

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received MAR 22 2011 22-FEB-2011		Repository ☐
						Reference No. 10383966
OWNER INFORMATION (Type or Print)						
Name			Daytime Telephone Number		E-mail Address	
Address						
City		State	Zip Code		Evening Telephone Number	
BRONX		NY				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHDN45D11U			Make HYUNDAI		Model ELANTRA	
					Model Year 2001	
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders	
					4	
Original Owner ☒		Dealer's City		State	Zip Code	
Transmission Type		☒ Antilock Brakes ☐ Cruise Control		Powertrain		Incident Date(s) 01-JAN-2001
				Multiple Failure: ALL THE YEAR I HAD THE CAR		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 140000 AIR BAGS					Failure Mileage 500	
					Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths
						Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL*THE CONTACT OWNS A 2001 HYUNDAI ELANTRA. THE CONTACT WAS UNSURE OF THE EXACT DETAILS IN REGARDS TO THE FAILURE BUT STATED THAT THE AIR BAG LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER ON NUMEROUS OCCASIONS WHERE THE VEHICLE WAS REPAIRED. THE FAILURE CONTINUED. THE FAILURE MILEAGE WAS 500 AND THE CURRENT MILEAGE WAS 71,000. <i>THEY TOLD ME I HAD TO REPLACE SENSOR AND THEY CLEAN THE PLUGS UNDER MY SEAT. I WENT ON THE NEXT DAY AFTER THE REPAIR AND REPLACEMENT OF SENSOR. COST ME OVER \$600 - AT THE DEALER</i>						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

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Parts (914) 328-2227

CUSTOMER NO. 165277		ADVISOR MIKE HUNTER		40	TAG NO. 2702	INVOICE DATE 02/21/11	INVOICE NO. HYCS169227
[REDACTED]		LABOR RATE 110.00	LICENSE NO. [REDACTED]	MILEAGE 71,687		COLOR BLACK/	STOCK NO.
BRONX, NY [REDACTED]		YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA				DELIVERY DATE 09/27/01	DELIVERY MILES
[REDACTED]		VEHICLE I.D. NO. K M H D N 4 5 D 1 1 U				SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]		BUSINESS PHONE [REDACTED]		F.T.E. NO.		R.O. DATE 02/21/11	
COMMENTS							
MO: 71687							
JOB# 1 CHARGES-----							
LABOR----- J# 1 08HYAIRBAG AIR BAG WARNING LITE HOURS: 1.50 TECH(S):549 165.00 CUSTOMER STATES AIR BAG LIGHT IS ON. LIGHT HAS BEEN COMING ON AND GOING OFF FOR A VERY LONG TIME. OUTSIDE SHOP SAID THAT IT IS A CONNECTOR UNDER THE PASSENGER SIDE SEAT CHECKED AND FOUND CODES B1112, B1462, B1382, AND B1378. PERFORMED DIAGNOSTIC TEST. REMOVED BOTH FRONT SEATS, CHECKED HARNESS CONNECTORS AND PINS. CLEANED CONNECTOR AND APPLIED STABILANT TO CONNECTORS. CHECKED ON CURRENT DATA WITH GDS AND CODES B1112, B1382, AND B1378 WENT TO HISTORY. B1462 CODE REMAINED. PERFORMED DIAGNOSTICS FOR B1462 AND FOUND INTERNAL SHORT FOR P.P.D. SENSOR ASSEMBLY - NEW P.P.D. SENSOR ASSEMBLY NEEDED ORDERED SENSOR - \$176.00 + TAX LABOR TO REPLACE							
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- 1 B8906-2D000 P.P.D SENSOR ASSY 175.70 TOTAL - PARTS 175.70							
JOB# 1 TOTALS-----							
LABOR 165.00 PARTS 175.70							
JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX HYCS JOB# 1 TOTAL 340.70							
LABOR----- J# 2 07HYZZMISC1 INSPECT & REPORT HOURS: 0.50 TECH(S):549 55.00 CUSTOMER STATES BELT MAKES A SQUEAKING NOISE WHEN STEERING VEHICLE. GET ESTIMATE TO REPLACE BELT(S) FOUND BELTS LOOSE ADJUSTED ALL BELTS - NOISE NO LONGER PRESENT							
JOB# 2 TOTALS-----							
LABOR 55.00							
JOB# 3 CHARGES----- JOB# 2 JOURNAL PREFIX HYCS JOB# 2 TOTAL 55.00							
LABOR----- J# 3 26HYZZA0POINTCK MULTI-POINT INSPECT HOURS: TECH(S):549 INTERNAL CUSTOMER REQUESTS WALK AROUND MULTI-POINT INSPECTION PERFORMED WALK AROUND MULTI-POINT INSPECTION							
JOB# 3 TOTALS-----							
LABOR 0.00							
JOB# 3 JOURNAL PREFIX HYCS JOB# 3 TOTAL 0.00							
ESTIMATE----- CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$110.00 (+TAX) APPROVED REVISED ESTIMATE (# 1) OF \$220.00 (+TAX) ON 02/21/11 AT 09:07am BY [REDACTED] COMMENTS AUTHORIZED TWO HOURS DIAGNOSTIC							

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED.

A DAILY STORAGE FEE OF \$35.00 PER DAY WILL BE CHARGED 48 HRS. AFTER NOTIFICATION THAT WORK HAS BEEN COMPLETED.

Thank You
for this opportunity to serve you.

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ACCESSORIES**

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURERS. THE SELLER HEREBY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. THOSE PARTS AND ACCESSORIES THAT ARE NOT SUPPLIED OR MARKED BY HYUNDAI ARE NOT WARRANTED BY HYUNDAI, NOR ARE THEY WARRANTED BY THE SELLING DEALER. ASK YOUR SERVICE REPRESENTATIVE FOR SPECIFIC WARRANTY INFORMATION ON THESE PRODUCTS.

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Parts (914) 328-2227

CUSTOMER NO. 165277	ADVISOR MIKE HUNTER	TAG NO. 40 2702	INVOICE DATE 02/21/11	INVOICE NO. HYCS169227
BRONX, NY	LABOR RATE 110.00	LICENSE NO.	MILEAGE 71,687	COLOR BLACK/
	YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA		DELIVERY DATE 09/27/01	STOCK NO.
	VEHICLE I.D. NO. K M H D N 4 5 D 1 1 U		SELLING DEALER NO.	DELIVERY MILES
RESIDENCE PHONE	F.T.E. NO.	P.O. NO.	R.O. DATE 02/21/11	PRODUCTION DATE
BUSINESS PHONE	COMMENTS			

MO: 71687

ESTIMATE
APPROVED REVISED ESTIMATE (# 2) OF \$395.70 (+TAX) ON 02/21/11 AT 12:07pm
BY COMMENTS AUTHORIZED REPAIR

COMMENTS
CASE # 4298823
54273 AIRBAG RECALL
DELETED OPERATION(S)
21HYZ TRANSAXLE

TECHNICIAN CERTIFICATION
549 SEBASTIANO XQ82

TOTALS

TOTAL LABOR....	220.00
TOTAL PARTS....	175.70
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	33.14
TOTAL INVOICE \$	428.84

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED.

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The Reynolds and Reynolds Company EPRINT/INVE
SF653425 Q (11/2001)

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EACIT

CUSTOMER NO. 165277	ADVISOR NICK TANZI	TAG NO. 66 2741	INVOICE DATE 03/02/11	INVOICE NO. HYCS169992
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	LABOR RATE 110.00	LICENSE NO. [REDACTED]	STOCK NO.
YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA		MILEAGE 71,947	COLOR BLACK/	DELIVERY DATE 09/27/01
VEHICLE I.D. NO. K M H D N 4 5 D 1 1 U		SELLING DEALER NO.	PRODUCTION DATE	
E.T.E. NO.		P.O. NO.	R.O. DATE 03/02/11	
COMMENTS		MO: 71949		

JOB# 1 CHARGES

LABOR
J# 1 08HYAIRBAG AIR BAG WARNING LITE HOURS: 1.60 TECH(S):549 176.00
CUSTOMER STATES AIR BAG LIGHT IS ON, LIGHT HAS BEEN COMING ON AND GOING OFF FOR A VERY LONG TIME, OUTSIDE SHOP SAID THAT IT IS A CONNECTOR UNDER THE PASSENGER SIDE SEAT SOP PART SHOULD BE HERE, ORDERED BY MIKE HUNTER. PREVIOUS VISIT, PART PAID, LABOR \$176.00 VEHICLE WAS DIAGNOSE LAST VISIT AND FOUND PPD SENSOR OPEN. REPLACED PASSENGER SIDE PPD SENSOR, VERIFIED REPAIR LIGHT FOR AIRBAG LIGHT WENT OFF AND CODE WENT TO HISTORY. CLEARED CODE AND ROAD TESTED VEHICLE.

JOB# 1 TOTALS

LABOR 176.00

JOB# 1 JOURNAL PREFIX HYCS JOB# 1 TOTAL 176.00

JOB# 2 CHARGES

LABOR
J# 2 26HYZZA0POINTCK MULTI-POINT INSPECT HOURS: TECH(S):549
CUSTOMER REQUESTS WALK AROUND MULTI-POINT INSPECTION PERFORMED WALK AROUND MULTI-POINT INSPECTION

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX HYCS JOB# 2 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$176.00 (+TAX)

COMMENTS
SPOKE TO CUSTOMER 3/1/11 3:30 CONFIRM APPT

TECHNICIAN CERTIFICATION
549 SEBASTIANO XQ82

TOTALS

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TOTAL LABOR.... 176.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 14.74
TOTAL INVOICE \$ 190.74

CUSTOMER SIGNATURE

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MO: 72032

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