



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

August 11, 2011

[REDACTED]
Paoli, PA [REDACTED]

NVS-216 nam
Ref. No. 10390498

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2008 Dodge Ram 2500 HD truck. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI).

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You are requesting the status of the Vehicle Owner's Questionnaire you submitted online on March 17, 2011. Information submitted by owners via the (Internet/Auto Safety Hotline) is automatically entered in our compliant database. ODI reviews and analyzes the data and if necessary will follow up by contacting the vehicle owner. We apologize for any confusion this may have caused you. You stated that the steering damper broke at the stud on your MY 2008 Dodge Ram 2500 HD truck which caused the steering to become inoperable.

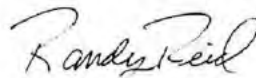
Our database revealed that your MY Dodge Ram 2500 HD truck may be included in two recalls (NHTSA Safety Recall Campaigns No. 09V-005 and 11V-350, summaries enclosed) that address defective steering linkage dampers and outer tie rod failures. We recommend you make an appointment with an authorized dealer to verify your vehicles build date and eligibility for the free recall remedies. The information you provided has been entered into our database and will



be considered with future reports to identify any safety defect trends that may require our attention. A brochure explaining the investigation process is enclosed for your information, or you may visit our web site at www.odi.nhtsa.dot.gov.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely yours,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures

Recall Detail

11-AUG-2011

Recall Num: 10 V 017 000	573 Date: 21-JAN-2010	573 Date Rcvd: 21-JAN-2010	Potentially Affected: 2,230,661	Potentially Defective: 2,230,661
Mfr Recall Num: AOA				
Subject: STICKING ACCELERATOR PEDAL		Remedy Type: Inspect and Replace	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num:	Influenced by: MFR	
Problem Exp: Complaints		Manufacturer: TOYOTA MOTOR NORTH AMERICA, INC.	Recall Status: CONDUCTING RECALL	
Problem Descr: TOYOTA IS RECALLING CERTAIN MODEL YEAR 2005-2010 AVALON, MODEL YEAR 2007-2010 CAMRY, MODEL YEAR 2009-2010 COROLLA, COROLLA MATRIX, RAV4, MODEL YEAR 2010 HIGHLANDER, MODEL YEAR 2008-2010 SEQUOIA, AND MODEL YEAR 2007-2010 TUNDRA VEHICLES. DUE TO THE MANNER IN WHICH THE FRICTION LEVER INTERACTS WITH THE SLIDING SURFACE OF THE ACCELERATOR PEDAL INSIDE THE PEDAL SENSOR ASSEMBLY, THE SLIDING SURFACE OF THE LEVER MAY BECOME SMOOTH DURING VEHICLE OPERATION. IN THIS CONDITION, IF CONDENSATION OCCURS ON THE SURFACE, AS MAY OCCUR FROM HEATER OPERATION (WITHOUT A/C) WHEN THE PEDAL ASSEMBLY IS COLD, THE FRICTION WHEN THE ACCELERATOR PEDAL IS OPERATED MAY INCREASE, WHICH MAY RESULT IN THE ACCELERATOR PEDAL BECOMING HARDER TO DEPRESS, SLOWER TO RETURN, OR, IN THE WORST CASE, MECHANICALLY STUCK IN A PARTIALLY DEPRESSED POSITION.				
Consequence: THE ACCELERATOR PEDAL MAY BECOME HARD TO DEPRESS, SLOW TO RETURN TO IDLE, OR, IN THE WORST CASE, MECHANICALLY STUCK IN A PARTIALLY DEPRESSED POSITION, INCREASING THE RISK OF A CRASH.				
Remedy Type: DEALERS WILL INSTALL A REINFORCEMENT BAR IN THE ACCELERATOR PEDAL WHICH WILL ALLOW THE PEDAL TO OPERATE SMOOTHLY. GM WILL NOTIFY OWNERS FOR THE PONTIAC VIBE PLEASE SEE 10V-018. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON FEBRUARY 5, 2010 AND WILL BE COMPLETED ON MARCH 15, 2010. OWNERS MAY CONTACT TOYOTA AT 1-800-331-4331.				
Notes: TOYOTA SAFETY RECALL NO. AOA. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV .				
MFR Knowl Dt: 15-MAR-2007	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:	
Stop Sales:	Regional:			
Supplier: CTS CORPORATION	Mfr Toll Free Num:	Country of Origin: United States of America		

Recall Detail

11-AUG-2011

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :SEQUOIA Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	14-NOV-2007	26-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :SEQUOIA Model Year :2009 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	14-NOV-2007	26-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2005 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :CAMRY Model Year :2009 Type :PASSENGER CAR	Passenger	07-OCT-2005	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA Model Year :2010 Type :PASSENGER CAR	Passenger	02-JAN-2008	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA Model Year :2009 Type :PASSENGER CAR	Passenger	02-JAN-2008	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA MATRIX Model Year :2010 Type :PASSENGER CAR	Passenger	02-JAN-2008	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :RAV4 Model Year :2009 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	27-OCT-2008	25-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA MATRIX Model Year :2009 Type :PASSENGER CAR	Passenger	02-JAN-2008	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2007 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2010 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010

Component Name

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Recall Detail

11-AUG-2011

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2009 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2006 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :TUNDRA Model Year :2008 Type :TRUCK	Passenger	04-JAN-2007	21-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :SEQUOIA Model Year :2008 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	14-NOV-2007	26-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :TUNDRA Model Year :2009 Type :TRUCK	Passenger	04-JAN-2007	21-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :TUNDRA Model Year :2007 Type :TRUCK	Passenger	04-JAN-2007	21-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :CAMRY Model Year :2010 Type :PASSENGER CAR	Passenger	07-OCT-2005	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :CAMRY Model Year :2008 Type :PASSENGER CAR	Passenger	07-OCT-2005	22-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :TUNDRA Model Year :2010 Type :TRUCK	Passenger	04-JAN-2007	21-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :AVALON Model Year :2008 Type :PASSENGER CAR	Passenger	17-SEP-2004	18-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :CAMRY Model Year :2007 Type :PASSENGER CAR	Passenger	07-OCT-2005	22-JAN-2010

Component Name

Recall Detail

11-AUG-2011

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :RAV4 Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	27-OCT-2008	25-JAN-2010
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :HIGHLANDER Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger	16-SEP-2009	26-JAN-2010

Component Name**Influencing Investigation(s)**

Investigation Num	Subject	Investigator	Relationship
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Related Recalls

Yr	Type	Major Sub	Relationship
10	V	018 , 000	Equipment/Vehicle

Recall Characteristics

Unique Recall	Unique Descr
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Recall Communications

Fax Ack: 02-FEB-2010	Letter Ack: 22-JAN-2010
Draft 577 Received: 02-FEB-2010	Draft 577 Approved: 02-FEB-2010
Final 577 Received: 16-MAR-2010	Owner Notification: 05-FEB-2010
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification	
Received:	Dealer Notification:

Recall Detail

11-AUG-2011

Recall Num: 10 V 023 000 **573 Date:** 27-JAN-2010 **573 Date Rcvd:** 27-JAN-2010 **Potentially Affected:** 1,126,915 **Potentially Defective:** 1,126,915
Mfr Recall Num: 90L
Subject: PEDAL ENTRAPMENT
Recall Type: Defect **Recall Effect:** Crash Avoidance **Remedy Type:** Inspect and Replace
Problem Exp: Complaints **NHTSA Inv Num:** **RP Num:** **FMVSS Num:**
Manufacturer: TOYOTA MOTOR NORTH AMERICA, INC. **Influenced by:** MFR **Recall Status:** CONDUCTING RECALL

Problem Descr: TOYOTA IS RECALLING CERTAIN MODEL YEAR 2008-2010 HIGHLANDER, MODEL YEAR 2009-2010 COROLLA, VENZA AND MATRIX PASSENGER VEHICLES. THE ACCELERATOR PEDAL CAN GET STUCK IN THE WIDE OPEN POSITION DUE TO ITS BEING TRAPPED BY AN UNSECURED OR INCOMPATIBLE DRIVER'S FLOOR MAT. THIS RECALL IS AN EXPANSION OF A CAMPAIGN OF 3.8 MILLION OTHER TOYOTA VEHICLES ANNOUNCED IN 2009 FOR THE SAME ISSUE (SEE 09V-388).

Consequence: A STUCK OPEN ACCELERATOR PEDAL MAY RESULT IN VERY HIGH VEHICLE SPEEDS AND MAKE IT DIFFICULT TO STOP THE VEHICLE, WHICH COULD CAUSE A CRASH, SERIOUS INJURY OR DEATH.

Remedy Type: TOYOTA WILL MODIFY OR REPLACE THE ACCELERATOR PEDALS ON THE SUBJECT VEHICLES. FLOOR SURFACE MODIFICATIONS ARE ALSO BEING CONSIDERED AND WILL BE INCLUDED FOR ANY MODEL FOR WHICH IT IS DEEMED APPROPRIATE. INITIALLY, DEALERS WILL BE INSTRUCTED ON HOW TO RESHAPE THE ACCELERATOR PEDAL FOR THE REPAIR. AS REPLACEMENT PARTS WITH THE SAME SHAPE AS THE MODIFIED PEDAL BECOME AVAILABLE, THEY WILL BE MADE AVAILABLE TO THE DEALERS FOR THE REPAIR. CUSTOMERS WHO HAVE HAD THE PEDAL RESHAPE REMEDY COMPLETED WILL HAVE THE OPPORTUNITY TO RECEIVE A NEW PEDAL IF THEY DESIRE, AFTER REPLACEMENT PEDALS BECOME AVAILABLE. IN ADDITION, TOYOTA WILL REPLACE ANY TOYOTA ALL-WEATHER FLOOR MAT IN A SUBJECT VEHICLE WITH A NEWLY DESIGNED MAT, FREE OF CHARGE. FOR THOSE CUSTOMERS WHO HAVE THE PREVIOUS DESIGN ALL-WEATHER FLOOR MAT BUT DO NOT NEED OR WANT THE NEWLY DESIGNED ALL-WEATHER FLOOR MAT, TOYOTA WILL RECOVER THE PREVIOUS DESIGN ALL-WEATHER FLOOR MAT AND REIMBURSE ITS PRICE. THE SAFETY RECALL BEGAN MARCH 30, 2010. OWNERS MAY CONTACT TOYOTA AT 1-800-331-4331.

Notes: TOYOTA RECALL NO. 9LG/90L. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV .

MFR Knowl Dt: **Prod Change Dt:** **Mfr Press Release Dt:** **NHTSA Press Release Dt:**
Stop Sales: **Regional:**
Supplier: **Mfr Toll Free Num:** **Country of Origin:** United States of America

Recall Detail

11-AUG-2011

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :HIGHLANDER Model Year :2009 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :VENZA Model Year :2009 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA Model Year :2010 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :COROLLA Model Year :2009 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :VENZA Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :HIGHLANDER Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :MATRIX Model Year :2010 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :HIGHLANDER Model Year :2008 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR CORPORATION Make :TOYOTA Model :MATRIX Model Year :2009 Type :PASSENGER CAR	Passenger		

Component Name

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
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Recall Detail

11-AUG-2011

Related Recalls

Yr	Type	Major	Sub	Relationship
09	V	388	000	Equipment/Vehicle
10	V	024	000	Equipment/Vehicle

Recall Characteristics**Unique Recall**

573 modified

573 language

Unique Descr

VOLUME INCREASE 5,642,777

VOLUME CORRECTED TO 1,126,915 TO REFLECT PRODUCTS INVOLVED

Recall Communications**Fax Ack:** 16-MAR-2010**Letter Ack:** 28-JAN-2010**Draft 577 Received:** 16-MAR-2010**Draft 577 Approved:** 16-MAR-2010**Final 577 Received:****Owner Notification:** 30-MAR-2010**Phased:** Y**577 End:****Renotification:****Envelope Approved:****Dealer Notification****Received:** 16-MAR-2010**Dealer Notification:** 16-MAR-2010