

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received APR 14 2011 11-MAR-2011	Repository ☐ Reference No. 10389838
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City MUSKEGON	State MI	Zip Code [REDACTED]	Evening Telephone Number
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2MEFM75W05X [REDACTED]		Make MERCURY	Model GRAND MARQUIS
		Model Year 2005	
Date Purchased 9-04	Dealer's Name and Telephone Number BCRIS Lincoln - merlun		Engine: No: Cylinders 8
Original Owner ☒	Dealer's City Muskegon MI	State MI	Fuel Type: Gas
Zip Code 49441			
Transmission Type auto	☐ Antilock Brakes ☐ Cruise Control	Powertrain auto	Multiple Failure: Lights
		Incident Date(s) 12-NOV-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 120000 EXTERIOR LIGHTING *		Failure Mileage 75000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS LS. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS THE HEADLIGHTS WOULD SUDDENLY SHUT OFF AND ON AN INTERMITTENTLY. IN ORDER TO KEEP THE LIGHTS ON HE HAD TO HOLD CONTINUE HOLDING THE HIGH BEAM SWITCH, UNTIL HE DROVE ONTO THE EMERGENCY LANE AND RESTARTED THE VEHICLE. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC WHO ADVISED HIM THAT THE FAILURE MAY BE CAUSED BY THE LIGHT CONTROL MODULE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND ADVISED HIM THAT THEY WOULD CONFIRM WHETHER OR NOT THERE WERE ANY BULLETINS REGARDING THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 75,000. THE VIN WAS UNAVAILABLE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

***** car has been sold (Trade) 3-2011 - @
Bertan Chen muskegon mi 49441