

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Subject:** FW: Ref. your report to NHTSA, ODI 10389694 | receipts attached  
**Date:** Monday, July 25, 2011 8:21:39 AM  
**Attachments:** [REDACTED]  
ATT11006244.rtf

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**From:** Yon, Scott (NHTSA)  
**Sent:** Saturday, July 23, 2011 7:41 AM  
**To:** Reid, Randy (NHTSA)  
**Cc:** Glass, Cynthia (NHTSA); Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: Ref. your report to NHTSA, ODI 10389694 | receipts attached

Randy,

Can you have your staff add this email and the attached documents to ODI 10389694 please.

Scott

Scott Yon  
Direct: 202-366-0139  
Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139  
Fax: 202-366-1767

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**From:** [REDACTED]  
**Sent:** Friday, July 22, 2011 6:41 PM  
**To:** Yon, Scott (NHTSA)  
**Subject:** Re: Ref. your report to NHTSA, ODI 10389694 | receipts attached

Hi Scott,

It was great to speak with you today. In the attached PDF you will find invoices with receipts taped to them for the following:

- Power Steering replacement
- Trunk repair
- Driver's side door repair


I will file complaints online for the door and the trunk.

I spoke with my mechanic and he said the part was returned to dealer which is Mini Cooper of Monmouth <http://www.miniofmonmouth.com/>

Let me know if you need anything else.

Best,  
[REDACTED]

On Jul 22, 2011, at 12:01 PM, <Scott.Yon@dot.gov> <Scott.Yon@dot.gov> wrote:


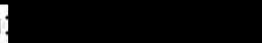
  
I left you a voice mail also. I would like to speak with you regarding the report you filed with the agency on your 2005 MINI and a problem with the power steering. You can reach me at the numbers below, email is fine too. I hope to speak with you soon.

Drive carefully,  
Scott

Scott Yon  
US DOT, NHTSA, Office of Defects Investigation (ODI)  
Room W48-314  
1200 New Jersey Ave, SE  
Washington, DC  
20590  
Direct: 202-366-0139  
Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139  
Fax: 202-366-1767

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ph: 

**Shawn's Auto Center, LLC**  
**39 Pearl Street**  
**Red Bank, NJ 07701**  
**(732)576-8844**  
**Fax# (732)576-8668**

**Customer:** [REDACTED]  
**Address:**  
**City, State:**  
**Day Phone:**  
**Night Phone:**  
**Fax:**  
**Estimate Ref:** 8080  
**Date:** March 19, 2011  
**Time:** 10:53 AM

**Service Writer:** Shawn Streberger  
**Service Tech:** Shawn Streberger

**VID:**  
**Mileage:**

**Vehicle:** 2005 Mini Cooper Convertible (R52) L4-1.6L (W10)

Description	Part #/Labor Rate	Qty	Price/Time	Extended
Rear Gate Solenoid		1	44.11	44.11
Replace	Labor 85.00 / hr	1	1.00	85.00
			<b>Labor Total</b>	85.00
			<b>Parts Total</b>	44.11
			<b>Sub-Total</b>	129.11
			<b>Labor Tax 7.0%</b>	5.95
			<b>Parts Tax 7.0%</b>	3.09
			<b>Tax Total</b>	9.04
			<b>Total</b>	\$ 138.15

I hereby authorize the above repair work to be done with the necessary materials. You and your employees may operate the above vehicle for the purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you, the mechanic, will not be held responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, or any other cause beyond our control.

Thank-you for your business.

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Sale**

3 AUTO CENT  
 39 PEARL STREET  
 RED BANK, NJ 07701  
 (732) 576-8844

Merchant ID: 542929012040291  
 Ref ID: LX132104  
 03/19/11 13:52:18  
 Batch#: 000577 Inv #: 000002

VISA Entry Method: K  
 XXXXXX  
 Seq. #: 0002 Appr Code: 05535B  
 Total: \$ 138.15  
 AVS Code: Z CVV2 Code: M

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Customer Copy

**Shawn's Auto Center, LLC**  
**39 Pearl Street**  
**Red Bank, NJ 07701**  
**(732)576-8844**  
**Fax# (732)576-8668**

**Customer:** [REDACTED]  
**Address:** [REDACTED]  
**City, State:** [REDACTED]  
**Day Phone:** [REDACTED]  
**Night Phone:** [REDACTED]  
**Fax:** [REDACTED]  
**Estimate Ref:** 8050  
**Date:** March 11, 2011  
**Time:** 07:08 PM

**Service Writer:** Shawn Streberger  
**Service Tech:** Shawn Streberger  
  
**VID:** WMWRF33455T [REDACTED]  
**Mileage:** 97,403

**Vehicle:** 2005 Mini Cooper Convertible (R52) L4-1.6L (W10)

Description	Part #/Labor Rate	Qty	Price/Time	Extended
Power Steering Pump Replace				
Auto Trans (B)	Labor 85.00 / hr	1	2.10	178.50
P/S Pump Remanufactured	32416778425	1	429.00	429.00
Power Steering Fluid Cooler, Fan Replace (B)	Labor 85.00 / hr	1	173.00	173.00
Power Steering Fluid Quart		1	0.40	34.00
Engine Oil Lube & Filter, Service (C) Includes: Inspect And Correct All Fluid Levels And Tire Pressure.		1	28.00	28.00
Drive Belt Serpentine Belt Replace	11287518250	1	67.00	67.00
Serpentine Belt (C)	Labor 85.00 / hr	1	42.18	42.18
Valve Cover Gasket Valve Cover Gasket Replace (B)	11121485838	1	0.60	51.00
	abor 85.00 / hr	1	28.05	28.05
			0.80	68.00

<b>Labor Total</b>		331.50
<b>Parts Total</b>		767.23
<b>Sub-Total</b>		1098.73
<b>Labor Tax</b>	7.0%	23.21
<b>Parts Tax</b>	7.0%	53.70
<b>Tax Total</b>		76.91
<b>Total</b>		\$ 1175.64

SHAWN'S AUTO CENT  
39 PEARL STREET  
RED BANK, NJ 07701  
(732) 576-8844

**DUPLICATE**

**Sale**  
542929012040291

Term: 10% L.A.L. 0104  
03/11/11 18:58:12  
Batch#: 000573 Inv #: 000008

WTS# Entry Method: S  
XXXXXXXXXX

Seq.#: 0008 Appr Code: 055338  
Total: \$ 1,175.64

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LET COPY

I hereby authorize the above repair work to be done with the necessary materials. You and your employees may operate the above vehicle for the purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you, the mechanic, will not be held responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, or any other cause beyond our control.

Thank-you for your business.

**Shawn's Auto Center, LLC**  
**39 Pearl Street**  
**Red Bank, NJ 07701**  
**(732)576-8844**  
**Fax# (732)576-8668**

**Customer:** [REDACTED]  
**Address:**  
**City, State:**  
**Day Phone:**  
**Night Phone:**  
**Fax:**  
**Estimate Ref:** 6664  
**Date:** September 04, 2009  
**Time:** 04:07 PM

**Service Writer:** Shawn Streberger  
**Service Tech:** Shawn Streberger

**VID:**  
**Mileage:**

**Vehicle:** 2005 Mini Cooper Convertible (R52) L4-1.6L (W10)

Description	Part #/Labor Rate	Qty	Price/Time	Extended
Engine Oil				
Replace				
Lube & Filter, Service (C)		1	67.00	67.00
Includes: Inspect And Correct All Fluid Levels And Tire Pressure.				
Left Door Handle Linkage				
Replace	Labor 85.00 / hr	1	52.49	52.49
		1	1.00	85.00
			<b>Labor Total</b>	85.00
			<b>Parts Total</b>	119.49
			<b>Sub-Total</b>	204.49
			<b>Labor Tax 7.0%</b>	5.95
			<b>Parts Tax 7.0%</b>	8.36
			<b>Tax Total</b>	14.31
			<b>Total</b>	\$ 218.80

I hereby authorize the above repair work to be done with the necessary materials. You and your employees may operate the above vehicle for the purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you, the mechanic, will not be held responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, or any other cause beyond our control.

Thank-you for your business.

Signature \_\_\_\_\_

SHAWN'S AUTO CENT  
 39 PEARL STREET  
 RED BANK, NJ 07701  
 (732) 576-8844

**Sale**

Merchant ID: 542525012040291  
 Term ID: LK132104  
 09-04-09 16:06:00  
 Batch#: 006331 Inv #: 000001

VISA Entry Method: K  
 XXXXXXXX  
 Seq. #: 0001 Appr Code: 005668  
 Total: \$ 218.80  
 AVS Code: Z CVV2 Code: H

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Trusteer Copy