

CL-10389248-9487

MAR 03 2011

2-26-11

PASADENA, MD

DEAR SIR

I have a 2005 Buick LESABRE, I got it new, in 2004. It has 83000 miles on it. I got it At Wilkens Buick in Glen Burnie, MD, off of, Ritchie Hwy. Just Recently the RPS dink went a round in a circle and fell to the bottom, than my gas gage, did the same thing. I called the Buick dealer, it was not under any warranty. The steering column was also loose and wobbly. This was under no warranty. As it is today. I do not work, I am disabled, I can't afford dealership prices. I had to go to a Auto Repair shop. I put out \$990.00 for repairs. These two items should have been on a, Recall. These things happend, with no fault of mine. When the auto repair man went to open the bottom of the steering column, All the guts fell to the floor. I could have had a serious accident. It was caught in time. Please have a recall on these two items, before someone gets hurt or worsen. And I would like, my money, Refunded please Thank You in Advance,

MC
030811
JRW

Order Date 02/23/11 01:16 pm
Paid: 02/23/11 01:17 pm

706 N. Crain Hwy
Glen Burnie, MD 21061
Phone: 410-766-9200 FAX: 410-766-9401

05 BUICK LESABRE
83480 Mi.
Lic: ? Cyl 3.8 Eng
Vin: [REDACTED]
Eq:
Profile:

1 02/21/11 07:56am 5.00
PATTY in person.

\$425.00

\$550.00

MILEAGE

VIN#

Payments to RJR Auto Repair & Service

Labor	975.00
Parts	0.00
Shop Supplies	15.00
Total	\$990.00
Payments	990.00

-Continued on the next page

I hereby authorize the above repair work to be done with the necessary material and hereby grant you and/or your employees permission to operate the car, truck or vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, accident or any other cause beyond your control.

INVOICE NO.
000025529

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RJR Auto Repair & Service

706 N. Crain Hwy

Glen Burnie, MD 21061

Phone: 410-766-9200 FAX: 410-766-9401

<u>Payments to RJR Auto Repair & Service</u>	<u>Cost Summary</u>
Bal Due	0.00

Status: Paid Work Order

Payments: \$990.00

1 02/23/11 990.00 Cash

Thank you for choosing RJR Auto Repair & Service

Pasadena, MD

BALTIMORE MD 212

26 FEB 2011 PM 9 1



NHTSA, US,
Department of Transportation
Washington, DC 20590

