

Subject: FW: memo to file, VOQ #10384737
Date: Tuesday, May 17, 2011 2:33:19 PM

[add the email below to VOQ 10384737.](#)

From: McHenry, Stephen (NHTSA)
Sent: Tuesday, May 17, 2011 1:58 PM
To: Reid, Randy (NHTSA)
Cc: Price, Jeffrey (NHTSA)
Subject: memo to file, VOQ #10384737

[Please enter to repository for VOQ 10384737](#)

From: [REDACTED]
Sent: Tuesday, May 10, 2011 3:31 PM
To: McHenry, Stephen (NHTSA); [REDACTED]
Subject: Honda Civic report filed with NHTSA, #10384737
Good afternoon!

Stephen, I have received your email in regards to my Honda Civic accident. I took my 2004 Honda Civic to the dealership where it was purchased to see if they could determine what the cause of the steering wheel locking up would have been, and they still were not able to give me a reason. At this point, I'm so frustrated with this particular accident, because I had no control over my vehicle, which almost scared me to death & could have also hurt someone else! The morning of the accident, I had left my house, heading to church, not even going the speed limit between 15-20 mph & as I made a right turn onto another street crossing, my steering wheel locked up on me & with me trying to turn the wheel away from the direction that I was going, I had no other choice but to drive right into a very deep ditch (behind someone's house), because my steering wheel had locked up on me, where I wasn't able to even get out of my vehicle from the drivers side. I had to crawl over to the other side in order to get out of the vehicle. Once the steering wheel had locked up on me, my car was still running & my wheels on the car were still spinning. My vehicle was tilted over to one side & no one would have ever known that my vehicle was down there because the ditch was so deep! I had no other thoughts except for me being grateful that I was not hurt, in the situation that I was in at the moment. Other than that, there is nothing else that I can say in regards to why my vehicle's steering wheel had locked up on me. Besides the terrible physical damage to my car, I often think of how this same situation could happen to me again. I'm not sure what the cause could have been, but I have had this vehicle since 2004 & would love to know what could have caused this to happen? So, if you have any additional information for me, please feel free to contact me. Feel free to email me at either email address, whether it's my personal email ([REDACTED]) or my work email ([REDACTED]). Thanks in advance.

[REDACTED]
[REDACTED]
Community Health Associate
Community Outreach
Baptist Health
[REDACTED]
[REDACTED]

>>> [REDACTED] <[REDACTED]> 5/5/2011 8:14 PM >>>

--- On Fri, 4/29/11, Stephen.McHenry@dot.gov <Stephen.McHenry@dot.gov> wrote:

From: Stephen.McHenry@dot.gov <Stephen.McHenry@dot.gov>
Subject: Honda Civic report filed with NHTSA, #10384737
To: [REDACTED]
Date: Friday, April 29, 2011, 11:06 AM

[REDACTED]

My name is Stephen McHenry; I am an investigator with the National Highway Traffic Safety Administration of the US Department of Transportation. I am interested in the report you filed with us regarding your 2004 Honda Civic having the steering wheel lock up causing a crash. Was the cause of the steering wheel locking up ever determined? Is there any other pertinent information you can give to me?

Stephen McHenry

Investigator, US D.O.T.

National Highway Traffic Safety Administration

Office of Defects Investigation

NVS-213 Room W48-308

1200 New Jersey Ave., SE

Washington D.C. 20590-0001

202.366.4883 or 1.877.536.8368 x-64883

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Baptist Health



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