



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 29 2011
24-FEB-2011

Repository

Reference No.
10384378

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City TURKEY CREEK State KY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2T1BR32E48C [REDACTED]		Make TOYOTA	Model COROLLA	Model Year 2008
Date Purchased 10 13 07	Dealer's Name and Telephone Number MIKE FERRELL TOYOTA		Engine: No: Cylinders 4	Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City CHAPMANVILLE, WV	State WV	Zip Code 25308	
Transmission Type Automatic	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 19-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage 20000	Failure Speed 35
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOOD YEAR	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 TOYOTA COROLLA. WHILE DRIVING APPROXIMATELY 35 MPH, THE CONTACT STATED THAT THE SHE APPLIED PRESSURE TO THE BRAKES WHEN THE VEHICLE SUDDENLY ACCELERATED FORWARD WITHOUT WARNING AND CRASHED. THE CONTACT SUSTAINED SEVERAL BRUISES TO VARIOUS PARTS OF THE BODY AND THE WIRING FROM THE VEHICLE BURNED HER ARM. NEITHER THE DEALER NOR THE MANUFACTURER HAD BEEN NOTIFIED. A PRIVATE MECHANIC PERFORMED REPAIRS BUT THE CONTACT WAS UNABLE TO IDENTIFY WHAT REPAIRS WERE DONE. THE CURRENT MILEAGE WAS UNKNOWN AND THE FAILURE MILEAGE WAS APPROXIMATELY 20,000. A POLICE REPORT WAS AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.