIN	****	****
JOB # 1 TOTAL PARTS					10.00
JOB # 1 TOTAL LABOR & PARTS					24.95

J# 2 01HYZHMPI MULTI-POINT INSP. UNITS: 0.00 TECH(S):2661 0.00
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MULTI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	18644-28088-L	BULB	1.93	1.93
JOB # 2 TOTAL PARTS					1.93
JOB # 2 TOTAL LABOR & PARTS					1.93

J# 3+01HYZHRWB2 WIPER BLADES (2) UNITS: TECH(S):2661 14.95
 REPLACE (2) FRONT WIPER INSERTS
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 REPLACED (2) FRONT WIPER INSERTS. TEST FOR PROPER OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	U8890-00024	WIPER BLADE 24	10.99	10.99
JOB # 3	1	U8890-00020	WIPER BLADE 20	10.99	10.99
JOB # 3 TOTAL PARTS					21.98
JOB # 3 TOTAL LABOR & PARTS					36.93

J# 4+08HYZ2 BODY ELEC CONCERN UNITS: 0.20 TECH(S):2661 22.40
 DURING INSPECTION TECH FOUND RIGHT REAR BRAKE LAMP BULB
 BURNT OUT
 BULB BURNT OUT
 REPLACED RIGHT REAR TAIL LAMP BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4 TOTAL PARTS					0.00
JOB # 4 TOTAL LABOR & PARTS					22.40

G.O.G. & SUPPLIES

JOB # 1	1.0	HYUNDAI OIL 10W30	e	10.000	/UNIT	10.00
					TOTAL - GOG	10.00

MISC

JOB # A	1SS	SHOP SUPPLIES/WASTE DISPOSAL				5.23
---------	-----	------------------------------	--	--	--	------

ALL PARTS NEW
UNLESS OTHERWISE
INDICATED
PAGE 1 OF 2

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[CONTINUED ON NEXT PAGE]

03:49pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

*Thank
You*

DELRAY



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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 3470	INVOICE DATE 07/22/10	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 2567	MILEAGE 41,165	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	DELIVERY DATE	DELIVERY MILES
[REDACTED]	P.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	R.O. DATE 07/22/10	

MO: 41166

TOTAL - MISC 5.23

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$109.00 (+TAX)
 COMMENTS:
 WAITER

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR.....	52.30
"This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].	TOTAL PARTS.....	33.91
() CASH ()#CHECK () MC/VISA () DISCOVER	TOTAL SUBLET...	0.00
() AMER. EXPRESS	TOTAL G.O.G....	10.00
(\$) CUSTOMER DUE	TOTAL MISC CHG.	5.23
(\$) EXTENDED WARRANTY DUE () SUBMITTED	TOTAL MISC DISC	0.00
() PAYMENT ACCEPTED	TOTAL TAX.....	6.60

TOTAL INVOICE \$ 108.04

MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

ALL PARTS NEW
UNLESS OTHERWISE
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[END OF INVOICE] 03:49pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

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CUSTOMER NO. 48900	ADVISOR BRIAN A SINGH	TAG NO. 2584	INVOICE DATE 05/20/10	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 4525	HYCS185090 STOCK NO.
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	COLOR BLUE /	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	DELIVERY DATE 05/06/10	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 39862	

LABOR & PARTS
J# 1 08HYZ BODY ELEC CONCERN UNITS: 1.10 TECH(S):2661 **WARRANTY**
 CUSTOMER STATES AIRBAG LIGHT IS ON
 CODE B1448 OC MAT SENSOR DEFECT. CALLED FSE AND HE
 RECOMENDED REPLACE RF LOWER CUSHION AND AIR BAG
 CONTROL MODULE
 REPLACE RF LOWER SEAT CUSHION AND AIR BAG CONTROL
 MODULE, CLEAR CODES AND TEST DRIVE AND RECHECK, OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	95910-0A000	MODULE ASSY-AIR B		WARRANTY
JOB # 1	1	88200-0A541-QZ0	CUSHION ASSY-FR S		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 08HYZ1 BODY ELEC CONCERN UNITS: TECH(S):2661 **WARRANTY**
 CUSTOMER STATES PASSENGER AIRBAG LIGHT DOES NOT GO OFF
 WHEN SEAT IS OCCUPIED
 SEE LINE 1
 SEE LINE 1

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HYZHMP1 MULTI-POINT INSP. UNITS: 0.00 TECH(S):2661 **INTERNAL**
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4 01HYZH1NR HYUNDAI LOANER UNITS: TECH(S):2661 **WARRANTY**
 PROVIDED CUSTOMER WITH HYUNDAI LOANER VEHICLE
 QUALIFIED REPAIRS BEING PERFORMED ON CUSTOMER'S VEHICLE
 PROVIDED HYUNDAI LOANER CAR. SUBMITTED TO HYUNDAI.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

Thank You

DELRAY



ACURA



HYUNDAI

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 Fax (561) 243-3632

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 CELL: [REDACTED]

CUSTOMER NO. 48900	ADVISOR BRIAN A SINGH	TAG NO. 2584	INVOICE DATE 05/20/10	INVOICE NO. HYCS185090
[REDACTED]	LABOR RATE 112.00	MILEAGE 4525	COLOR BLUE/	STOCK NO.
DELRAY BEACH, FL	LICENSE NO.	39,861	DELIVERY DATE	DELIVERY MILES
	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 05/06/10	

MO: 39862

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].
 CASH #CHECK MC/VISA DISCOVER
 AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE SUBMITTED
 PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR..... 0.00
 TOTAL PARTS..... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****

Thank You

DELRAY



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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 02/11/10	INVOICE NO. HYCS180966
	LABOR RATE 112.00	MILEAGE 5533	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA		DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R.O. DATE 02/11/10	REPRINT# 1
				MO: 37802

LABOR & PARTS: **174.95**
J# 1 01HYZH30KE 30K FACTORY SERVICE UNITS: TECH(S):2559
 PERFORM 30K FACTORY SERVICE
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED 30K FACTORY SERVICE. TEST DRIVE TO ENSURE PROPER OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	00232-19010	LONG LIFE COOLANT	35.00	35.00
JOB # 1	1	PK3	HYUNDAI LOF	10.00	10.00
JOB # 1	1	21513-23000	GASKET-OIL PLUG	****	****
JOB # 1	1	26300-35503	FILTER ASSY-ENGIN	****	****
JOB # 1	4	00232-19012	ATF-SP III	12.50	50.00
				JOB # 1 TOTAL PARTS	95.00
				JOB # 1 TOTAL LABOR & PARTS	269.95

J# 2 01HYZHMPT MULTI-POINT INSP. UNITS: 0.00 TECH(S):2559
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 08HYZ2 BODY ELEC CONCERN UNITS: TECH(S):2559
 CUSTOMER STATES AT TIMES WHEN HUSBAND SITS IN RIGHT FRONT
 SEAT AIRBAG LIGHT WONT GO OFF
 NO CODES STORED, TEST OCS, WORKING OK AT THIS TIME
 NO REPAIRS AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4 01HYZHRACF REPLACE AC FILTER UNITS: TECH(S):2559
 REPLACE AC FILTER/CABIN FILTER
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 REPLACED AC FILTER. CHECK OPERATION. ALL OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 4	1	08790-3K000-A	FILTER-AIR	35.00	35.00
				JOB # 4 TOTAL PARTS	35.00
				JOB # 4 TOTAL LABOR & PARTS	64.95

J# 5 01HYZHRAF REPLACE AIR FILTER UNITS: TECH(S):2559
 REPLACE ENGINE AIR FILTER AND CLEAN AIR BOX OF DEBRIS.
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 REPLACED ENGINE AIR FILTER. TEST FOR PROPER OPERATION.

ALL PARTS NEW
UNLESS OTHERWISE
INDICATED
PAGE 1 OF 2

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[CONTINUED ON NEXT PAGE] 03:50pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

*Thank
You*

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 02/11/10	INVOICE NO. HYCS180966
[REDACTED] DELRAY BEACH, FL [REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 37,802	COLOR BLUE/
	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	DELIVERY DATE		DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	SELLING DEALER NO.		PRODUCTION DATE
	F.T.E. NO.	R.O. NO.	R. O. DATE 02/11/10	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 37802

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1	28113-3K010	FILTER-AIR CLEAN	30.00	30.00
				JOB # 5 TOTAL PARTS	30.00
				JOB # 5 TOTAL LABOR & PARTS	39.95

G.O.G. & SUPPLIES	QTY	DESCRIPTION	UNIT PRICE	PRICE	
JOB # 1	1.0	HYUNDAI OIL 10W30 @	10.000 /UNIT	10.00	
				TOTAL - GOG	10.00

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE	
JOB # A	ISS	SHOP SUPPLIES/WASTE DISPOSAL		21.49	
				TOTAL - MISC	21.49

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$450.00 (+TAX)

COMMENTS
WAITER

TOTALS	PRICE
SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	
TOTAL LABOR....	214.85
TOTAL PARTS....	160.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	10.00
TOTAL MISC CHG.	21.49
TOTAL MISC DISC	0.00
TOTAL TAX.....	26.43
TOTAL INVOICE \$	432.77

*This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

() CASH () #CHECK () MC/VISA () DISCOVER
() AMER. EXPRESS
() CUSTOMER DUE
() EXTENDED WARRANTY DUE () SUBMITTED
() PAYMENT ACCEPTED

MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

ALL PARTS NEW
UNLESS OTHERWISE
INDICATED
PAGE 2 OF 2

CUSTOMER COPY

[END OF INVOICE] 03:50pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

DELRAY



ACURA HYUNDAI

655 N.E. 6th Avenue
DELRAY BEACH, FLORIDA 33483
(561) 265-0000
Fax (561) 243-3632

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CELL: [REDACTED]

CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 5376	INVOICE DATE 11/03/09	HYCS176098
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 35,114	COLOR BLUE/
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5NPEU46C06H	DELIVERY DATE	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	BUSINESS PHONE	COMMENTS	R.O. DATE 10/29/09	

MO: 35115

LABOR & PARTS
J# 1 08HYZ BODY ELEC CONCERN UNITS: 0.60 TECH(S):2617 WARRANTY
 CUSTOMER STATES AIRBAG LIGHT STAYS ON
 VERIFIED COMPLAINT CODE B1448 PASSENGER MAT DEFECT
 REPLACED PASSENGER SIDE SEAT CUSHION WITH NEW ONE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	88200-0A541-QZ0	CUSHION ASSY-FR S		0.00
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 01HYZHMPI MULTI-POINT INSP. UNITS: 0.00 TECH(S):2617 INTERNAL
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HYZHLNR HYUNDAI LOANER UNITS: 0.00 TECH(S):2617 WARRANTY
 PROVIDED CUSTOMER WITH HYUNDAI LOANER VEHICLE
 QUALIFIED REPAIRS BEING PERFORMED ON CUSTOMER'S VEHICLE
 PROVIDED HYUNDAI LOANER CAR. SUBMITTED TO HYUNDAI.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

COMMENTS
 WAITER

Thank You

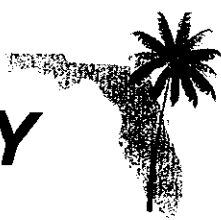
ALL PARTS NEW
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INDICATED

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[CONTINUED ON NEXT PAGE] 03:51pm

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CUSTOMER NO. 48900		ADVISOR RALPH MONSERRATE	TAG NO.	INVOICE DATE 11/03/09	CELL: [REDACTED]
[REDACTED]		LABOR RATE 112.00	LICENSE NO. 2567	MILEAGE 5376	INVOICE NO. HYCS176098
DELRAY BEACH, FL [REDACTED]		YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE BLUE/	STOCK NO.
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		SELLING DEALER NO.	PRODUCTION DATE
				R. O. DATE 10/29/09	

TOTALS----- MO: 35115

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE
DISPOSAL FEES:
*This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].
() CASH () #CHECK () MC/VISA () DISCOVER
() AMER. EXPRESS
() CUSTOMER DUE
() EXTENDED WARRANTY DUE () SUBMITTED
() PAYMENT ACCEPTED
MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR.....	0.00
TOTAL PARTS.....	0.00
TOTAL SUBLET.....	0.00
TOTAL G.O.G.....	0.00
TOTAL MISC CHG.....	0.00
TOTAL MISC DISC.....	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE _____
***** DUPLICATE INVOICE *****

ALL PARTS NEW UNLESS OTHERWISE INDICATED
PAGE 2 OF 2

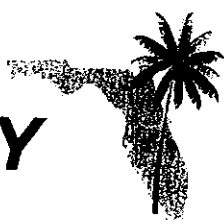
CUSTOMER COPY

[END OF INVOICE] 03:51pm

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 09/23/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. 2729	COLOR BLUE/	STOCK NO. HYCS174259
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/SONATA	MILEAGE 34,327	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 09/23/09	

MO: 34328

LABOR & PARTS
J# 1 01HYZHMP1 MULTI-POINT INSP. UNITS: 0.00 TECH(S):2592 **INTERNAL**
 PERFORM MULTI-POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 1 TOTAL PARTS 0.00
				JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHLOF1 OIL & FILTER CHANGE UNITS: TECH(S):2592 **14.95**
 PERFORM OIL AND FILTER CHANGE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED OIL AND FILTER CHANGE. CHECK OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	PK3	HYUNDAI LOF	10.00
JOB # 2	1	21513-23000	GASKET-OIL PLUG	****
JOB # 2	1	26300-35503	FILTER ASSY-ENGIN	****
				JOB # 2 TOTAL PARTS 10.00
				JOB # 2 TOTAL LABOR & PARTS 24.95

J# 3 90HYZ2 RECALL CONCERN UNITS: 0.20 TECH(S):2592 **WARRANTY**
 STOP LAMP SWITCH REPL. (TSB#09-01-018)
 FACTORY RECALL DEFECTIVE BRAKE LAMP SWITCH
 REPLACED BRAKE LAMP SWITCH AS PER RECALL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	93810-3K000-QQH	SWITCH ASSY-STOP	0.00
				JOB # 3 TOTAL PARTS 0.00
				JOB # 3 TOTAL LABOR & PARTS 0.00

G.O.G. & SUPPLIES
JOB # 2 1.0 HYUNDAI OIL 10W30 @ 10.000 /UNIT **10.00**
TOTAL - GOG 10.00

MISC
JOB # A 1SS SHOP SUPPLIES/WASTE DISPOSAL **2.00**
TOTAL - MISC 2.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF **\$39.95 (+TAX)**

COMMENTS
 WAITER

Thank You

ALL PARTS NEW
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[CONTINUED ON NEXT PAGE]

03:53pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2729	INVOICE DATE 09/23/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 34,327	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5NPEU46C06H [REDACTED]	DELIVERY DATE	STOCK NO. HYCS174259
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 09/23/09	DELIVERY MILES
BUSINESS PHONE	COMMENTS	MO: 34328		

TOTALS-----

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE
DISPOSAL FEES:
*This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

() CASH () #CHECK () MC/VISA () DISCOVER
() AMER. EXPRESS () CUSTOMER DUE
(\$) EXTENDED WARRANTY DUE () SUBMITTED
() PAYMENT ACCEPTED

MOTOR VEHICLE REPAIR # MV:11830

TOTAL LABOR....	14.95
TOTAL PARTS....	10.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	10.00
TOTAL MISC CHG.	2.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	2.41
TOTAL INVOICE \$	39.36

CUSTOMER SIGNATURE _____
***** DUPLICATE INVOICE *****

ALL PARTS NEW
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PAGE 2 OF 2

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[END OF INVOICE] 03:53pm

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*Thank
You*

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 06/11/09	CELL # [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO. [REDACTED]	MILEAGE 2812	COLOR BLUE/
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	DELIVERY DATE [REDACTED]	STOCK NO. HYCS169775
[REDACTED]	F.T.E. NO. [REDACTED]	P.O. NO. [REDACTED]	SELLING DEALER NO. [REDACTED]	DELIVERY MILES [REDACTED]
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS [REDACTED]	R.O. DATE 06/09/09	PRODUCTION DATE [REDACTED]

MO: 30994

LABOR & PARTS
J# 1 08HYZZ BODY-ELEC CONCERN UNITS: 0.60 TECH(S):2622 WARRANTY
 CUSTOMER STATES PASSENGER SIDE AIRBAG LIGHT STAYS ON WITH PASSENGER SITTING IN RT. FRONT SEAT 3RD TIME IN CODE B1448 MAT SENSOR DEFECT LIFT RIGHT FRONT SEAT CLEARED CODE INSTALLED A KNOW GOOD CUSHION WITH FIELD SERVICE ENG. CODE NOT COMING BACK REPLACED SEAT AS PER F.S.E AFTER TESTING WITH FSE CLEARED CODE AND TEST DROVE WITH PASSENGER IN SEAT SPW

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	88200-0A541-QZO	CUSHION ASSY-FR S		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 01HYZHLNR HYUNDAI LOANER UNITS: 0.00 TECH(S):2622 WARRANTY
 PROVIDED CUSTOMER WITH HYUNDAI LOANER VEHICLE QUALIFIED REPAIRS BEING PERFORMED ON CUSTOMER'S VEHICLE PROVIDED HYUNDAI LOANER CAR. SUBMITTED TO HYUNDAI.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 WAIT

Thank You

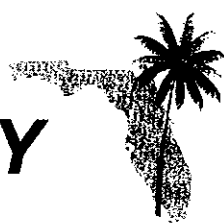
ALL PARTS NEW UNLESS OTHERWISE INDICATED
PAGE 1 OF 2

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[CONTINUED ON NEXT PAGE] 03:54pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 06/11/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	COLOR BLUE/	STOCK NO. HYCS169775
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 30,993	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		SELLING DEALER NO.	PRODUCTION DATE
RECEIVED BY [REDACTED]	BUSINESS PHONE	COMMENTS	R.O. DATE 06/09/09	

MO: 30994

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

() CASH () CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS () CUSTOMER DUE
 () EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED

MOTOR VEHICLE REPAIR # MV-11830

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE

ALL PARTS NEW UNLESS OTHERWISE INDICATED
PAGE 2 OF 2

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[END OF INVOICE] 03:54pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 05/13/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 30,402	STOCK NO. HYCS168700
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE ID. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 05/13/09	

MO: 30403

LABOR & PARTS
J# 1 08HYZ2 BODY ELEC CONCERN UNITS: TECH(S):2622 INTERNAL
 CUSTOMER STATES D/S AIRBAG LIGHT IS ON
 CODE B1448 OCS SEAT MAT DEFECT INSPECTED TERMINALS
 RAN REAL TIME STATUS TIGHTEND TERMINALS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 08HYZ1 BODY ELEC CONCERN UNITS: TECH(S):2622 INTERNAL
 CUSTOMER STATES AT TIMES "P/S AIRBAG OFF" LIGHT WILL COME
 ON WHEN OCCUPIED
 SEE LINE 1
 SEE LINE 1

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 2 TOTAL PARTS 0.00
	JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 01HYZHMPT MULTI POINT INSP UNITS: 0.00 TECH(S):2622 INTERNAL
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSOMTER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 3 TOTAL PARTS 0.00
	JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+08HYZ BODY ELEC CONCERN UNITS: 1.00 TECH(S):2622 105.00
 FOUND THIRD BRAKE LIGHT BULB OUT
 BULB BURNT OUT
 WHAT DID YOU DO TO CORRECT THE PROBLEM?

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 4 TOTAL PARTS 0.00
	JOB # 4 TOTAL LABOR & PARTS 105.00

J# 5+01HYZHLOF1 OIL & FILTER CHANGE UNITS: TECH(S):2622 14.95
 PERFORM OIL AND FILTER CHANGE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED OIL AND FILTER CHANGE. CHECK OPERATION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 5 1 PK3 HYUNDAI LOF 10.00	10.00
JOB # 5 1 21513-23000 GASKET-OIL PLUG ****	****
JOB # 5 1 26300-35503 FILTER ASSY-ENGIN ****	****
	JOB # 5 TOTAL PARTS 10.00

Thank You

ALL PARTS NEW
UNLESS OTHERWISE
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[CONTINUED ON NEXT PAGE] 03:57pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567 4304	INVOICE DATE 05/13/09	INVOICE NO. HYCS168700
	LABOR RATE 112.00	LICENSE NO.	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	MILEAGE 30,402	DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 05/13/09	
				MO: 30403

JOB # 5 TOTAL LABOR & PARTS		24.95
JOB # 6+01HYZHRW2 WIPER BLADES (2) UNITS: TECH(S):2622		19.95
REPLACE (2) FRONT WIPER INSERTS CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE REPLACED (2) FRONT WIPER INSERTS. TEST FOR PROPER OPERATION.		
PARTS	QTY	FP-NUMBER
JOB # 6	1	U8890-00020
JOB # 6	1	U8890-00024
DESCRIPTION		UNIT PRICE
WIPER BLADE 20		7.50
WIPER BLADE 24		7.50
JOB # 6 TOTAL PARTS		15.00
JOB # 6 TOTAL LABOR & PARTS		34.95
MISC	CODE	DESCRIPTION
JOB # A	ISS	SHOP SUPPLIES/WASTE DISPOSAL
CONTROL NO		13.99
TOTAL - MISC		13.99

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$200.00 (+TAX)

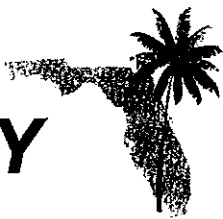
TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR....	139.90
"This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]."	TOTAL PARTS....	25.00
() CASH () CHECK () MC/VISA () DISCOVER	TOTAL SUBLET....	0.00
() AMER. EXPRESS	TOTAL G.O.G....	0.00
(\$) CUSTOMER DUE	TOTAL MISC CHG.	13.99
(\$) EXTENDED WARRANTY DUE () SUBMITTED	TOTAL MISC DISC	0.00
() PAYMENT ACCEPTED	TOTAL TAX.....	11.64
MOTOR VEHICLE REPAIR # MV-11830	TOTAL INVOICE \$	190.53

CUSTOMER SIGNATURE _____
***** DUPLICATE INVOICE *****

Thank You

DELRAY



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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 06/03/09	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 2748	STOCK NO. HYCS169227
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	COLOR BLUE /	DELIVERY MILES
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	DELIVERY DATE	PRODUCTION DATE
			SELLING DEALER NO.	
			R. O. DATE 05/28/09	

MO: 30677

LABOR & PARTS
 J# 1 08HYZ2 BODY ELEC CONCERN UNITS: TECH(S):2559 INTERNAL
 CUSTOMER STATES AIRBAG LIGHT STAYS ON 3RD TIME IN
 WITH PASSENGER IN RT. FRONT SEAT
 CODE B1448 MAT SENSOR DEFECT
 RESCHEDULED
 JOB # 1 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 WAITER
 DELETED OPERATION(S)
 01HYZHMPI MULTI-POINT INSP.

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR....	0.00
"This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].	TOTAL PARTS.....	0.00
() CASH ()#CHECK () MC/VISA () DISCOVER	TOTAL SUBLET....	0.00
() AMER. EXPRESS	TOTAL G.O.G....	0.00
(\$) CUSTOMER DUE	TOTAL MISC CHG.	0.00
(\$) EXTENDED WARRANTY DUE () SUBMITTED	TOTAL MISC DISC	0.00
() PAYMENT ACCEPTED	TOTAL TAX.....	0.00
MOTOR VEHICLE REPAIR # MV-11830	TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

Thank You

DELRAY



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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 10/13/08	INVOICE NO. HYCS159250
	LABOR RATE 112.00	LICENSE NO.	MILEAGE 25,271	COLOR BLUE/
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	DELIVERY DATE	DELIVERY MILES
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA		SELLING DEALER NO.	PRODUCTION DATE
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H		R. O. DATE 09/30/08	

MO: 25272

LABOR & PARTS

J# 1 09HYZ BODY/TRIM CONCERN UNITS: TECH(S):2567 0.00
 CUSTOMER STATES SHE WAS HIT ON DRIVER SIDE DOOR
 VEHICLE SENT TO JADI
 REPAIRED AS PER ESTIMATE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01HYZHLOF1 OIL & FILTER CHANGE UNITS: TECH(S):2412 14.95
 PERFORM OIL AND FILTER CHANGE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED OIL AND FILTER CHANGE. CHECK OPERATION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-

JOB # 2 1 PK3 HYUNDAI LOF 10.00 10.00
 JOB # 2 1 21513-23000 GASKET-OIL PLUG ****
 JOB # 2 1 26300-35502 FILTER ASSY-ENGIN ****
 JOB # 2 TOTAL PARTS 10.00
 JOB # 2 TOTAL LABOR & PARTS 24.95

J# 3 01HYZHMPT MULTI-POINT INSP UNITS: 0.00 TECH(S):2412 0.00
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#-----VEND-----INV#-----INV.DATE-----DESCRIPTION-----

JOB # 1 39485 6833 10/13/08 REINISH AND REPAIR LT SIDE 2243.15
 TOTAL - SUBLET 2243.15

G.O.G. & SUPPLIES-----

JOB # 2 1.0 HYUNDAI OIL 10W30 @ 10.00 /UNIT 10.00
 TOTAL - GOG 10.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

JOB # A 1SS SHOP SUPPLIES/WASTE DISPOSAL 1.50
 TOTAL - MISC 1.50

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$2500.00 (+TAX)

COMMENTS-----

CLAIM# [REDACTED]

Thank You

ALL PARTS NEW
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[CONTINUED ON NEXT PAGE]

03:59pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 10/13/08	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 25,271	INVENTORY HYCS159250
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5NPEU46C06H [REDACTED]	DELIVERY DATE	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 09/30/08	

MO: 25272

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE
DISPOSAL FEES:
"This charge represents costs and profits to the motor
motor repair facility for miscellaneous shop supplies
or waste disposal. [s. 559.904(4)]. The state of Florida
requires a \$1.00 fee to be collected for each new tire sold
in the state [s. 403.718], and a \$1.50 fee to be collected
for each new or remanufactured battery sold in the state
[s. 403.7185].

TOTAL LABOR	14.95
TOTAL PARTS	10.00
TOTAL SUBLET	2243.15
TOTAL G.O.G.	10.00
TOTAL MISC CHG.	1.50
TOTAL MISC DISC	0.00
TOTAL TAX	148.18
TOTAL INVOICE \$	2427.78

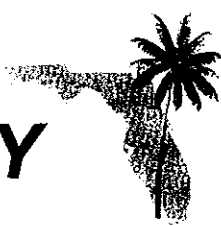
() CASH () CHECK () MC/VISA () DISCOVER
() AMER. EXPRESS
(\$) CUSTOMER DUE
(\$) EXTENDED WARRANTY DUE () SUBMITTED
() PAYMENT ACCEPTED
MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE

DUPLICATE INVOICE

*Thank
You*

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 07/21/08	CELL # [REDACTED]
[REDACTED]	LABOR RATE 112.00	MILEAGE 5568	COLOR BLUE/	STOCK NO. HYCS156518
DELRAY BEACH, FL	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	22,820	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5NPEU46C06H		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R. O. DATE 07/21/08	

MO: 22820

LABOR & PARTS
J# 1 07HYZ HEAT/AC CONCERN UNITS: 1.40 TECH(S): 2559 WARRANTY
 CUSTOMER STATES AC IS NOT BLOWING COLD
 FUSE BLOWN FIELD COIL RESISTANCE TOO LOW SPECS 3-4
 REPLACED A/C FIELD COIL EVACUATED AND RECHARGED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	97641-3K220	COIL-FIELD		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2+01HYZHMP1 MULTI-POINT INSP. UNITS: TECH(S): 2559 INTERNAL
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSOMTER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

COMMENTS: WAITER

TOTALS	
SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE	TOTAL LABOR.... 0.00
DISPOSAL FEES:	TOTAL PARTS.... 0.00
"This charge represents costs and profits to the motor	TOTAL SUBLET... 0.00
motor repair facility for miscellaneous shop supplies	TOTAL G.O.G.... 0.00
or waste disposal. [s. 559.904(4)]. The state of Florida	TOTAL MISC CHG. 0.00
requires a \$1.00 fee to be collected for each new tire sold	TOTAL MISC DISC 0.00
in the state [s. 403.718], and a \$1.50 fee to be collected	TOTAL TAX..... 0.00
for each new or remanufactured battery sold in the state	TOTAL INVOICE \$ 0.00
[s. 403.7185].	

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

Thank You

ALL PARTS NEW
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[END OF INVOICE] 04:00pm

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 07/03/08	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 22,139	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	STOCK NO. HYCS155916
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 07/03/08	

MO: 22140

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$175.00 (+TAX)

COMMENTS-----
 WAITER

TOTALS-----

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 *This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

TOTAL LABOR....	98.90
TOTAL PARTS....	30.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	10.00
TOTAL MISC CHG.	3.50
TOTAL MISC DISC	0.00
TOTAL TAX.....	9.27

TOTAL INVOICE \$ 151.67

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS () CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE

 DUPLICATE INVOICE *****

Thank You

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CUSTOMER NO. 48900	ADVISOR RALPH MONSERRATE	TAG NO. 2567	INVOICE DATE 07/03/08	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 22,139	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	DELIVERY DATE	STOCK NO. HYCS155916
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 07/03/08	

MO: 22140

LABOR & PARTS
J# 1 01HYZH6KE 6K FACTORY SERVICE UNITS: TECH(S):2559 39.95
 PERFORM 6K FACTORY SERVICE (HYUNDAI)
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 PERFORMED 6K FACTORY SERVICE. TEST DRIVE TO ENSURE PROPER OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK3	HYUNDAI LOF	10.00	10.00
JOB # 1	1	21513-23000	GASKET-OIL PLUG	****	****
JOB # 1	1	26300-35502	FILTER ASSY-ENGINE	****	****
				JOB # 1 TOTAL PARTS	10.00
				JOB # 1 TOTAL LABOR & PARTS	49.95

J# 2 01HYZHMPI MULTI-POINT INSP. UNITS: 0.00 TECH(S):2559 0.00
 PERFORM MUTLI-POINT VEHICLE INSPECTION
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HYZHRAF REPLACE AIR FILTER UNITS: TECH(S):2559 9.95
 REPLACE ENGINE AIR FILTER AND CLEAN AIR BOX OF DEBRIS.
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 REPLACED ENGINE AIR FILTER. TEST FOR PROPER OPERATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	9.95

J# 4 01HYZHACR A/C REFRESHER SVC UNITS: 0.50 TECH(S):2559 49.00
 REPLACE CABIN AIR FILTER
 CUSTOMER REQUEST, TECHNICIAN RECOMMENDATION, OR TIME/MILEAGE
 DIRTY FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	1	08790-3K000-A	FILTER-AIR	20.00	20.00
				JOB # 4 TOTAL PARTS	20.00
				JOB # 4 TOTAL LABOR & PARTS	69.00

G.O.G. & SUPPLIES
JOB # 1 1.0 HYUNDAI OIL 10W30 @ 10.00 /UNIT TOTAL - GOG 10.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	1SS	SHOP SUPPLIES/WASTE DISPOSAL		3.50
				TOTAL - MISC 3.50

ALL PARTS NEW
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[CONTINUED ON NEXT PAGE] 04:01pm

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CUSTOMER NO. 48900	ADVISOR MICHAEL W HUGHES	TAG NO. 2005 223	INVOICE DATE 05/04/07	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	MILEAGE 11,052	COLOR BLUE/	STOCK NO. HYCS139569
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	SELLING DEALER NO.	PRODUCTION DATE
			R. O. DATE 05/04/07	

MO: 11052

LABOR & PARTS
 JOB # 1 01ACZ01 OLD LOF UNITS: TECH(S):2360 24.00
 NONE
 NONE

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	PK3	HYUNDAI LOF	8.65	8.65
JOB # 1	1	21513-23000	GASKET-OIL PLUG	****	****
JOB # 1	1	26300-35502	FILTER ASSY-ENGIN	****	****
JOB # 1 TOTAL PARTS					8.65
JOB # 1 TOTAL LABOR & PARTS					32.65

G.O.G. & SUPPLIES
 JOB # 1 1.0 HYUNDAI OIL SPECIAL @ 7.250 /UNIT
 TOTAL - GOG 7.25

MISC
 JOB # A 1SS SHOP SUPPLIES/WASTE DISPOSAL
 TOTAL - MISC 2.40

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$45.00 (+TAX)

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR....	24.00
"This charge represents costs and profits to the motor motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]."	TOTAL PARTS....	8.65
() CASH () #CHECK () MC/VISA () DISCOVER	TOTAL SUBLET....	0.00
() AMER. EXPRESS	TOTAL G.O.G....	7.25
() CUSTOMER DUE	TOTAL MISC CHG.	2.40
() EXTENDED WARRANTY DUE () SUBMITTED	TOTAL MISC DISC	0.00
() PAYMENT ACCEPTED	TOTAL TAX.....	2.76
MOTOR VEHICLE REPAIR # MV-11830	TOTAL INVOICE \$	45.06

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

Thank You

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[END OF INVOICE] 04:02pm

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CUSTOMER NO. 48900	ADVISOR JAMES CRAIN	TAG NO. 2506	INVOICE DATE 12/06/06	CELL # [REDACTED]
[REDACTED]	LABOR RATE 112.00	MILEAGE 928	COLOR 12/06/06	STOCK NO. HYCS134314
DELRAY BEACH, FL	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	[REDACTED]	DELIVERY DATE 12/06/06	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H [REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	R. O. DATE 12/06/06	

MO: 6182

LABOR & PARTS
J# 1 01ACZ01 OLD LOF UNITS: TECH(S): 2360 15.09
 CUSTOMER REQUEST LUBE, OIL, AND FILTER
 NONE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	26320-3C100	SERVICE KIT-OIL F	8.87	8.87
				JOB # 1 TOTAL PARTS	8.87
				JOB # 1 TOTAL LABOR & PARTS	23.96

J# 2 01ACZ02 OLD ROTATE UNITS: TECH(S): 2360 24.95
 NONE
 NONE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	24.95

G.O.G. & SUPPLIES
JOB # 1 1.0 HYUNDAI OIL SPECIAL @ 7.250 /UNIT 7.25
 TOTAL - GOG 7.25

MISC
JOB # A 1SS SHOP SUPPLIES/WASTE DISPOSAL CONTROL NO
 TOTAL - MISC 4.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$65.00 (+TAX)

TOTALS	
SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:	TOTAL LABOR.... 40.04
[This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].	TOTAL PARTS.... 8.87
	TOTAL SUBLET... 0.00
	TOTAL G.O.G.... 7.25
	TOTAL MISC CHG. 4.00
	TOTAL MISC DISC 0.00
	TOTAL TAX..... 3.92
	TOTAL INVOICE \$ 64.08

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 () CUSTOMER DUE
 () EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Thank You

ALL PARTS NEW
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[END OF INVOICE] 04:03pm

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CUSTOMER NO. 48900	ADVISOR CHUCK SCOTT	TAG NO. 2482	INVOICE DATE 11/03/06	CELL: [REDACTED]
[REDACTED]	LABOR RATE 112.00	LICENSE NO.	MILEAGE 986	COLOR BLUE/
DELRAY BEACH, FL [REDACTED]	YEAR / MAKE / MODEL 06 / HYUNDAI / SONATA / SONATA	VEHICLE I.D. NO. 5 N P E U 4 6 C 0 6 H	DELIVERY DATE	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	R.O. DATE 11/03/06	

MO: 5107

LABOR & PARTS
 J# 1 01ACZZ5 REPAIR FLAT TIRE UNITS: TECH(S): 2434 24.95
 REPAIR FLAT TIRE
 PATCHED LEFT REAR TIRE
 JOB # 1 TOTAL LABOR & PARTS 24.95

MISC. CODE DESCRIPTION CONTROL NO.
 JOB # A 1SS SHOP SUPPLIES/WASTE DISPOSAL 1.75
 TOTAL - MISC 1.75

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$29.00 (+TAX)

TOTALS
 SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES: TOTAL LABOR.... 24.95
 *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]. TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.75
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 1.75
TOTAL INVOICE \$ 28.45

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 (\$) CUSTOMER DUE
 (\$) EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

Thank You

