



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-FEB-2011

Repository ☐Reference No.
10384362

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address 7201 CORPORATE CENTER DRIVE PO BOX 548

City HANOVER

State MD

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK19V53E [REDACTED]

Make

CHEVROLET

Model

K1500

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

18-FEB-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

148000

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET SILVERADO K1500. WHILE DRIVING APPROXIMATELY 10 MPH, THE BRAKES WERE APPLIED AND THE BRAKE PEDAL DEPRESSED TO THE FLOORBOARD. THE VEHICLE ROLLED TO A STOP AND WAS TOWED TO A LOCAL REPAIR SHOP. THE CONTACT WAS INFORMED THE BRAKE LINES WERE SEVERELY CORRODED AND FRACTURED. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 148,000.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Maryland Department of Transportation
Program Director, Office of Risk Management and Rail Safety
Reference No. 10384362 Date Received: 24-FEB-2011
APPLICABLE INCIDENT INFORMATION

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

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Edit- **3/22/11**

TL*THE CONTACT was operating a state of Maryland fleet vehicle 2003 CHEVROLET SILVERADO K1500. WHILE DRIVING APPROXIMATELY 10 to 20 MPH, THE BRAKES WERE APPLIED AND THE BRAKE PEDAL initially had braking and then DEPRESSED TO THE FLOORBOARD with zero braking. THE VEHICLE ROLLED thru a red light and a hard right turn was made to avoid a collision and drifted TO A STOP using low gear. After stopping the break reservoir was checked and found to be full. Brake fluid was observed dripping from under the driver seat. Truck WAS TOWED TO A LOCAL REPAIR SHOP. THE CONTACT WAS INFORMED THE BRAKE LINES WERE SEVERELY CORRODED AND FRACTURED. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 145,000.

***Some of the old Brake lines have been saved**

Maryland Department of Transportation
Program Director, Office of Risk Management and Rail Safety
Reference No. 10384362 Date Received: 24-FEB-2011



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Motor Vehicle Administration

Maryland Motor
Vehicle Administration
6601 Ritchie Highway, N.E.
Glen Burnie, Maryland, 21062

REGISTRATION CERTIFICATE

TAG NUMBER

UNIT #

STICKER NUMBER

TITLE NUMBER

MAKE AND BODY STYLE OF VEHICLE

CHEV TK

CLASS

EXCEPT

VEHICLE IDENTIFICATION NUMBER

03 EPO

N/A

1GCEK19V53E

GR. VEH. WT.

GR. COMB. WT.

FEE

EXPIRATION DATE

07000

00N/A

SGR

PERM

OWNER'S DRIVER LICENSE/SOUNDEX NO.

CO-OWNER'S DRIVER LICENSE/SOUNDEX NO.

7975000026257

NAME(S) AND ADDRESS OF REGISTERED OWNER(S)

STATE OF MARYLAND
DEPARTMENT OF TRANSPORTATION
7201 CORPORATE CENTER DRIVE
HANOVER MD 21076