 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 04-MAR-2011 APR 01 2011	Repository <input type="checkbox"/> Reference No. 10386475
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City LA PALMA	State CA	Zip Code	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 19UYA2256XL		Make ACURA	Model Year 1999
Date Purchased 6/3/99	Dealer's Name and Telephone Number		Model CL
Original Owner <input checked="" type="checkbox"/>	Dealer's City CERRITOS	Engine: No: Cylinders 6	Fuel Type:
State CA	Zip Code 90523		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 15-AUG-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 150000 SEAT BELTS		Failure Mileage 56000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 1999 ACURA CL. THE CONTACT STATED THAT THE VEHICLE WAS RECENTLY REPAIRED FOR A SEAT BELT FAILURE. MOST RECENTLY, THE CONTACT WAS PARKED ON AN INCLINE WHEN THE CONTACT ATTEMPTED TO LATCH THE DRIVERS SEAT BELT BUT IT BECAME STUCK. AFTER SEVERAL ATTEMPTS, THE VEHICLE WAS MOVED TO A FLAT ROAD SURFACE WHERE THE SEAT BELT DISLODGED INDEPENDENTLY AND THE CONTACT WAS ABLE TO RESTRAIN HIMSELF WITH THE SEAT BELT. THE VEHICLE WAS TAKEN TO THE DEALER SEVERAL TIMES FOR THE FAILURE AND THE SEAT BELTS WERE REPLACED TWICE. THE CONTACT STATED HE DID NOT EXPERIENCE THE FAILURE UNTIL THE DEALER REPLACED THE SEAT BELT. THE FAILURE MILEAGE WAS 56,000 AND THE CURRENT MILEAGE WAS 58,216.</p> <p>ENCLOSED FEW OF THE INVOICES FOR THE WORK. PASSENGERS SIDE SEAT BELT WORKS OK.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I THINK THERE IS SOMETHING DEFINITELY WRONG WITH THE DESIGN OF THE SEATBELT FUNCTION. PAUL MENDOZA AT S. COAST ACURA & A TECHNICIAN @ CERRITOS ACURA DROVE WITH ME TO THE SLIGHT INCLINE & BOTH ^{SAW} ~~SAW~~ THAT SEATBELT DIDN'T WORK (RETRACT). HOWEVER WHEN THEY TOOK IT IN TO CHECK IT TO THE SHOP THE REPORT SAYS THE SEATBELT IS WORKING RIGHT. ALL YOU HAVE TO DO IS TO CHECK MY CAR ON A SLIGHT ~~INCLINE~~ & VERIFY IT. NO AMOUNT OF COVERUP COULD TELL ME THAT THIS IS NORMAL

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CUSTOMER #: A95141

288129

CERRITOS ACURA



18827 STUDEBAKER ROAD
CERRITOS, CALIFORNIA 90703
FAX (562) 860-2756 * (562) 402-5281

INVOICE

DUPLICATE 1
PAGE 1

www.browningautogroup.com

BAR# ARD123334 * CAD 981650690

LA PALMA, CA
HOME: [REDACTED] CONT:N/A
BUS: [REDACTED] CELL:

SERVICE ADVISOR: 1065 KATHERINE H LAPENA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/CUT	TAG
BEIGE	99	ACURA CL	19UYA2256XL	[REDACTED]	55393/55393	T1977
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	PAYMENT	INV DATE
31MAY99 DD			19:00 24MAY10		115.00 CASH	24MAY10
F.O. OPENED	READY	OPTIONS:				
24MAY10	24MAY10	STK:A95141 DLR:251059 5)TC 1181732				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES DRIVER'S SIDE SEAT BELT DOES NOT RETRACT PROPERLY AT TIMES. PLS CHECK AND ADVISE

854175 FRONT SHOULDER BELT/RETRACTOR OR
RETRACTOR/TENSIONER, LEFT- REPLACE. S/B#
92-020

1085 WP3

1 04818-SS8-A00ZC OTR ST, L. *YR169L*

MISC REPAIRED DRIVER'S SIDE DOOR PANEL

CPR

75.00

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 75.00 TOTAL LINE A: 75.00

55393 854175/03001 1.10 REPLACED DRIVER'S SIDE SEAT BELT RETRACTER.
REPAIRED DOOR PANEL PER CUSTOMER REQUEST

B MULTIPOINT INSPECTION

29F MULTIPOINT INSPECTION

1085 CPR

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

55393 BRAKES AT 8/7 MM TIRES AT 11/32 ALL 4

C CAR WASH

WASH CAR WASH

1085 CPR

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

EST: 0.00 24MAY10 07:57 SA: 1065

CUSTOMER COPY

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MULTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE REQUIRED TIME. ALL PARTS LISTED ARE NEW UNLESS OTHERWISE INDICATED.

OUR SERVICE AND PARTS DEPARTMENT HOURS

SERVICE DEPT. HOURS
7:00 A.M. to 7:00 P.M. MON. THRU FRI.
SATURDAY 7:30 A.M. to 8:00 P.M.
PARTS DEPT. HOURS
7:30 A.M. to 7:00 P.M. MON. THRU FRI.
SATURDAY 8:00 A.M. to 6:00 P.M.



Notice To Consumer: Please Read Important Information On Back.

WE ARE DEDICATED TO GOOD SERVICE AND WE TRUST YOU WERE SERVED IN A COURTEOUS AND PROFESSIONAL MANNER. IF YOU HAVE ANY QUESTIONS, PLEASE NOTIFY YOUR SERVICE ADVISOR IMMEDIATELY.

THANK YOU, CERRITOS ACURA

ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
\$	\$	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS THIS AMOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

CUSTOMER COPY

CUSTOMER #: A95141

299061

CERRITOS ACURA



18827 STUDEBAKER ROAD
CERRITOS, CALIFORNIA 90703
FAX (562) 860-2756 * (562) 402-5281

INVOICE

www.browningautogroup.com

LA PALMA, CA
HOME: CONT:N/A
BUS: CELL:

PAGE 1

BAR# ARD123334 * CAD 981650690

SERVICE ADVISOR: 1196 PATRICK J VIZCONDE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BEIGE	99	ACURA CL	19UYA2256XL		58025/58026	T457
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
31MAY99 DD			WAIT 14JAN11		115.00 CASH	14JAN11
R.O. OPENED	READY	OPTIONS: STK:A95141 DLR:251059 5)TC 1181732				
14JAN11	14JAN11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES DRIVER'S SEATBELT GETS STUCK WHEN TRYING TO EXTEND. INTERMITTENT. HAPPENS ONCE IN A WHILE. SEE HISTORY.
 70 CLIENT STATES DRIVER'S SEATBELT GETS STUCK WHEN TRYING TO EXTEND. INTERMITTENT. HAPPENS ONCE IN A WHILE. SEE HISTORY.
 1270 IU (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

58026 TECH INSPECTED BOTH FRONT SEAT BELT OPERATIONS. BELTS ARE WORKING NORMALLY, BOTH UNDER NORMAL AND UNDER PANIC MODES. ALL IS NORMAL AT THIS TIME. ONLY PASSENGERS SIDE SEAT BELTS WORKS RIGHT

B COMPREHENSIVE MULTI-POINT INSPECTION
 29F COMPREHENSIVE MULTI-POINT INSPECTION
 1270 IU (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C COMPLIMENTARY WASH
 WASH COMPLIMENTARY WASH
 1270 IU (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D TIRE INSPECTION
 TIRES TIRE INSPECTION
 1270 IU (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CUSTOMER COPY

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
\$	\$	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS THIS AMOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

OUR SERVICE AND PARTS DEPARTMENT HOURS
 SERVICE DEPT. HOURS
 7:00 A.M. to 7:00 P.M. MON. THRU FRI.
 SATURDAY 7:30 A.M. to 6:00 P.M.
 PARTS DEPT. HOURS
 7:30 A.M. to 7:00 P.M. MON. THRU FRI.
 SATURDAY 8:00 A.M. to 8:00 P.M.



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THANK YOU, CERRITOS ACURA

CUSTOMER COPY
CUSTOMER COPY

South Coast Acura

2925 Harbor Blvd.
Costa Mesa, CA 92626
714) 979-2500



Genius

SERVICE DEPARTMENT HOURS
7:00 a.m. to 8:00 p.m.
Monday - Friday
7:30 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
3/03/11	6003922/1				
R/O Close Date	Status				
3/03/11	Pre-Invoice				
Mileage In	Mileage Out				
58617	58617				
Service Advisor / Tag #					
Paul Mendoza/1300*W*					
Vehicle Identification Number					
19UYA2256XL					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
1999	ACURA	CL	2DR CPE 3.0L	CHAMPAGNE	

BAR #: ARD208282 EPA #: CAL00020100
LA PALMA, CA

Work Phone					
Home Phone					
Year	Make	Model	Body	Color	License Number
1999	ACURA	CL	2DR CPE 3.0L	CHAMPAGNE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - Customer Reports: CLIENT REPORTS ON A SLIGHT HILL, THE DRIVER SEAT - PAUL BELT WILL LOCK. CHK AND ADV. Caused by NO PROBLEM FOUND. Work performed by SUWIT SITTHIGARANA (433) REMOVED PANEL TO INSPECT SEAT BELT INSTALLATION AND OPERATION, NO PROBLEM FOUND AT THIS TIME.</p> <p><i>MENDOZA CHECKED IN FRONT HIS OFFICE IT GOT STUCK.</i></p> <p><i>Deuna 800 382 2238</i></p>	<p>Internal</p> <p>38</p>

Case # 10386475

SAFETY NOTICE
NHTSA - 888 321 4236

NHTSA - 604
CERRITOS ACURA
562 402 5281

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties other express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of sold products. Any limitation contained herein does not apply where prohibited by law.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

X

South Coast Acura

2925 Harbor Blvd.
Costa Mesa, CA 92626
(714) 979-2500



562
402-5281

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
7:30 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
3/03/11	6003922/1
Time Received	Time Promised
10:53	Waiting
Current Mileage	Mileage Out
58617	
Estimate of Repairs	Service Advisor / Key Tag #
	Paul Mendoza/1300

BAR #: ARD208282 EPA #: CAL00020100

Work Phone		Vehicle Identification Number	
Home Phone		19UYA2256XL	
Year	Make	Delivery Date	In-Service Date
1999	ACURA		
Model		Body	Color
CL		2DR CPE 3.0L	CHAMPAGNE
		License Number	

Job Number	Description of Work	Code
1.	Customer Reports: CLIENT REPORTS ON A SLIGHT HILL, THE DRIVER SEAT BELT WILL LOCK. CHK AND ADV. PAUL MENDOZA	WARR-ACURA

TESTED THE SEAT BELT & SAID THERE IS DEFINITELY WRON

Job Number	Description of Work	Code
2.	PERFORM SOUTH COAST ACURA WORLD CLASS INSPECTION	01MULTI WARR-ACURA

Job Number	Description of Work	Code
3.		

Job Number	Description of Work	Code
4.		

Job Number	Description of Work	Code
5.		

TEARDOWN ESTIMATE:
I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.
TERMS: CASH, WE DO ACCEPT THE FOLLOWING: VISA - MASTERCARD - AMERICAN EXPRESS
WE ALSO ACCEPT PERSONALIZED AND COMPANY CHECKS. ALL PERSONAL CHECKS ARE SUBJECT TO APPROVAL. WE RESERVE THE RIGHT TO REFUSE ANY PERSONAL CHECKS.

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto."

authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing if that data with the manufacturer for diagnostic and research purposes.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF CONTRACT.

K
CUSTOMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE

ALL PARTS REMOVED WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE.
SAVE: DISCARD:

TO OUR CUSTOMERS
WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTE.
RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES.

THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.

HAZARDOUS MATERIAL: Removal charge for all hazardous materials removed from your automobile, that must be disposed of as a hazardous waste.

Additional Cost: \$ _____ Revised Estimate: \$ _____

Revision Details: _____ By FAX
Authorized by: _____ Contacted by: _____ By E-Mail
Phone No.: _____ Date: _____ Time: _____ In Person
 By Phone

Additional Cost: \$ _____ Revised Estimate: \$ _____

Revision Details: _____ By FAX
Authorized by: _____ Contacted by: _____ By E-Mail
Phone No.: _____ Date: _____ Time: _____ In Person
 By Phone

CUSTOMER #: A95141

288630

CERRITOS ACURA



18827 STUDEBAKER ROAD
CERRITOS, CALIFORNIA 90703
FAX (562) 860-2756 * (562) 402-5281

www.browningautogroup.com

INVOICE

PAGE 2

BAR# ARD123334 * CAD 981650690

LA PALMA, CA

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL:

SERVICE ADVISOR: 980 FRED THORNTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BEIGE	99	ACURA CL	19UYA2256XL	[REDACTED]	55465/55466	T1155
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	PAYMENT	INV DATE
31MAY99 DD			19:00 03JUN10		115.00 CASH	03JUN10
R.O OPENED	READY	OPTIONS: STK:A95141 DLR:251059 5)TC 1181732				
03JUN10	03JUN10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	0.00			03JUN10 09:59	SA: 980		

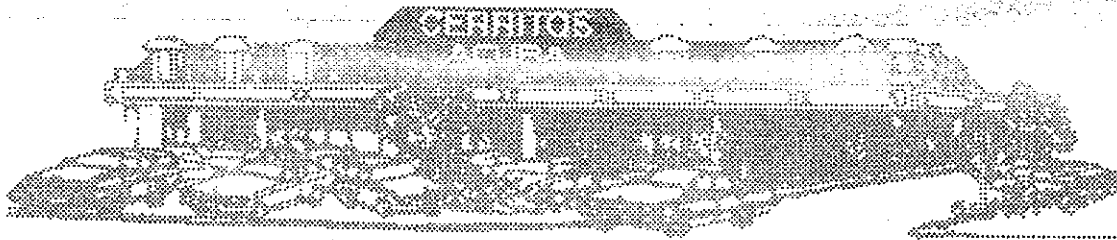
CONTACT: HOME: [REDACTED]
REPLACED LEFT SEAT BELT

***** NOTICE TO CONSUMER *****

PLEASE READ IMPORTANT INFORMATION ON BACK.

THANK YOU FOR YOUR BUSINESS!!

***** AND HAVE A GREAT 2010!! *****



CUSTOMER COPY

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MULTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE REQUIRED TIME. ALL PARTS LISTED ARE NEW UNLESS OTHERWISE INDICATED.

OUR SERVICE AND PARTS DEPARTMENT HOURS

SERVICE DEPT. HOURS
7:00 A.M. to 7:00 P.M. MON. THRU FRI.
SATURDAY 7:30 A.M. to 6:00 P.M.

PARTS DEPT. HOURS
7:30 A.M. to 7:00 P.M. MON. THRU FRI.
SATURDAY 8:00 A.M. to 6:00 P.M.



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THANK YOU,
CERRITOS ACURA

ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
\$	\$	LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS THIS AMOUNT	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY
CUSTOMER COPY

CUSTOMER #: A95141

288630

CERRITOS ACURA



18827 STUDEBAKER ROAD
CERRITOS, CALIFORNIA 90703
FAX (562) 860-2756 * (562) 402-5281

www.browningautogroup.com

INVOICE

PAGE 1

BAR# ARD123334 * CAD 981650690

LA PALMA, CA
HOME: [REDACTED] CONT:N/A
BUS: [REDACTED] CELL:

SERVICE ADVISOR: 980 FRED THORNTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BEIGE	99	ACURA CL	19UYA2256XL	[REDACTED]	55465/55466	T1155
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
31MAY99 DD			19:00 03JUN10		115.00 CASH	03JUN10
R.O. OPENED	READY	OPTIONS:				
03JUN10	03JUN10	STK:A95141 DLR:251059 5)TC 1181732				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES LEFT FRONT SEAT BELT GETS STUCK SOP PART IS IN
 70 CLIENT STATES LEFT FRONT SEAT BELT GETS STUCK
 SOP PART IS IN
 1271 WP3

1 04818-SS8-A00ZC OTR ST, L. *YR169L* (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C) 0.00

55465 864175 1.1 DEFECT CODE 03001 REPLACED DRIVER SEATBELT

B 5/25/10: 70 CLIENT STATES DRIVER'S SIDE SEAT BELT DOES NOT
 RETRACT PROPERLY. PLEASE CHECK & ADVISE.

70 5/25/10: 70 CLIENT STATES DRIVER'S SIDE
 SEAT BELT DOES NOT RETRACT PROPERLY. PLEASE
 CHECK & ADVISE.

1271 CPR
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 0.00

C BLEMISHES NOTED: 2 DINGS, 5 SCRATCHES
 BLEM BLEMISHES NOTED: 2 DINGS, 5 SCRATCHES

1271 CPR
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 0.00

CAR WASH
 WASH CAR WASH

1271 CPR
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 0.00

CUSTOMER COPY

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MULTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE REQUIRED TIME. ALL PARTS LISTED ARE NEW UNLESS OTHERWISE INDICATED.

OUR SERVICE AND PARTS DEPARTMENT HOURS

SERVICE DEPT. HOURS
 7:00 A.M. to 7:00 P.M. MON. THRU FRI.
 SATURDAY 7:30 A.M. to 6:00 P.M.
 PARTS DEPT. HOURS
 7:30 A.M. to 7:00 P.M. MON. THRU FRI.
 SATURDAY 8:00 A.M. to 6:00 P.M.



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THANK YOU,
 CERRITOS ACURA

ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
\$	\$	LABOR AMOUNT	
I acknowledge notice and oral approval of an increase in the original estimated price.		PARTS AMOUNT	
X _____		GAS, OIL, LUBE	
CUSTOMER SIGNATURE		SUBLET AMOUNT	
"HAZARDOUS WASTE MANAGEMENT" which includes such items as engine oil, automatic transmission fluid, antifreeze, differential fluid, filters, batteries, etc. will be charged as a separate charge if removed in the servicing of your vehicle.		MISC. CHARGES	
CUSTOMER SIGNATURE		TOTAL CHARGES	
		LESS THIS AMOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY
 CUSTOMER COPY