

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 02-MAR-2011 APR 1 2011		Repository ☐
				Reference No. 10386169		
OWNER INFORMATION (Type or Print)						
Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]			Evening Telephone Number			
City LENA		State IL	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JT3VN39W7M8 [REDACTED]				Make TOYOTA	Model 4RUNNER	Model Year 1991
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders	
Original Owner ☐		Dealer's City		State	Zip Code	
Transmission Type		☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:
				Incident Date(s) 03-JAN-2010		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS					Failure Mileage 164000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code					Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 1991 TOYOTA 4-RUNNER. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO HAVE THE EXHAUST INSPECTED AND WAS TOLD THAT THE FRAME WAS SEVERELY RUSTED AND THE VEHICLE WAS UNSAFE TO DRIVE. THE MECHANIC ALSO STATED THAT THE FRAME WAS FRACTURING FROM THE UNDERBODY SHIELDS, WHICH WAS ALSO SEVERELY RUSTED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 164,000 AND THE CURRENT MILEAGE WAS 165,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This damage is hidden by the valance
and is located where the tow hook is
and a factory press plate in frame is ~~rotted~~ rotted
out allowing moisture in the frame which allowed
rust in & out speeding rot.

I can send a pic thru my phone
if you need [REDACTED]

When I called Toyota
They said sell 4 parts.
Hobbes Dollar Part car?

ATTACH ADDITIONAL SHEETS IF NECESSARY

Nice ~~car~~
↓ They build such dependable bld
Vehicle.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES



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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Lena, IL

ROCKFORD IL 611

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