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February 18, 2011

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (VNS-210)
1200 New Jersey Avenue, SE
West Building
Washington, D.C. 20590

Re: [REDACTED]
2001 BMW 325i Recall
VIN# WBAAV33471F [REDACTED]
Our File No.: 272144

FEB 28 2011

Dear Sir or Madam:

I am writing on behalf of [REDACTED]. They purchased a 2001 BMW 325i, VIN# WBAAV33471F [REDACTED], in April 2009. According to your company's website, a recall of this vehicle was issued on June 15, 2001, and May 10, 2002; recall campaign numbers 01V206000 and 02V13800, respectively. [REDACTED] filled out the vehicle owner's questionnaire and submit it with this letter.

According to [REDACTED] when the car reached 140,000 miles, it began running unusually loud while driving at 45 m.p.h. In addition, the vehicle began making an intermittent beeping sound.

[REDACTED] received an invoice from BMW of Columbia (South Carolina) that states the previous owner, [REDACTED] got the car checked for the A/C blowing hot air. The inspection discovered that the A/C evaporator needed to be replaced, but the invoice shows that the customer refused to have the evaporator replaced.

[REDACTED] would like to exercise the rights regarding the vehicle recall for this model and have the necessary repairs done. According to your company's website, the engine auxiliary cooling fan might fail, resulting in overheating, and could possibly catch on fire. Obviously, this could be an extremely dangerous condition if not remedied.

Please contact me, in writing, at my firm's address above regarding the status of the recall and if any further information is needed from [REDACTED] to process their claim.

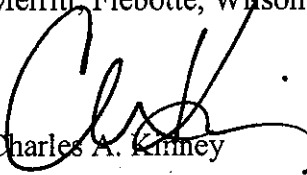
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030211
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Thank you in advance for your prompt attention to this matter.

Very truly yours,

Merritt Flebotte, Wilson, Webb & Caruso, PLLC



Charles A. Kinney

Enclosure

cc: [REDACTED] (w/o encl.)

Wedgefield, South Carolina [REDACTED]

INTAKE # 272144 WAB

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 05-APR-2010		Repository ☐ Reference No. 10323733	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
State		Zip Code		Evening Telephone Number	
WEDGEFIELD		SC			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
WBAAV33471F		BMW		325I	
Model Year		Engine:		Fuel Type:	
2001		No: Cylinders		Unleaded gasoline	
Date Purchased		Dealer's Name and Telephone Number		State	
4/2009		BMW of Columbia 803-404-5400		SC	
Original Owner		Dealer's City		Zip Code	
NO		Columbia, SC			
Transmission Type		Antilock Brakes		Powertrain	
5 speed manual		☒		Multiple Failure:	
☒ Cruise-Control				Incident Date(s)	
				01-OCT-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 062000 ENGINE AND ENGINE COOLING: COOLING SYSTEM, 062200 ENGINE AND ENGINE COOLING: COOLING SYSTEM: FAN				Failure Mileage	
				140000	
				Failure Speed	
				45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 BMW 325I. WHILE DRIVING AT 45 MPH, THE FANS BEGAN RUNNING UNUSUALLY LOUD. THE CONTACT STATED THAT THE ENGINE WAS ALSO EXTREMELY LOUD. THE VEHICLE WOULD ALSO MAKE A BEEPING SOUND INTERMITTENTLY. NO REPAIRS WERE MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS 140,000 AND THE CURRENT MILEAGE WAS 160,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

RECEIVED DEC 15 2010

INTAKE # 272144

Recall information

Vehicle recalls are carried out by the manufacturer in the rare event of a possible safety-related defect. The vehicle's registered owner is contacted at the address on file at the Department of Motor Vehicles and given the details of the recall. Remedial work is carried out free of charge at a dealer service department.

If you are the new owner of a used vehicle which was subject to a recall and you want to be sure that the work has been carried out, it's best to contact a dealer service department and ask about your individual vehicle - you'll need to furnish them your Vehicle Identification Number (VIN).

The table below is based on information

provided by the National Highway Traffic Safety Administration (NHTSA), the which oversees vehicle recalls in the United States. The recall database is updated constantly. For the latest information on vehicle recalls, check the NHTSA website: www.nhtsa.gov, or call the NHTSA hotline 1-888-327-4236.

Recall date	Recall campaign number	Model(s) affected	Concern
3/26/1999	99V063000	1999 323i, 328i	Side-impact airbags and Head Protection System (HP) might deploy during a non-crash impact, such as hitting a large pothole or speed bump
4/30/1999	99V100000	1999 323i, 328i	Brake booster pushrod might become detached from brake pedal, resulting in loss of braking
2/15/2000	00V048000	2000 323i, 328i	Brake light switch could fail, causing the lights to remain on, or not work at all
11/16/2000	00V383000	2001 325i, 330i	The wheels could have been damaged during tire mounting; tire failure could occur
6/15/2001, 5/10/2002	01V208000 02V138000	2001 325i, 325Ci, 325iL, 330i	Engine auxiliary cooling fan control unit might fail, resulting in overheating. Control unit could also catch on fire
2/13/2002	02V057000	2002 325i, 330i	Strut upper mount thrust bearing may not have been properly positioned and secured; strut could separate from upper mount, resulting in loss of control
8/9/2002	02V223000	1999 323i, 328i 2000 323i, 328i	Side-impact airbags might deploy during a non-crash impact, such as hitting a large pothole or speed bump
1/27/2003	03V032000	2003 Z4	Seat belt-to-tensioner connection may fail in a crash
3/14/2003	03V124000	2003 325i, 325Ci	On some models with automatic transmission, idle speed could increase; with gear selected, vehicle could move
4/17/2003	03V160000	2003 325i, 325Ci, 330i	Window anti-pinch device might not function properly
5/15/2003	03V214000	2003 Z4	On some models with 18-inch wheels, the wheels could have been damaged during tire mounting; tire failure could occur
4/1/2004	04V182000	2004 Z4	Fuel pump prone to vapor lock; vehicle could stall
4/13/2004	04V247000	2003 Z4	Wrong airbag system processors may have been installed; airbags might not deploy in a crash

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