

CL-10385808-7073

FEB 28 2011

[REDACTED]
Branchburg, NJ [REDACTED]

February 17, 2011

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Continental Tires the Americas
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Fort Mill, SC 29707

Jonathan Browning
Volkswagen Group of America
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Herndon, VA 20171

Re: ContiProContact Tires 225/45 R17 91H

Dear Sirs,

I would like to bring to your attention a problem I am having with the OEM tires (ContiProContact -DOT AFTY PXH6 0410) on my new 2010 Jetta Wolfsburg edition (Vehicle ID 3VWRA7AJ5AM [REDACTED]). In less than 9,000 miles sidewall bubbles have individually appeared on 3 of the original tires at separate times thereby requiring replacement. The driving conditions were normal with no large potholes being hit.

My concern is that these low profile tires (I have other cars with low profile tires and never had an issue with them) are either from a defective batch or that they are not properly matched to the 2010 Jetta Wolfsburg suspension thereby causing these failures, one of which was a blow out, under normal operating conditions.

The dealer (Princeton VW) did replace one of the tires as a "courtesy". I replaced another of the tires with a like Continental tire and the third I replaced with a Pirelli not wanting to take a chance on another Continental tire. While cost is a concern, my bigger concern is with the safety of my family and others.

Have there been other complaints or similar issues noted with these tires...especially on similar vehicles? (As an FYI, I still have one of the damaged tires in my possession) Please do not hesitate to contact me with any questions you may have.

I look forward to your comments.

[REDACTED]

MC
228-4
Pw

[Redacted]

Branchburg, NJ [Redacted]

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