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MAR 6 6 2011

EXECUTED

Angola, New York

2011 MAR -7 P 3:56

RECEIVED - NHTSA

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue
S. E. Washington, DC 20590

Dear Administrator:

I recently received a safety recall 10V-436 for my 2001 Isuzu Rodeo 4x4 LS. I am writing because I recently had to have the rear bumper reinforcement replaced. Which I know is attached to the frame.

I have tried to get Isuzu to honor the cost along with the safety recall; but they reject saying that the safety recall is specific about the frame only. I DISAGREE and am sending you some information that should change the 10V-436 recall to include the rear bumper assembly.

Please take action to this matter it was very costly for me to have the repairs done that should have been covered under the recall.

Enc. 4

MC
630911
TW

February 11, 2011

Dear Customer:

We are in receipt of your claim form. Our files show that safety Campaign 10V-436 has not been completed on your Isuzu vehicle.

Please locate your nearest dealer and have the campaign performed. You may locate a dealer at www.isuzu.com.

We regret to inform you that the documents you submitted for reimbursement are not relevant to Campaign 10V-436 and are being returned to you.

Sincerely,

National Owner Relations

www.partsgeek.com/parts/bumper_bracket.html

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Replacement Bumper Bracket Information

Routine maintenance is vital for all of our vehicles to ensure that they are safe to drive and are in good working order. There are a number of components that all work together to make the vehicle run efficiently and if just one of those components fault then it can affect the entire car as a whole. However, there are some components that routine maintenance won't always fix because these components have the ability to be damaged in a vehicle crash or collision.

The bumper bracket is one of the components that can be damaged during a car wreck. The bumper bracket is a piece of metal that connects the **bumper to the frame or chassis** of reinforcement. On most vehicles, there are bumper brackets on both sides of the bumper connecting it to the chassis or frame as well as one in the middle of the bumper.

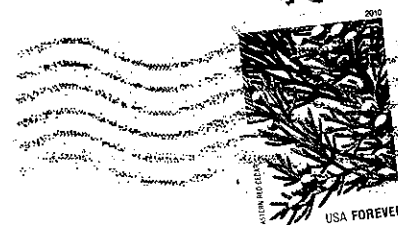
If you are in a car accident and your bumper bracket is damaged, it needs to be replaced immediately. There is no waiting time as this can affect the entire assembly of the car. In addition, without the bumper bracket assembly, which ultimately holds your bumper in place and connects it to the vehicle's chassis or frame, your bumper could fall off. This wouldn't be a good situation if you were driving down the road with a damaged bumper bracket, or without a bumper bracket at all, and your bumper falls off as you would be putting everyone else on the road in dire danger.

Replace the bumper bracket as soon as you realize it is damaged or broken. It is an important piece to maintaining the safety of your vehicle, you as well as others. You can find the bumper bracket assembly at a local auto parts store or an auto parts store online.

Choose from top brands including: Action Crash.

ANGOLA, NEW YORK

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NATIONAL HIGHWAY TRAFFIC SAFETY ADM.
1200 NEW JERSEY AVENUE
S.E. WASHINGTON, DC
20590

Attn: Administrator

