

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City LEHIGHTON State PA Zip Code [REDACTED]				Date Received 28-MAR-2011 MAY 09 2011	
				Repository ☐ Reference No. 10393060	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
				Evening Telephone Number [REDACTED]	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNEK13R7X [REDACTED]				Make CHEVROLET	
				Model TAHOE	
				Model Year 1999	
Date Purchased January 11, 2011		Dealer's Name and Telephone Number 443 Auto Sales, LLC 570-386-0443		Engine: 5.7 350 No: Cylinders V8	
Original Owner ☐		Dealer's City Lehighton		Fuel Type: Gas	
State PA		Zip Code 18235			
Transmission Type Automatic		☒ Antilock Brakes Powertrain 4X4		Multiple Failure: Yes	
☒ Cruise Control				Incident Date(s) 25-JAN-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE				Failure Mileage: 141000	
				Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 CHEVROLET TAHOE. THE CONTACT STATED THE ENGINE FAILED WHILE DRIVING 5 MPH. THE VEHICLE WAS TAKEN TO THE DEALER WHO REPLACED THE ENGINE BUT SHORTLY AFTER, THE REPLACEMENT ENGINE ALSO FAILED. THE MANUFACTURER WAS NOT CONTACTED TO REPORT THE FAILURE. THE FAILURE MILEAGE WAS 141,000. within the past 4 months, we have had to replace the motor 3 times. Now, the 4th motor blew. Again					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since January 11th 2011, We had 4 motors blow. Replaced the distr. buter, which 443 Auto did the work. They broke the power steering hose. They broke our Gr. 11. All of our lights in the back didn't work. The distr. buter that was in it when we bought it worked. 443 put a motor in and Ruined the distr. buter which we payed for. We were Sold a Warranty, as the truck Set. Now no one wants to Stand good for anything. 443 also put many Scratches and dents on the vehicle

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov