

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148
	Date Received 21-MAR-2011 MAY 02 2011	Repository <input type="checkbox"/>

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	EAST DUBUQUE	State	IL
Zip Code	[REDACTED]		
Daytime Telephone Number	[REDACTED]		E-mail Address
Evening Telephone Number	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4BA41E95C [REDACTED]		Make NISSAN	Model MAXIMA
Model Year 2005	Date Purchased 2005	Dealer's Name and Telephone Number KRUSE-WARTHAN 563-583-7345	
Engine: No: Cylinders	Fuel Type:	Original Owner <input checked="" type="checkbox"/>	Dealer's City State Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 01-MAR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC		Failure Mileage 40000
		Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION		
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>		
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured NONE
		Number of Deaths N/A
		Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT STATED THAT WHILE DRIVING 30 MPH HE ENGAGED THE BRAKES AND THEY MADE A VERY LOUD NOISE. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THAT THE LEFT REAR HUB ASSEMBLY AND ABS MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED AND TWO YEARS LATER THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE SAME DEALER WHO PERFORMED A DIAGNOSTIC TEST WHICH INDICATED THAT THE ABS MOTOR MODULE, THE HUB ASSEMBLY AND ACTUATOR WERE DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS CONTACTED AND DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS NOT COVERED UNDER WARRANTY. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 40,000 AND THE CURRENT MILEAGE WAS 62,600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.