

Subject: FW: Reference #10386288 - Anne Osborn
Date: Monday, March 21, 2011 12:31:17 PM

Report Vehicle Safety Defects!



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From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, March 21, 2011 12:24 PM

Subject: FW: Reference #10386288 - Anne Osborn

From: [REDACTED]
Sent: Monday, March 21, 2011 10:00 AM
To: DataQuality, DataQuality (NHTSA)
Subject: Reference #10386288 - [REDACTED]

The following are edits/revisions to the Vehicle Owner's Questionnaire.

ADDRESS – Should be “drive” and not “crive.”

CITY – Should be “Pittsburgh” and not “Pittsburg.”

Applicable Incident Information

5/17/2010 – Van stalled on street turning corner.

5/23/2010 – Van stalled turning into driveway of plaza. Took van to dealer on May 27, 2010 and they “performed diagnostics” and could not verify problem or duplicate it. No fault codes in system.

10/27/10 – Van stalled on street while turning corner. Took van to

dealer on November 2, 2010, and the dealer could not duplicate concern and there were no fault codes stored or active in modules and no electrical problems present at time.

2/26/2011- Van stalled while driving on road in mall. Took van to dealer on March 8, 2011 and the dealer could not verify concern and advised that no fault codes were in any modules, either active or stored. No recalls available.

Each time this has happened, all power to van went off without warning (power steering, lights, dashboard etc). There were no warning signs on dashboard. I had to put in park and restart each time.

Each time there has been a minimum of a quarter tank of gas in the van.

If you need further information, please let me know.

Thanks,



Subject: FW: Reference #10386288 - Anne Osborn - REVISED
Date: Monday, March 21, 2011 12:31:50 PM

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From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, March 21, 2011 12:25 PM

Subject: FW: Reference #10386288 - Anne Osborn - REVISED

From: [REDACTED]
Sent: Monday, March 21, 2011 10:06 AM
To: DataQuality, DataQuality (NHTSA)
Subject: FW: Reference #10386288 - Anne Osborn - REVISED

THIS IS REVISED TO SHOW MILEAGE.

The following are edits/revisions to the Vehicle Owner's Questionnaire.

ADDRESS – Should be “drive” and not “crive.”

CITY – Should be “Pittsburgh” and not “Pittsburg.”

Applicable Incident Information

5/17/2010 – Van stalled on street turning corner. – 1050 miles

5/23/2010 – Van stalled turning into driveway of plaza. Took van to dealer on May 27, 2010 and they “performed diagnostics” and could not verify problem or duplicate it. No fault codes in system. – 1060 miles

10/27/10 – Van stalled on street while turning corner. Took van to dealer on November 2, 2010, and the dealer could not duplicate concern and there were no fault codes stored or active in modules

and no electrical problems present at time. – 6900 miles

2/26/2011- Van stalled while driving on road in mall. Took van to dealer on March 8, 2011 and the dealer could not verify concern and advised that no fault codes were in any modules, either active or stored. No recalls available. 9300 miles.

Each time this has happened, all power to van went off without warning (power steering, lights, dashboard etc). There were no warning signs on dashboard. I had to put in park and restart each time.

Each time there has been a minimum of a quarter tank of gas in the van.

If you need further information, please let me know.

Thanks, [REDACTED]