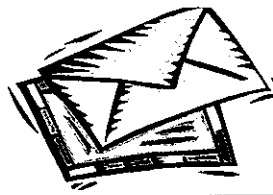


NHTSA ccmMercury Routing Slip



CU-10391944-3863

Printed: 3/16/2011

NHTSA #: ES11-001998

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 3/15/2011

Doc Type: S10

Address To: S1

Referred By: NPO-011

Doc Date: 3/6/2011

Due Date:

S10 #: S10-110314-017

DOT/I #:

RMP #:

**Subject: S10 APPROPRIATE HANDLING - LETTER TO THE SECRETARY FROM [REDACTED]
REQUESTING THE RECALL AND REPLACEMENT OF FACULTY FLOOR MATS DUE TO SAFETY
REASONS**

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: TMAPP x62870

Ack By:

Signature: AS APPROPRIATE

Cleared By:

XREF File:

Modified By: TAMMY.MAPP

Signed For:

Cleared For:

Closed Date: 3/16/2011

Most Recent Comment:

Author:



ARLINGTON, TX [REDACTED]

Tel: [REDACTED] Fax: [REDACTED] E-mail: [REDACTED]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	3/16/2011		3/16/2011
NVS-010	INFORMATION	3/16/2011		3/16/2011

MAR 16 2011

ET
03/16/11
TRW



Office of the Secretary of Transportation Executive Secretariat

Control number: S10-110314-017**Action office:**

NHTSA

Document date: 3/6/2011**Due date:****Author(s):****Subject:** Requesting the Recall and Replacement of Faulty Floor Mats Due to Safety Reasons**Action:** Appropriate Handling**Comments:**

Date	Action	Action by
3/15/2011	Folder Acknowledged for Appropriate Handling.	TMCKINNEY
3/14/2011	Folder Processed for Appropriate Handling.	AINGRAM
3/14/2011	DIST: C1,S3,I1	AINGRAM
3/14/2011	Updated Folder Information.	AINGRAM
3/14/2011	Work Folder Assigned to NHTSA.	MPETTIFORD
3/14/2011	Incoming File Uploaded.	MPETTIFORD
3/14/2011	Control Number Created.	MPETTIFORD

Date	Note	Note by
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ARLINGTON, TX

March 6, 2011

ACTION

is assigned

WHSX

SIO-110314-017

near Secretary La Hord,

2011 MAR 05 P 3:51

I have a 1999 Mercury
Mystique auto. The clip
that holds the driver's
side floor mat in, and
has been broken (from wear)
for a very long time.

This is a chronic problem
with floor mats and
lead to accidents when
the floor mat shoves itself
under the accelerator.

Please investigate thoroughly.

The manufacturer needs
to recall the auto + replace
the clip at their expense.

ARLINGTON, TX

ES11-001998

ARLINGTON, TX

PORT WORTH TX 760

TV MAIL MAIL 1981



USA FIRST-CLASS FOREVER

Secretary Ray La Hood
Dept. of Transportation
1200 New Jersey Ave. SE
Washington, DC

20590

