

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a></p>		FOR AGENCY USE ONLY 100148	
	Date Received		Repository <input type="checkbox"/>	
	23-MAR-2011		Reference No. 10392641	
OWNER INFORMATION (Type or Print)				MAY 02 2011
Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	[REDACTED]
City	BRIDGEWATER	State	NJ	Zip Code
Evening Telephone Number	[REDACTED]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D4GP24R27E [REDACTED]		Make DODGE	Model GRAND CARAVAN	Model Year 2007
Date Purchased 3/12/2011	Dealer's Name and Telephone Number LICCARDI		Engine: No: Cylinders 6	Fuel Type: GAS
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 3 DOOR ACTUATOR FAILED	Incident Date(s) 15-MAR-2011

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage 62000
		Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
			Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 DODGE CARAVAN. THE CONTACT STATED THAT THE POWER LOCKS HAVE MALFUNCTIONED. THE CONTACT STATED THAT THE KEYLESS ENTRY NOR THE MAIN POWER LOCK ON THE DRIVERS SIDE DOOR DOES NOT LOCK ALL OF THE DOORS. THE CONTACT HAD TO MANUALLY LOCK EACH DOOR. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHO STATED THAT THE LOCKS ARE NOT COVERED BY THE WARRANTY; HOWEVER, THE CONTACT WAS RESPONSIBLE FOR THE REPAIR COST. THE CONTACT STATED THAT THE FAILURE WAS ON GOING PROBLEM WITH HIS YEAR, MAKE. AND MODEL. THE CONTACT WAS CONCERNED THAT THERE WAS NO RELATED RECALL. THE FAILURE MILEAGE WAS 62,000. UPDATED 04/06/11\* LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.