

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects</p> <p>1-888-DASH-2-DOT (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
	<p>Date Received MAR 1 4 2011</p> <p>16-MAR-2011</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10390346</p>	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
HENDERSONVILLE	NC			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
5NPEU46F36H		HYUNDAI	SONATA	2006
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
12-06	Hunter Hyundai - 828-693-8661		No: Cylinders	Gasoline
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	87 octane
	Hendersonville	N.C.	28791	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto	<input checked="" type="checkbox"/> Cruise Control	rear wheel drive	of sunvisor	15-FEB-2011
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 162000 STRUCTURE: BODY			Failure Mileage	Failure Speed
			Failed 61000 long before	35 +
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code	Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>				
<p>TL*THE CONTACT OWNS 2006 HYUNDAI SONATA. THE CONTACT STATED THAT WHILE DRIVING 35 MPH OR MORE THE DRIVERS SIDE SUN VISOR WOULD NOT STAY IN PLACE AND IT CONTINUED TO FALL DOWN. THE VEHICLE WAS TAKEN TO THE DEALER PREVIOUSLY WHO REPLACED THE SUN VISOR AND THE REPLACEMENT VISOR ALSO FAILED. THE PREVIOUS SUN VISOR WAS REPAIRED UNDER WARRANTY AND THE RECENT REPAIR WILL COST OVER \$100. THE MANUFACTURER ADVISED THE CONTACT TO TAKE THE VEHICLE BACK TO THE DEALER FOR THE REPAIRS AND THEY WOULD REIMBURSE HER AFTER THE REPAIRS WERE MADE. THE CONTACT STATED THAT SHE WILL NOT PAY THE REPAIR COST. THE FAILURE MILEAGE WAS 61,000.</p>				
<p>I drove from Fla. and also around Fla. with a broken sun visor. I had to tape it to the glass case + had a hoker, when falling down it is a safety hazard. If you go on TV there are many complaints. My mechanic had a print out from the computer saying there was a campaign on anyones car who's was having that problem and the dealer should fix it, however they would not honor that. when he pulled</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.</p>				
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				

Thank you
ever so
much

my intake on the car, when it was brand new the visors broke twice prior to my own w/ the car. This is the 2nd time it broke for me. The visors are inferior. Very dissapointed in my dealer. I said I was not fixing it at a cost of 100 plus labor, because I could not afford to do so. Surely,

April 1, 2011,

Dear Mr. Reid,

The manufacturer
wanted me to have
minor repairs, supply
documentation, and
Possibly they may
reimburse me. I am
not in a position to
do this. I most likely
would be out over
\$100. —

Thanks Again,

[Redacted Signature]

No room on sheet —