

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 28-FEB-2011		Repository ☐ Reference No. 10384720	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
AKRON		OH			
Evening Telephone Number					
E-mail Address					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMDU73E12U			Make FORD		Model EXPLORER
					Model Year 2002
Date Purchased June 4, 2008		Dealer's Name and Telephone Number Pro Car unknown Dealer closed down		Engine: No: Cylinders	
Original Owner ☐		Dealer's City Akron		Fuel Type: unleaded	
Transmission Type ☐ Antilock Brakes ☒ Cruise Control		Powertrain		Incident Date(s) 15-OCT-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 117000 DIGITAL INSTRUMENT PANEL				Failure Mileage 95000	
				Failure Speed 50	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2002 FORD EXPLORER. WHILE DRIVING APPROXIMATELY 50-60 MPH THE LIGHTS ON THE DASHBOARD FLICKERED ON AND OFF WHICH ALSO INCLUDED A BEEPING NOISE. THE VEHICLE HAD NOT BEEN TAKEN TO THE DEALER FOR THE FAILURE. THE FAILURE WAS INTERMITTENT AND HAD BEEN ON GOING FOR MORE THAN A YEAR. THE CONTACT STATED THAT THE FAILURE HAPPENED MORE FREQUENTLY WHILE DRIVING ON THE HIGHWAY. THE FAILURE MILEAGE WAS 95,000 AND THE CURRENT MILEAGE WAS 114,376.					
MAR 28 2011					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

