

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

From: [Reid, Randy \(NHTSA\)](#)
Subject: FW: Possible UA
Date: Thursday, February 24, 2011 10:46:34 AM
Attachments: [CARFAX Vehicle History Report on JT3HP10V2Y0\[REDACTED\].df](#)

Cynthia, here's the Carfax in a pdf, please add to VOQ# 10384256, private repository. Also, please delete and disregard my previous submission.

From: Godfrey, Will (NHTSA)
Sent: Thursday, February 24, 2011 10:15 AM
To: Reid, Randy (NHTSA)
Subject: FW: Possible UA

In pdf form...

WILL GODFREY

US Dept. Of Transportation
NHTSA - Office of Defects Investigation
Defects Assessment Division
1200 New Jersey Ave. SE W45 -223
Washington, DC 20590
(202) 366-5231 (ph) X1767 (fax)

From: Godfrey, Will (NHTSA)
Sent: Thursday, February 24, 2011 9:51 AM
To: Reid, Randy (NHTSA)
Cc: Magno, Gregory (NHTSA)
Subject: FW: Possible UA

Randy,

Below you see a potential UA concern that we have deemed unnecessary for any further analysis. VOQ # 10384256 has been annotated. Attached is the Carfax for the private repository.

Regards,

WILL GODFREY

US Dept. Of Transportation
NHTSA - Office of Defects Investigation
Defects Assessment Division
1200 New Jersey Ave. SE W45 -223
Washington, DC 20590
(202) 366-5231 (ph) X1767 (fax)

From: Magno, Gregory (NHTSA)
Sent: Thursday, February 24, 2011 9:33 AM
To: Godfrey, Will (NHTSA); Alkondon, Ajit (NHTSA)
Cc: Price, Jeffrey (NHTSA)
Subject: Re: Possible UA

I see no justification for further work except to annotate the VOQ as appropriate and to forward the carfax to Randy for upload to the private repository for this VOQ.

Thanks!

Greg

From: Godfrey, Will (NHTSA)
Sent: Thursday, February 24, 2011 09:30 AM
To: Magno, Gregory (NHTSA); Alkondon, Ajit (NHTSA)
Cc: Price, Jeffrey (NHTSA)
Subject: RE: Possible UA

Carfax and Toyota TIS identifies it as a 2000 RAV4 **5spd Manual**

Carfax identifies the crash being reported on 09-14-2000. The vehicle has since been issued a rebuilt/salvage title from Conn, exported from Ecuador to Newark, NJ then re-titled with the third owner in NY.

WILL GODFREY

US Dept. Of Transportation
NHTSA - Office of Defects Investigation
Defects Assessment Division
1200 New Jersey Ave. SE W45 -223
Washington, DC 20590
(202) 366-5231 (ph) X1767 (fax)

From: Magno, Gregory (NHTSA)
Sent: Thursday, February 24, 2011 9:14 AM
To: Godfrey, Will (NHTSA); Alkondon, Ajit (NHTSA)
Cc: Price, Jeffrey (NHTSA)
Subject: Fw: Possible UA

Will-

Please examine this closely. Please run the VIN through the usual databases to confirm the vehicle identity. Was this truly a 2000 RAV4 crash occurring 11 yrs ago or was it a recent incident that was mis-typed?

Let's discuss next steps after the first look and prior to any outreach.

Thanks

Greg

From: Price, Jeffrey (NHTSA)

Sent: Thursday, February 24, 2011 09:01 AM
To: Magno, Gregory (NHTSA)
Subject: Possible UA

Greg, we need to take a closer look at this one.

SHOW ME THE CARFAX®

US National Highway Traffic Safety Admin
Washington, DC
Reference Number:

[Print Report](#)

CARFAX® Vehicle History Report™
An independent company established in 1986

Vehicle Information:
2000 TOYOTA RAV4
VIN: JT3HP10V2Y0[REDACTED]
4 DR. WAGON/SPORT UTILITY
2.0L L4 SFI DOHC 16V
ALL WHEEL DRIVE
[Standard Equipment](#) | [Safety Options](#)

CARFAX Report Provided By:
US National Highway Traffic Safety Admin
1200 New Jersey Ave. SE
West Bldg - 4th Fl.
Washington, DC 20590
202-366-4761

	Branded Titles: Salvage, Rebuilt
	Sold at salvage auction
	3 Previous owners
	Personal vehicle
	58,237 Last reported odometer reading
	\$270 Below retail book value



This CARFAX Vehicle History Report is based only on [information](#) supplied to CARFAX and available as of 2/24/11 at 10:13:07 AM (EST). Other information about this vehicle, including [problems](#), may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Price Calculator™

Adjust the value of this 2000 Toyota Rav4 based on the information available in this report

1) Retail Book Value	2) CARFAX History Impact™	3) Adjusted Retail Value
\$ Enter retail book value here	+ - \$270 Below retail book value	= Begin by entering the retail book value

VIDEO

Ownership History	Owner 1	Owner 2	Owner 3
The number of owners is estimated			
Year purchased	2000	2001	2002
Type of owner	---	---	Personal
Estimated length of ownership	5 months	1 yr. 8 mo.	8 yrs. 4 mo.
		Connecticut, New	

Owned in the following states/provinces	Connecticut	York	New York
Estimated miles driven per year	---	---	7,578/yr
Last reported odometer reading	14	3,894	58,237

CARFAX Title History	Owner 1	Owner 2	Owner 3
CARFAX guarantees the information in this section			
Salvage Junk Rebuilt Fire Flood Hail Lemon	Alert! Problem Found	Alert! Problem Found	Alert! Problem Found
Not Actual Mileage Exceeds Mechanical Limits	No Problem	No Problem	No Problem
Alert! Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.			

CARFAX Additional History	Owner 1	Owner 2	Owner 3
Not all accidents / issues are reported to CARFAX			
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported	No Issues Reported
Structural / Frame Damage No structural / frame damage reported to CARFAX.	No Issues Reported	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported	No Issues Reported
Odometer Rollback No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated	No Issues Indicated
Accident / Damage DMV title problems reported. Vehicle sold at a salvage auction on 09/14/2000.	Severe Damage	Severe Damage	Severe Damage
Manufacturer Recall Check with an authorized Toyota dealer for any open recalls.	No Recalls Reported	No Recalls Reported	No Recalls Reported

CARFAX Detailed History	Glossary		
Owner 1 Purchased: 2000 Where: Connecticut Est. length owned: 3/23/00 - 9/14/00 (5 months)	Date:	Mileage:	Source:
	03/23/2000	14	Connecticut Motor Vehicle Dept. Storrs Mansfield, CT
	09/14/2000		Salvage Auto Auction Rhode Island
Owner 2 Purchased: 2001 Where: Connecticut, New York Est. length owned: 1/11/01 - 10/1/02 (1 yr. 8 mo.)	Comments:		
	Title issued or updated First owner reported		
	SALVAGE TITLE/CERTIFICATE ISSUED Sold at salvage auction Collision damage reported		
	Date:	Mileage:	Source:
	01/11/2001		Connecticut Motor Vehicle Dept.
	03/27/2002		US Customs
	Comments:		
	New owner reported SALVAGE TITLE/CERTIFICATE ISSUED		
	Vehicle exported from Ecuador and imported to		

Newark, NJ

07/31/2002	3,894	New York Motor Vehicle Dept. Brooklyn, NY	SALVAGE TITLE/CERTIFICATE ISSUED
08/07/2002		New York Motor Vehicle Dept. East Elmhurst, NY	SALVAGE TITLE/CERTIFICATE ISSUED REBUILT TITLE ISSUED

Owner 3

Purchased: 2002
 Type: Personal
 Where: New York
 Est. miles/year: 7,578/yr
 Est. length owned: 10/1/02 - present
 (8 yrs. 4 mo.)

Date:	Mileage:	Source:	Comments:
10/01/2002		New York Motor Vehicle Dept. Yonkers, NY	Title issued or updated Registration issued or renewed New owner reported Registered as personal vehicle Passed safety inspection
10/15/2002	4,816	New York New York City Area Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
10/24/2003	11,232	New York Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
08/13/2004		New York Motor Vehicle Dept. Yonkers, NY	SALVAGE TITLE/CERTIFICATE ISSUED REBUILT TITLE ISSUED Registered as personal vehicle Passed safety inspection
08/15/2006		New York Motor Vehicle Dept. Medford, NY	SALVAGE TITLE/CERTIFICATE ISSUED REBUILT TITLE ISSUED Registered as personal vehicle Passed safety inspection Registration updated when owner moved the vehicle to a new location
10/28/2006	34,228	New York Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
10/27/2007	42,657	New York Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
08/11/2008		New York Motor Vehicle Dept. Medford, NY	Registration issued or renewed Registered as personal vehicle Passed safety inspection
10/25/2008	49,864	New York Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
10/31/2009	58,237	New York Inspection Station	Passed safety inspection Passed emissions inspection View what was inspected
08/26/2010		New York Motor Vehicle Dept. Medford, NY	Registration issued or renewed Registered as personal vehicle Passed safety inspection

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

**Accident / Damage Indicator**

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada. Different information in a vehicle's history can indicate an accident or damage, such as: salvage auction, fire damage, police-reported accident, crash test vehicle, damage disclosure, collision repair facility and automotive recycler records. Not every accident or damage event is reported and not all reported are provided to CARFAX. Details about the accident or damage event when reported to CARFAX (e.g. severity, impact location, airbag deployment) are included on the Vehicle History Report. CARFAX recommends you obtain a vehicle inspection from your dealer or an independent mechanic.

- According to the National Safety Council, Injury Facts, 2007 edition, 7% of the 245 million registered vehicles in the U.S. were involved in an accident in 2005. Over 75% of these were considered minor or moderate.
- CARFAX depends on many sources for its accident / damage data. CARFAX can only report what is in our database on 2/24/11 at 10:13:07 AM (EST). New data will result in a change to this report.

Inspections

Many states or counties require annual or biennial emissions and/or safety inspections. Odometer readings are collected at the time of the inspection.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1994 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Salvage Title

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds ~ 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Rebuilt/Reconstructed Title

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

Salvage Auction Record

Most vehicles sold at Salvage auctions were declared totaled by insurance companies. Most of these vehicles have sustained significant damage but there are some exceptions. For instance, recovered stolen vehicles are often declared a total loss regardless of the actual damage. Rebuilders and Recyclers purchase these vehicles at auction with intentions to rebuild them or dismantle them for parts.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

CARFAX History Impact™

Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX History Impact is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX History Impact will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY CARFAX OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. CARFAX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CARFAX®

© 2011 CARFAX, Inc., an R.L. Polk & Co. company. All rights reserved.

Covered by United States Patents Nos. 7,113,853; 7,505,838 and 7,596,512.

2/24/11 10:13:07 AM (EST)

