



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 22-FEB-2011
Repository:
Reference No.: 10384009

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: PASADENA State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WB10434A4WZ [REDACTED]
Make: BMW Model: R1200C Model Year: 1998
Date Purchased: 04-15-98 Dealer's Name and Telephone Number: HONDA of Holly wood 323 466-7191 Engine: No: Cylinders 2 Fuel Type: GASOLINE
Original Owner: Dealer's City: HOLLYWOOD State: CA Zip Code: 90038
Transmission Type: MANUAL Antilock Brakes: Powertrain: Cruise Control: Multiple Failure: Incident Date(s): 01-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage: 25000 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 BMW R1200C. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35-40 MPH AND TRYING TO DECELERATE, HE NOTICED THAT THE BRAKES WERE FAILING. HE PLACED THE GEAR INTO NEUTRAL AND COASTED TO THE SIDE OF THE ROAD. THE VEHICLE WAS TOWED TO A DEALER AND THEY ADVISED HIM THAT THE CLUTCH MASTER CYLINDER HAD FAILED AND NEEDED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 25,000.

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Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

* E-mail [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



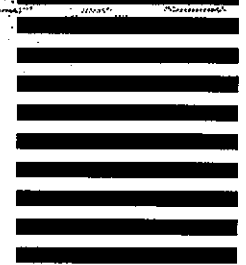
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





NEW VEHICLE DEALER NOTICE TEMPORARY IDENTIFICATION
 (Must be affixed to the vehicle before delivery to the purchaser)

6613377

MAKE BMW	BODY TYPE M/C	VEHICLE IDENTIFICATION NUMBER WB10434A4WZ [REDACTED]
DATE FIRST SOLD AS A NEW VEHICLE (MO./DAY/YR.) 04/15/98		DEALER'S NUMBER 5108
SOLD TO: PRINT TRUE FULL NAME [REDACTED]		SALESPERSON'S NUMBER S454386
ADDRESS [REDACTED] CULVER CITY, CA [REDACTED]		
NOTE: UPON TRANSFER OR SALE, DEALER MUST ENTER ODOMETER READING HERE.		IMPORTANT! ENTER BOTH DEALER'S AND SALESPERSON'S NUMBERS. This is a notice of purchase of vehicle. Do not use as an application for registration or title.
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