

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire**
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 1 5 2011

28-FEB-2011

Repository ☐Reference No.
10384738**OWNER INFORMATION (Type or Print)**

Name

Address

City

HAMDEN

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JM3LW28A430

Make

MAZDA

Model

MPV

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

14-FEB-2011

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 160000 STRUCTURE

Failure Mileage
26000Failure Speed
0**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Seat Type:

Date Manufactured:

Model No./Name:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS 2003 MAZDA MPV. THE CONTACT STATED THAT THE VEHICLE HAD A FLAT TIRE AND WHEN THE TOWING COMPANY ATTEMPTED TO REMOVE THE SPARE TIRE THE TECHNICIANS HAD A DIFFICULT TIME REMOVING THE TIRE FROM UNDERNEATH THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIANS STATED THAT THE LIFT FOR THE SPARE TIRE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED BECAUSE THE WARRANTY HAD EXPIRED. THE APPROXIMATE FAILURE MILEAGE WAS 26,000.

3-9-11. See attached page.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FURTHER EXPLANATION RE NHTSA REF #10384738

The spare tire on our Mazda MPV is located underneath center of vehicle, below the right rear door, and is accessed (at best with difficulty even when operating properly) by cranking the spare down (or up) from inside of vehicle.

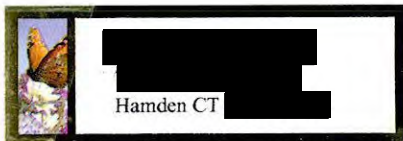
When this flat was fixed, the mechanic could barely replace the spare under vehicle, since the lift mechanism malfunctioned. Then, when vehicle was brought to the dealer, it took 2 technicians to lower and then raise up the spare in order to inspect and check the lift device, which the dealer advised was defective (possibly due to rust) and inoperable.

The vehicle was purchased new by us, and the spare was used only once or twice. At this point, it's likely that the spare cannot be accessed and used again due to the defective lift.

The total cost to replace the lift is approximately \$800.00. The cost of the lift part is \$592 plus tax, plus labor cost.

Due to the failure of the lift mechanism, which renders the spare presently unusable, this problem is a safety defect for which Mazda should be cited and held liable.

Mailed with form to Natl. Hwy. Traffic Safety Admin., US Dept. of Transportation, 1200 New Jersey Ave. SE, Washington, DC 20590 on March 9, 2011.



SOUTHERN CT 064

SEP 13 1990



Natl. Hwy. Traffic Safety Admin.
U.S. DOT
1200 New Jersey Ave. SE
Washington, DC 20590

